

# NEACUHO

Northeast Association of College and University Housing Officers



## Self-Study Survey 2019 Assessment Packet

Included in this Assessment Packet:

- Executive Summary by Assessment Coordinator 3 pages
- Conference Summary via Google Analytics 11 pages
- Comment Responses: Structure & Governance Section 26 pages
- Comment Responses: Digital Engagement & Communication Section 5 pages
- Comment Responses: Events & Offerings Section 10 pages
- Comment Responses: Professional Development Section 9 pages
- Comment Responses: Additional Comments & Feedback 2 pages

Report prepared by: Heather Quire M.S. Ed.  
NEACUHO Assessment Coordinator



## **Executive Summary – Reported By: Heather Quire -Assessment Coordinator**

Survey: Self-Study 2019

Survey Date: Spring 2019

### **What assessment methodology was used?**

A survey was sent out to all of the membership and was put on the NEACUHO Listserv and social media outlets. The survey was approximately 58 questions in length and included both quantitative and qualitative data.

### **What was included in this survey?**

The survey was broken into 7 sections:

- Demographics - 10 questions (9 direct questions & 1 open-ended question)
- Structure and Governance – 20 questions (11 direct questions & 9 open-ended questions)
- Membership Dues vs. Conference Costs – 1 question (1 direct question & 0 open-ended questions)
- Digital Engagement and Communication – 8 questions (5 direct questions & 3 open-ended questions)
- Events and Offerings – 13 questions (9 direct questions & 4 open-ended questions)
- Professional Development – 5 questions (1 direct question & 4 open-ended questions)
- Additional Comments and Feedback – 1 question (0 direct questions & 1 open-ended question)

### **What were the findings?**

- 12.25 years is the average amount of years in the profession
- Over 200 responses to the survey
- Demographics: Who filled out the survey?
  - New Professional: 19%
  - Mid-level Professional: 42.4%
  - Senior Level Professional: 20.5%
  - Senior Housing Officer: 21.9%
  - Dean of Students: 1%
  - Previous SHO but no longer: 0.5%
  - Retired SHO: 0.5%
  - Off Campus Housing Property Management: 0.5%
  - Senior Level Student Affairs position: 0.5%
  - Retired Senior Level Student Affairs position: 0.5%
  - Graduate Student and Assistant: 0.5%
- Demographics: Who filled out the survey: a few questions broken out:
  - Current or Previous E-Board member: Yes = 23%; No=77%
  - Past President: Yes = 5.2%; No=94.8%
  - Institutional contact: Yes = 30%; No=70%



- Institution Type: Private = 56.9%; Public = 41.6%; 2-Year= 2.4%; 4-year=73.7%; Community College = 2.9%; Religious Affiliated = 11.5%
- Institutional Size: Small=13.8%; Medium=26.2%; Large=27.6%; Extra Large=32.4%
- District: CT & RI=16.6%; ENY & VT=8.5%; ME & NH=9.5%; MA=36.5%; Metro NY=14.2%; WNY=11.4%; I do not know=3.3%
- Structure and Governance Section: Direct Questions
  - Question: Do you know the organizational structure of NEACUHO?  
Yes=55%; No=45%
  - Question: Are you aware of the function of the Executive Board?  
Yes=62.9%; No=37.1%
  - Question: Do you know the positions that are part of the Executive Board?  
Yes=58.8%; No=41.2%
  - Question: Do you feel the Executive Board is effective in the governance of NEACUHO?  
Yes=37.3%; No=3.8%; Cannot Comment/Determine=58.9%
  - Question: Have you been involved in NEACUHO?  
Yes=64%; No=36%
  - Question: Do you find it easy to get or be involved with NEACUHO?  
Yes=67%; No=33%
  - Question: Do you think being on the NEACUHO Executive Board is something that is accessible to you?  
Yes=39%; No=22.9%; I am not interested in being on the E-board=38.1%
  - Question: Have you been on a NEACUHO Committee?  
Yes=43.7%; No=56.3%
  - Question: Are you aware of the Dr. Tim Touchette Legacy Scholarship?  
Yes=43.8%; No=56.3%
  - Question: How would you rate the value of institutional membership in NEACUHO?  
Low Value=3.4%; Appropriate Value=52.9%; High Value=23.1%; I do not know the cost of membership=20.7%
- Membership Dues verses Conference Costs Section: Direct Questions
  - Question: What is your preference?  
Paying membership dues=71.2%; No membership Dues=28.8%
- Digital Engagement and Communication Section: Direct Questions
  - Question: Do you follow NEACUHO on social media?  
Yes=50.2%; No=49.8%
  - Question: If you follow on social media, does NEACUHO:  
Post too frequently=0.9%; Post exactly enough=35.7%; Do not post enough=63.5%
  - Question: What social media platforms are you utilizing for professional purposes?  
Facebook=76.2%; Twitter=42.3%; LinkedIn=63%; Instagram=32.8%; Other~3.6%
  - Question: What is your preference for receiving information from NEACUHO?  
Listserv=64.3%; The Navigator=39.6%; NEACUHO.org=30%; Social Media=37.7%; Direct Emails=61.8%
  - Question: Have you explored the NEACUHO website in the last year?  
Yes=58.2%; No=41.8%



- Events & Offering Section: Direct Questions
  - Question: Have you attended any of the following conferences in the past 3 years?  
RD2B=38.9%; Res. Ops=47.8%; EDI=25.7%; New Prof.=23%; Mid-Level=24.8%;  
Res. Ed.=32.7%; Toolkit=31.9%; Annual=0.9%
  - Question: Not including the Annual Conference, on average how many conferences and offerings do you attend in a year?  
None=31.4%; 1-2=55.6%; 3-4=9.7%; 5+=3.4%
  - Question: What are your thoughts on the quantity of events and offerings by NEACUHO?  
Too many=5.3%; Just right=74.6%; Not enough=20.1%
  - Question: Have you presented at any of the events or offerings?  
Yes=44.7%; No=55.3%
  - Question: Have you attended the Annual Conference in the last five years?  
2018 Mystic, CT = 46.6%; 2017 Portland, ME = 40.5%; 2016 Westfield State = 38.5%; 2015 WPI = 34.5%; 2014 Bridgewater State = 32.4%; I am new to the region=19.6%
  - Question: If you attended an Annual Conference in the past five years, did you attend the business meeting during the conference?  
Yes=61.4%; No=38.6%
  - Question: What is your preferred venue for the NEACUHO Annual Conference?  
College/ University = 26.5%; Hotel/Conference Center = 38.2%; No preference = 35.3%
  - Question: What is your preference for timing of the NEACUHO Annual Conference?  
October=47.2%; June=42.2%; Other=10.6%
  - Question: What is your preference on location for the NEACUHO Annual Conference?  
Move around region=79.9%; Center of the region in the same place=20.1%
- Professional Development Section: Direct Questions
  - Question: What professional development should NEACUHO offer moving forward?  
In-person events=78.8%; Webinars=69.9%; Round tables=50.3%; Social Networking events=50.3%; book club=29.5%; Other~3.5%
- For All open-ended responses to questions, please see rest of assessment packet.

### **How do you plan to use the results?**

This survey will help plan out the strategic plan that is upcoming. Additionally, this data can be used as a large sample size of the NEACUHO membership for future analysis.

### **What change (if any) needs to be made to the assessment process?**

None at this time.

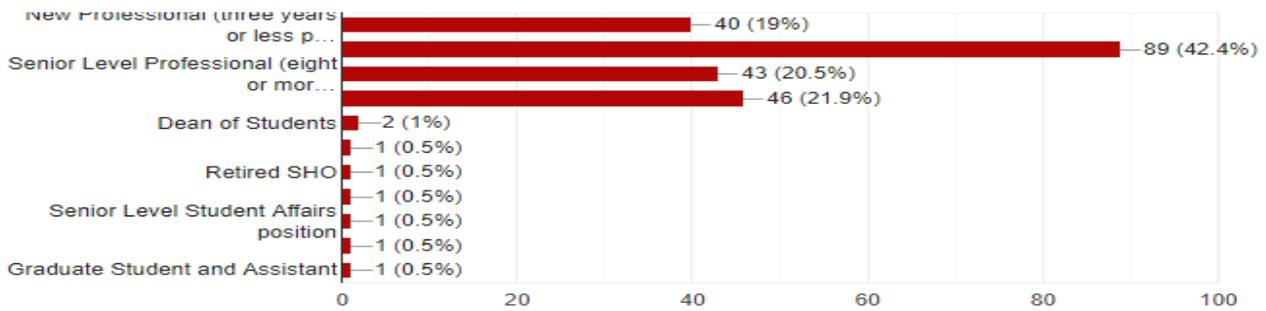
### **What results do you think should be communicated out to the membership?**

Any and all data.

**DEMOGRAPHIC INFORMATION**

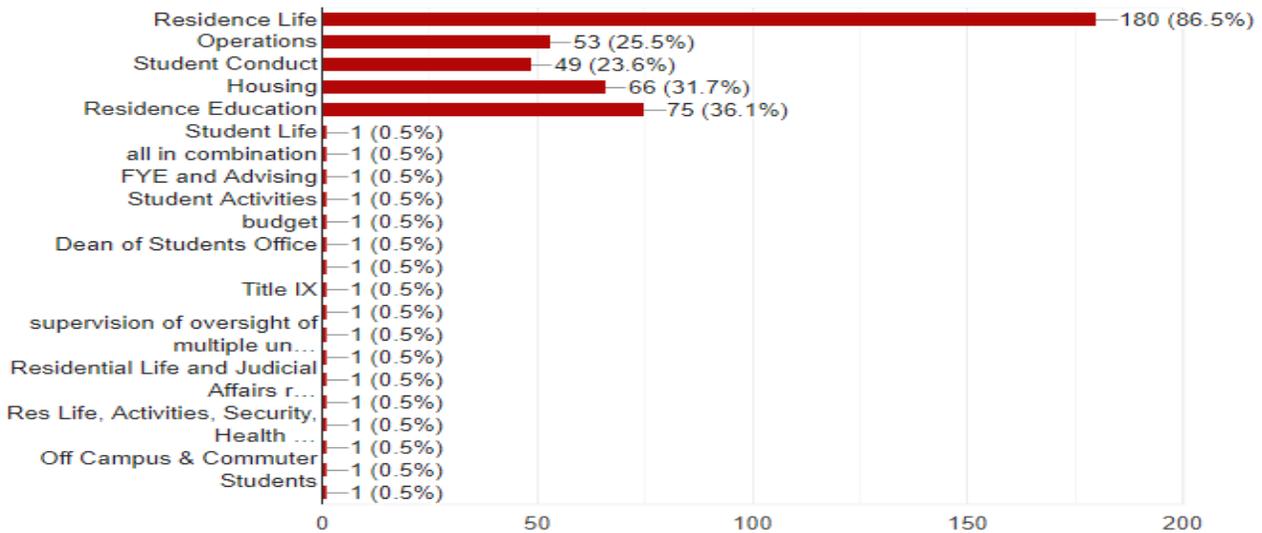
**Professional Level**

210 responses



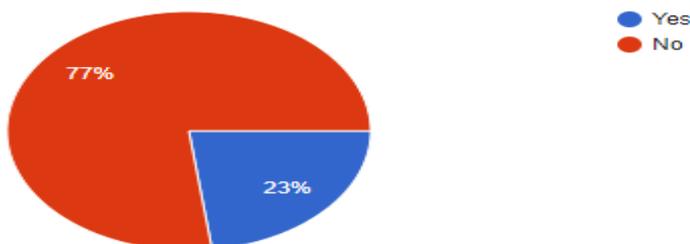
**What is the main function of your position?**

208 responses



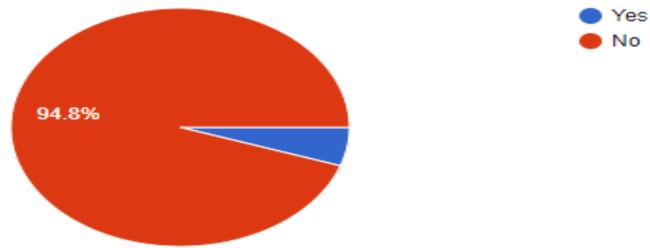
**Are you a previous or current Executive Board Member**

209 responses



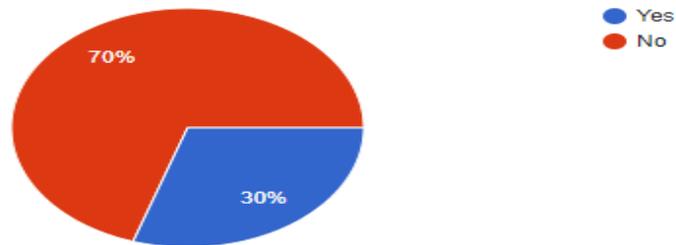
## Are you a past President of NEACUHO?

210 responses



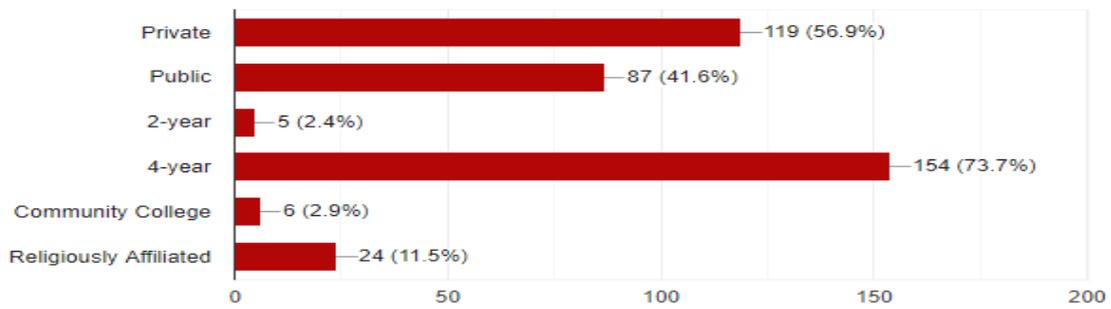
## Are you the institution contact for NEACUHO?

210 responses



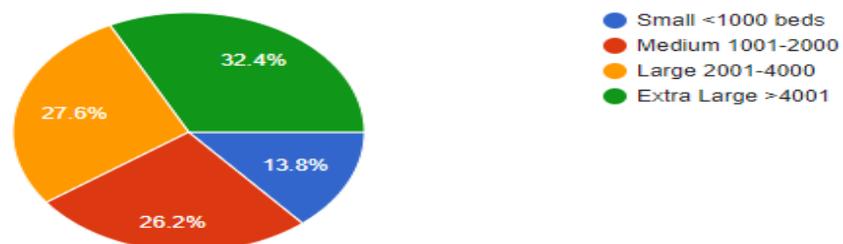
## Institution Type

209 responses



## Institution Size

210 responses



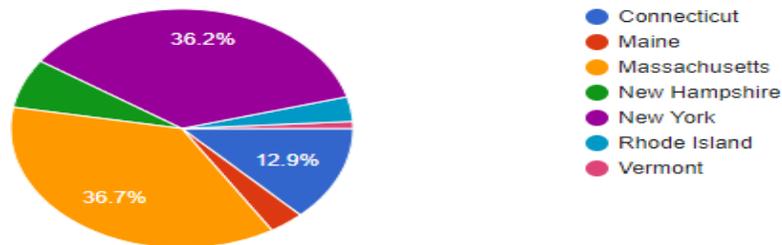
## Which NEACUHO District is your institution a part of?

211 responses



## Which state is your institution a part of?

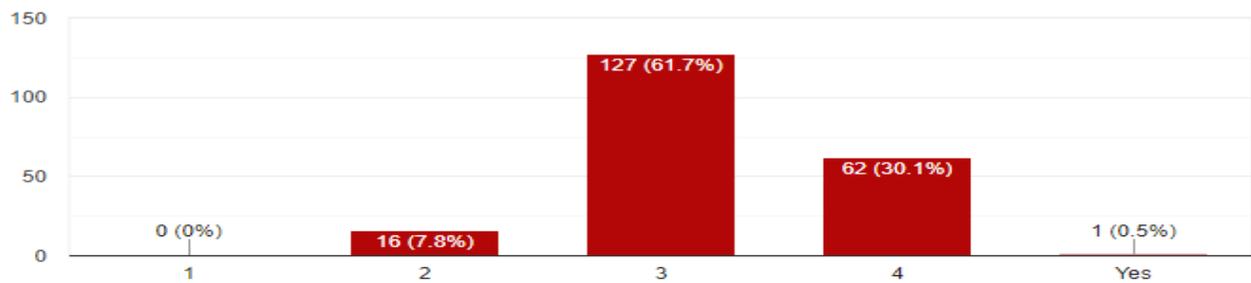
210 responses



## Structure and Governance

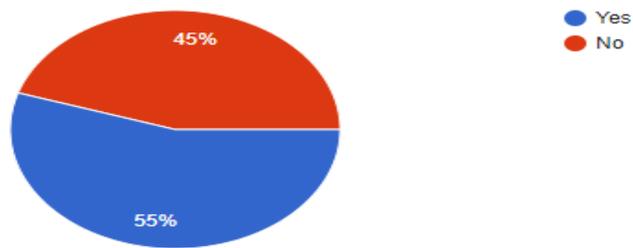
## Based on what you know, do you feel that NEACUHO meets its mission?

206 responses



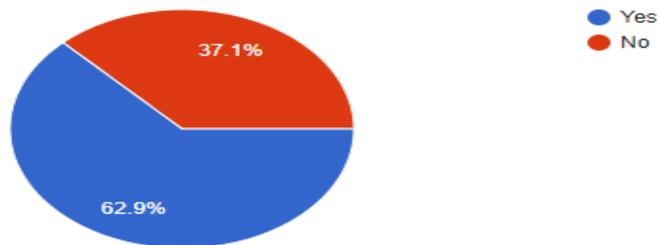
### Do you know the organizational structure of NEACUHO?

211 responses



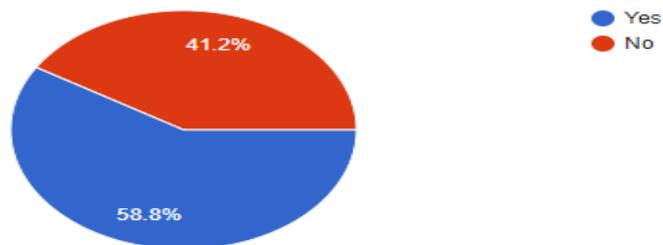
### Are you aware of the function of the Executive Board?

210 responses



### Do you know the positions that are part of the Executive Board?

211 responses



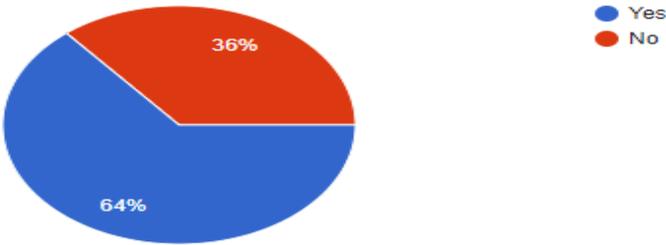
### Do you feel the Executive Board is effective in the governance of NEACUHO?

209 responses



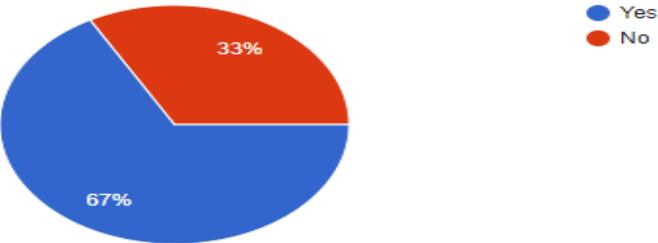
### Have you been involved in NEACUHO?

211 responses



### Do you find it easy to get or be involved with NEACUHO?

209 responses



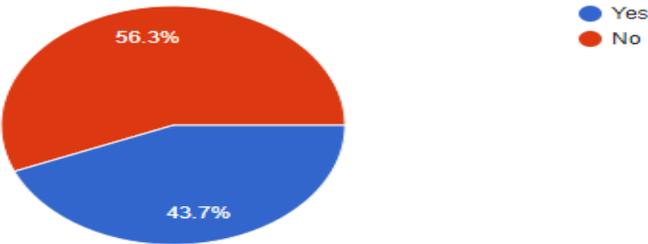
### Do you think being on the NEACUHO Executive Board is something that is accessible to you?

210 responses



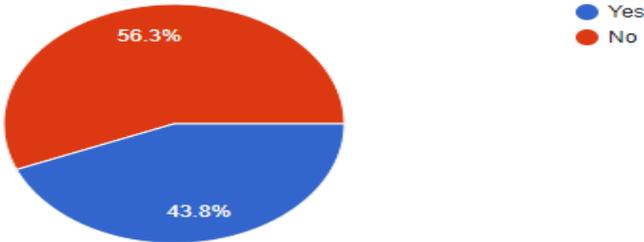
### Have you been on a NEACUHO Committee?

206 responses



# Are you aware of the Dr. Tim Touchette Legacy Scholarship?

208 responses



# How would you rate the value of institutional membership in NEACUHO?

208 responses



## Membership Dues versus Conference Costs

# What is your preference?

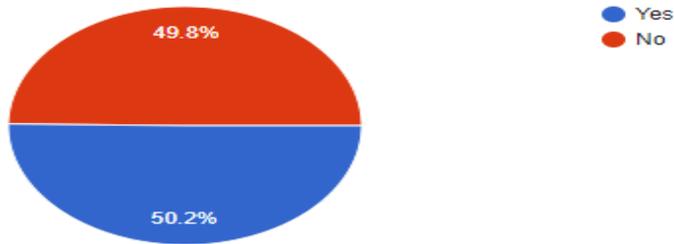
208 responses



# Digital Engagement and Communication

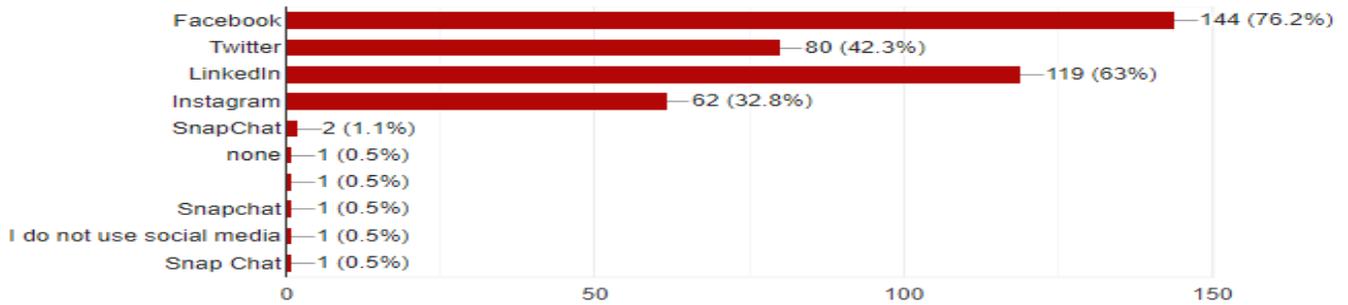
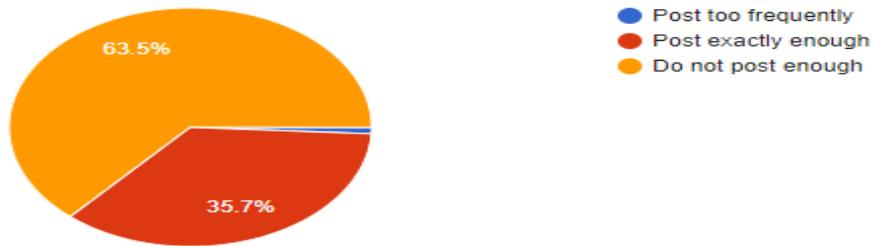
## Do you follow NEACUHO on social media?

211 responses



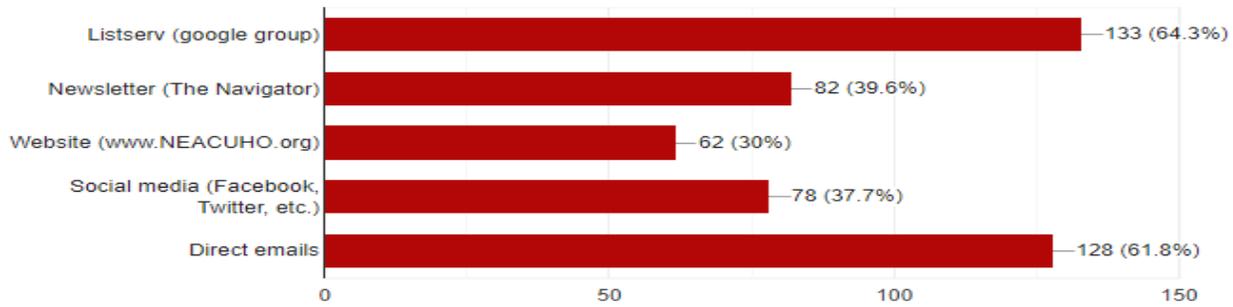
## If you follow on social media, does NEACUHO:

115 responses



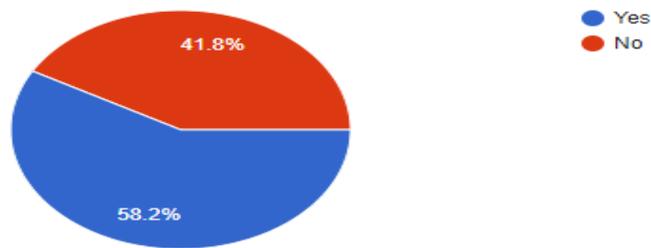
## What is your preference for receiving information from NEACUHO?

207 responses



## Have you explored the NEACUHO website in the last year?

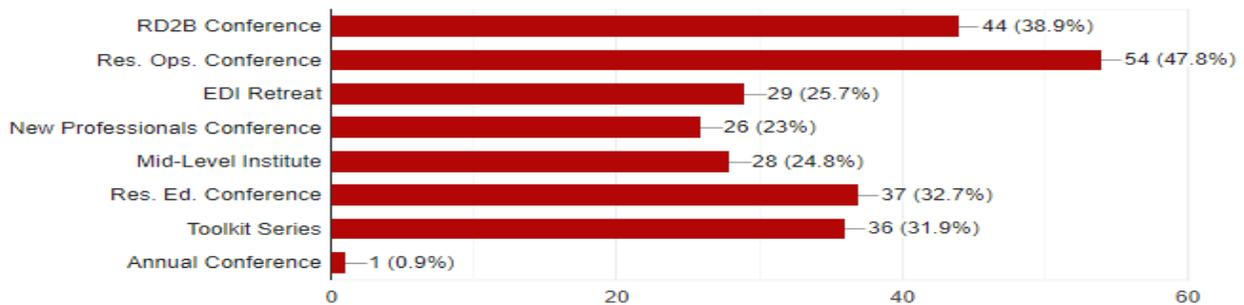
208 responses



## Events and Offerings

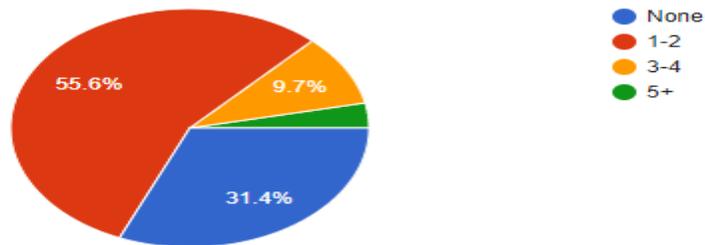
## Have you attended any of the following conferences in the past 3 years?

113 responses



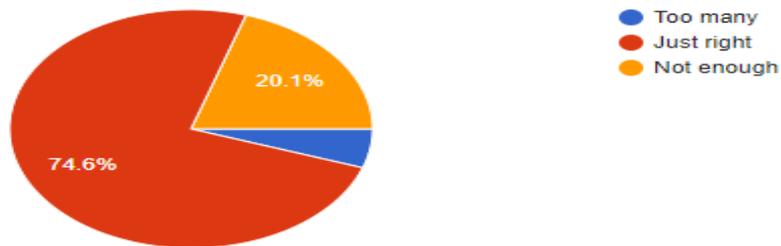
Not including the Annual Conference, on average how many conferences and offerings do you attend in a year?

207 responses



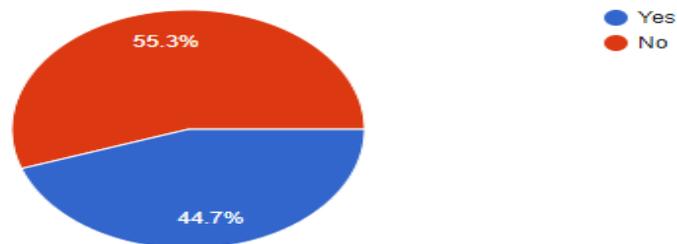
What are your thoughts on the quantity of events and offerings by NEACUHO?

189 responses



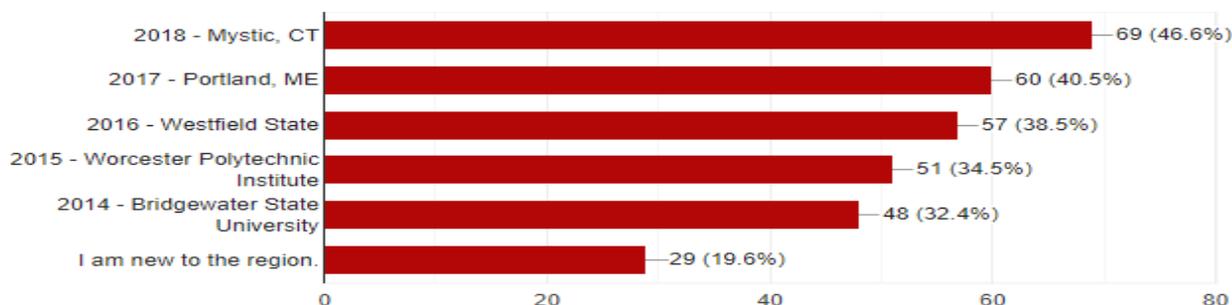
Have you presented at any of the events or offerings?

206 responses



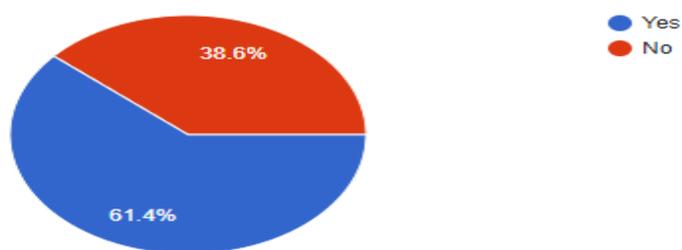
## Have you attended the Annual Conference in the last five years?

148 responses



## If you attended an Annual Conference in the past five years, did you attend the business meeting during the conference?

140 responses



## What is your preferred venue for the NEACUHO Annual Conference?

204 responses



## What is your preference for timing of the NEACUHO Annual Conference

199 responses



## What is your preference on location for the NEACUHO Annual Conference?

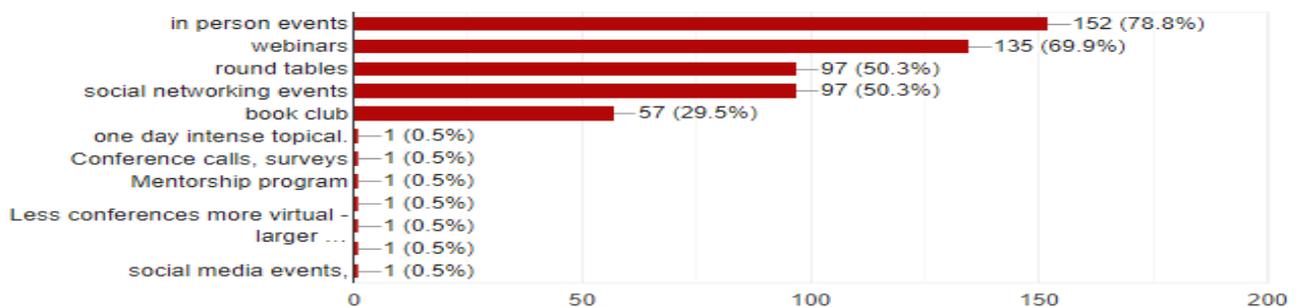
204 responses



## Professional Development

## What professional development should NEACUHO offer moving forward?

193 responses



## NEACUHO Self-Study Survey 2019 – Structure & Governance Section open-ended questions

### What do you feel NEACUHO does well or does not do from the mission?

What do you feel NEACUHO does well or does not do from the mission?
Pro devo for staff
I feel there are many cost effective opportunities provided.
provides opportunities to network regionally, this is especially helpful to those of us who are regionally bound
NEACUHO offers good opportunities for pro-devo; could offer more for mid-level senior level staff compared to what is offered for new professionals and paraprofessionals.
research would be something that I do not see
Providing many professional development and educational opportunities for members.
listserve for communication and information sharing; SHO professional development is a tall order and hard to meet.
Aside from annual conference and some drive-ins, maybe reach out to content experts for more virtual sessions?
Professional development is met with the number of offerings provided. Communication is ok too. Recognition is good on a large scale. Need more for our paraprofessionals
Research? Sharing of information?
I have met great colleagues at NEAUCHO events and conferences. The List Serv is helpful to see what's happening on other campuses.
NEACUHO does well at sharing information, through the connections a professional can create through list servs and conferences. Many of the topics that the institution focuses on are timely and relevant. I believe the organization does its due diligence in recruitment of varied institutions, though I do know it can be a struggle to get some schools in locations such as Western NY to feel involved. I would like to see more involvement by graduate students in our region, which could help with longevity. Overall, I think NEACUHO is pretty on brand with it's mission.
Unsure.
Meeting professional development needs of res life/student housing staff WHO WANT TO TAKE ADVANTAGE OF OPPORTUNITY
excellent communication
Sessions are good.
There is a large focus on drinking and sends mixed messages about professionalism.
Constant communication and continued shared learning between institutions
Keeping past members up to date
Professional Development through the variety of offerings has been tremendous.
I feel like that the organization is a little more like an exclusive club. If you are new it is hard to get associated with the members.
Variety of drive-ins and conferences.
It would be great to hear more about the individual committees and what they are working on/accomplished at the year end. This could also be accomplished by posting the minutes or sharing them with the list serve. It would be great to see the facebook page be more interactive and provide more opportunities to collaborate across the organization.
I feel the organization has done a nice job the past two years at the annual. It has been a welcomed change to have it in October and having it hosted at a hotel.
Engages entry level professionals; could work on paraprofessional engagement outside of TD2B
NEACUHO offers a range of professional development opportunities which is appreciated. I also am grateful for the list serve as that contributes to the goal of communication.
I think that the organization does well in providing opportunities for colleague support, professional development, sharing of information, and collaboration. I would like to see more in terms of recognizing for contributions to the field outside of awards at the Annual Conference and more in terms of research/best practices.
Does well: colleague support, professional development, recognition; Does not do well: research
Highs: Colleague support, professional development. Lows: expanding research
great place to share information. I get a lot from the list serv
Conferences are great
I do not know of any research focus we do- which I think is fine but it shouldn't be in the mission then.
NEACUHO has always done collaboration, colleague support, and recognition very well. I would say that communication and research are probably areas that could use improvement.
I feel that NEACUHO does well in supporting it's mission, however with changing times and the size of the area, it may need to consider different ways/opportunities of reaching members.

NEACUHO does not cater well to midlevel and senior housing professionals
Provides networking opportunities throughout the northeast
NEACUHO offers great professional development, networking opportunities, and information sharing. They are also great at recognizing the good work of our colleagues.
It would be helpful to have more updates from the executive board outside of just the annual conference. Very little communication comes from the executive board directly regarding the organization.
NEACUHO does a great job creating a safe space for professionals and paraprofessionals can learn, ask questions, share information and have a sounding board for housing and residence life, regardless to one's level of experiences or expertise.
diverse professional development opportunities are available
Still new to the region and learning
I recognize there are some opportunities each semester, but I wish there were more opportunities for engagement on a rolling basis (e.g. webinars, conference calls about particular issues, etc.) rather than just drive in conferences every so often
Collaboration across institutions could be improved
The organization offers some excellent opportunities for professional development
Sharing knowledge across the region.
Regional opportunities for professional development in different capacities
hosting affordable drive-in conferences for professional development
Does well - provides a broad range of activities and events for our profession; provides opportunities for engagement and professional development Doesn't do well - consistently think about our mission and purpose and make decisions based on those touchstones
I think there needs to be more of a focus on professional staff development and less of a focus on paraprofessional development.
The smaller conferences and drive ins are amazing.
It keeps members informed about what's going on in the field.
There are not enough opportunities that touch on all aspects of the mission and the opportunities that are given are VERY basic, even for entry level professionals. It feels as though it is geared towards graduate students.
Provides great networking and sharing opportunities
Offers a decent amount of professional development, shares info and encourages a lot of collaboration.
The community networking is great through NEACUHO. I have always enjoyed going to the annual conference and speaking with colleagues around our region.
Provides opportunities for networking and professional development for housing professionals in the region.
NEACUHO offers consistent and on-going professional development opportunities for Residence Life professionals at all places of their careers. I've recently participated in the Drive-in conference, as well as the Residential Education institute and I found the content to be informative, actionable, and timely. I also appreciate the ListServ resource -- it's a go to reference and showcases a community professionals in my area.
I feel like they stay connected with their member schools well.
Possibly more opportunities for colleague support -- ie mentoring opportunities?
Paraprofessionals don't have much of a role in the organization. I don't necessarily think they should, but they aren't at the level of being mentioned in the mission statement.
Connecting staff between institutions
I think NEACUHO does a great job at offering opportunities for professionals in the field and recognition of them. I would love to see more opportunities for paraprofessionals.
NEACUHO events are informative and well done!
There are several offerings for professional staff to take advantage professionally. They are affordable to attend and are always within driving distance.
There are not as many professional opportunities to meet/conferences that take place as there used to be.
Lots of professional development opportunities. I do feel like the core network feels very insular and somewhat unapproachable.
N/A
It would be beneficial to have regional event held in all areas of the region, travel expenses can be difficult for many institutions and hosting many event in the Boston area may make it difficult to attend.
I think NEACUHO can do more to attract more professionals of color to their events/ conference to support a inclusive and diverse organization.

I'd like to see maybe some more "roundtable" like events for senior staff to come together to share ideas/brainstorm (housing ops, ra selection/training, best practices, etc)
NEACUHO is a wonderful resource, particularly for new professionals. It is hard for members from NY State (and in particular Western NY State) to have to almost always travel to New England for events. The district coordinator is outstanding, but we still feel like distant cousins most of the time.
Does well: inclusivity, outreach to institutions, variety of presentations, student-centered approach; areas for improvement: quality of some presentations, call for presenters
professional development, particularly for new and mid level professionals, and colleague support are strengths. Research and communication about issues in housing could be improved.
NEACUHO offers more events than most other regions giving it's members more opportunities to connect, share and learn.
I think that NEACUHO does a good job of meeting the mission as it relates to positions below the Senior Housing Officer role. I think that it is a challenge for SHOs to be engaged in NEACUHO, as the opportunities to be involved are more focused on presenting to other professionals - rather than engaging and being educated themselves. While the development of the profession is important - opportunities for SHOs to engage and learn are as well.
provides opportunities for all levels within the profession
Provides excellent professional development opportunities
educational events and newsletter are done well in accordance to the mission
lots of emails, but conferences don't seem advertised as well enough in advance
I feel that NEACUHO does well with communications to those in the region who are looking for opportunities of support, development and research. I also have seen a lot of recognition, especially as of late, of professionals who go above and beyond in their roles. I feel this mission statement is consistent to the practices that NEACUHO uses on a daily basis.
I feel that NEACUHO is strong in providing opportunities for networking. However, I feel that NEACUHO events tend to be more social than informative about a particular content area. I do not feel that the organization creates an environment that is welcoming to new professionals, or professionals who are new to the region, or new to the area of Residential Life. I used to be actively involved in the organization, but pulled back when it became very apparent to me that organization's leadership was not interested in having new voices contribute to conversations in any meaningful way.
events and professional development opportunities
I think there could be a stronger professional development piece. Conferences are great, but having regional development and social opportunities can be helpful.
Provides good opportunities for professional development and networking
NEACUHO does a great job providing opportunities for members of the region to grow as professionals and connect with their colleagues.
I believe NEACUHO does work to provide opportunities for everyone in the region. I believe there could be more done to provide online opportunities for those who are unable to travel due to cost or institution support.
I appreciate that I can have questions answered by other colleagues outside of my institution in a timely fashion, to support our efforts on best practice
Does well: provides professional support, recognition, and collaboration
I think that they do well at fulfilling their mission.
I do not believe that there is support or professional development offered for the Graduate students in our region.
I personally appreciate the RD2B conferences as I think the goal of them meets the mission. The Annual Conference is a great professional development and networking event as well.
Well - pro devo opportunities
Emails
providing opportunities for colleague support, professional development, sharing of information, communication, and recognition of outstanding contributions to the field.
The change in the date of the conference minimizes our ability to participate as a small institution. Additionally, the decrease in the number of drive in conferences and opportunities to engage, connect, and gain professional development opportunities have declined.
Do not see much in terms of research connected to NEACUHO opportunities.
I believe the the organization does with it can but is not as inclusive as it could be to diverse demographics of professionals
Its has an annual conference that gets professionals together and a listserv where people can share information.

## Which of the Executive Board positions have you interacted with?

Which of the Executive Board positions have you interacted with?
All current exec board members.
All of them over the years
President
President, President Elect, Past President, Treasurer
Conference Chair and past President
President, District coordinator
President and Programming Chair
Casual conversation with president a few years ago
All
DC for my area and most all others during the several years
President, Past President, Conference Chair
All of them
n/a
None in their capacity as an eboard, just socially
past presidents
over time, all of them
Presidents (all forms), Treasurer, Annual Conference Chairs, Corporate Relations
All of them
Membership
All
All of them!
president
Lots
unsure. President, annual conference committee chairs?
None
N/A
None one on one
None
presidency, treasurer, district reps
almost all
None
multiple (in multiple ways from inquiry to committee involvement)
Most everyone
Confrence Chairs, President, Mass Rep
President and President Elect
Membership coordinator, President (past, elect, current)
District coordinator, committee chair
N/A
I have interacted with all of the positions in some capacity.
If you mean this past year: the 3Ps and the Navigator Editor, over the course of 2 decades - pretty much all positions
President, past president, membership coordinator
All
President, Past President, Treasurer
Metro New York District Coordinator
All over the course of my 10 years
In recent years, none.
President, Pas President, District Coordinator
None
I was past conference chair and have interacted with most role through that. Otherwise, I hear most from the President and Mass District Coordinator.
President, past president, corporations and operations
Metro New York District Coordinator

President and self study
President, Treasurer, President-Elect
President, area rep/district coord person, a few committee chairs
in the capacity of colleagues not in the capacity of their positions
N/A
President
none
President, Conference Chair, District Coordinator
Most of them, but most frequently the President
All when I was actively involved
District coordinator, President, membership
Regional Coordinator
MA D.C., President Elect, Membership Coord.
Past President
President
None
President and District Coordinator
District Coordinators / Membership Coordinator
President (I'm a former regional president of a different region)
None
President
Former President and President Elect.
none
president, membership coordinator, past president, district coordinators,
All
President, Secretary, Chairs of various conferences/institute
District coordinators
Treasurer & EDI Chair
All because of my time on the board.
Many!
All of them
N/A
All positions
All
most of them
President, Treasurer
None
Variety
President
none
President
Metro Coordination; EDI Chair
Eastern NY-VT Coordinator; President
president, treasurer, district coordinator
Presidents/past presidents, committee chairs, district coordinators
president, treasurer
none
I have connected with all positions at different times.
president, public relations
All of them, at various points in my career. The DC position is hit or miss in terms of interaction as it relates to ones active district.
past president
None
President, president elect, treasurer
president

Webmaster
I haven't directly worked with any as of yet- however, my supervisor has.
Treasurer, President, Massachusetts Rep
I have interacted with nearly all board positions in the past as I was a member of the board for an academic year. Currently, I interact most with my district coordinator.
a variety
None
N/A
President, Membership Coordinator, District Rep. Annual Conference
All of them
Eric Benn and Trish Loring
All positions
DC/Treasurer
All
People aside, I have interacted with about 1/3 of the positions. Presidents, my district coordinator, conference co chairs, assessment chair.
N/A
None
District Coordinator. President and Past President
All
President and Drive in and Confernece Co Chairs
The membership coordinator and conference chairs
President, District Rep

## How do you feel about the size of the Executive Board?

How do you feel about the size of the Executive Board
I think it's a great size. It encompasses a wide range of function areas.
I defer to your judgment, as it has not negatively impacted our institution
It seems very large.
too big
No opinion on this
It definitely is large
Good to me
No opinion
its fine. please do not drag us into the same org restructure talk from several years ago
I think it's a bit large
N/A
It is fine. Each position serves a purpose.
I don't have an opinion
acceptable
Seems large, but I don't really know much or engage much. I suppose this offers more people opportunities.
fine. the e board allows people to grow, gain experience, shadow others, and learn about the organization from many different angles. As long as people are working hard and their duty is useful for the organization, I have no problem. If people are in positions on the board and do nothing, then hold them accountable and remove them. If a position doesn't do anything for the org, assess if it is still needed. Sometimes additional positions allow for more perspective and diversity.
It is quite large.... which allows more many opportunities to be involved. I wonder how efficient meetings may be with the size of people that may attend.
I think it's fine.
For the size of the organization, the board seems large, but perhaps clarity if needed to understand everyone's role.
Fine
I think the board is fine, just don't need to do all introductions at the end of a banquet
Too karge
neutral

seems adequate
N/A
Seems to be appropriate given the size.
fine
because of the size of the region I believe the positions are necessary, although at times it can seem like too many cooks in the kitchen because of pure numbers.
N/A
Should be smaller in size.
It's pretty large, but it makes sense.
Depending on the year depends on the overall size
It is a bit large
seems very large
It's way to big! It's like 1/2 of the organization is on the board.
After reviewing the positions, it seems there are many positions and I wonder if the are all necessary.
I feel that the size of the board is a little on the larger size which can at times impede conversations and also does have some fiscal implications on spending as it relates to travel to board meetings and overnights.
It has roller-coastered in size during my time on e-board. There were years when we had tri-chairs and co-chairs for almost every committee - too much banter and unnecessary discussions. During my various tenures on e-board, tthe board has functioned more efficiently with smaller size e-boards. This year's e-board appears to be very large.
I would not change
seems large
It seems too large but I can't think of positions that should be deleted because these are volunteer and we would need to add more work to others plates.
I have no real feelings about the size of the board.
no opinion
It is very large, but each person does serve a function.
Appointed board is big.
it is fine
Feels very big.
It's a little big, but it covers all the bases...
I think it's fine.
it's quite large
It's large
Too big
Indifferent
No suggestions
Indifferent
it's quite large
It is appropriate
I think it is adequate
Not sure
No opinion
Do not know enough to comment
Appropriate for the number of professionals the org serves
Seems appropriate
I think we spend too much time worrying about it
It's MASSIVE
I think it's a good size for the region.
No info to have an opinion
Unaware of how large
I have just become aware of the size and feel as though I would have opinions on the size if more Executive Board members interacted with NEACUHO members given their area of interest.
I think with all the appointed positions the board is too big
It's good to me.
no opinion

just right
Can't say.
Too big
I think it provides ample opportunities for engagement.
Its a large board, but the roles on it all make sense to be on the board.
good
It's large, but if that's how many individuals are needed to complete essentials functions and promote the mission then that's fine.
It's large
N/A
It is perfect, each role has specific tasks and business is able to be conducted without interruption.
I feel that the size of the board is appropriate. I like that all the regions are represented.
its very large
it's a bit large
VERY large.
N/A
No opinion
no feeling
No opinion
Good
Seems ok to me!
seems about right
Good
appropriate size for organization
It's fine. The larger size allows more leadership opporunities for leadership experience as well as a diversity of thought in the room.
good
It is too large, and because of the size often makes it hard for things to be accomplished.
it seems to have grown again...size seems to vary regularly
seems a bit large, but fine as long as all roles are essential
No comment
Personally, it seemed over sized— that potentially was in comparison to the # of attendees at the annual conferences
i guess it works
Fine
I think the size of the Executive Board for this education is a good number, it allows for a strong group of individuals to collaborate.
I think the board is too large for the size of the organization. I appreciate that there leadership opportunities in the form of committees, but I do not believe that every committee chair needs to be a member of the executive board.
good size
Seems a little large for the organization and the amount of things done.
I'm sure it s fine
I think it is just the right size.
I believe the size of the board is fine.
It's a comfortable size to accomplish tasks
Appropriate
Seems to make sense.
I believe it looks large on paper but also, knowing the functions of the positions, am not sure how it could be smaller.
As long as the job is being done and useful, it seems like a good size to me.
N/A
I don't have an opinion
I feel that it meets the needs of the organization
It's large
It's really large
It seems a little large.

## Why do you feel as though it is or is not easy to get involved with NEACUHO and/or serve on the Executive Board?

### Why do you feel as though it is or is not easy to get involved with NEACUHO and/or serve on the Executive Board?

The communication of the Executive Board is consistent when board positions become available and the elections process is easy to understand.

Good movement of people on the board

This is not something I am interested in but have seen others through the process. I think it is accessible if you want to be apart.

Easy access, but difficult to find the additional time with work

Yes, there are a multitude of different committees and ways to get involved.

The only NEACUHO program I attend regularly is the operations drive-in. I have little interest in the other NEACUHO offerings. I occasionally attend ACUHO-I and NASPA.

I have had negative interactions with high ranking e-board members. This put a bad taste in my mouth. There have also been some of the same faces around the table for years.

I feel that if one puts in the time - serves on a committee, stays current with list/newsletter/conferences and decides to follow the process to run for or apply for position, that it is possible for anyone.

I think there are cliques, just like NASPA, that is tough to break into... seems like friends asking friends to get involved

It took me some time to get on the board after being involved with committees. I think it is accessible but people need to remember that there are only so many positions. I think sometimes people forget that the goal is not to have an infinite number of people on the board. Your time will come.

Not enough time

tends to be the same people, the timing of the annual is now inconvenient.

I know the opportunities are there and I could join if I wanted to. As noted below, I feel it is quite cliquy and I don't feel welcomed.

NA- I feel if someone wants to get involved, they can apply to run, help, volunteer, etc.

I personally feel as though I am about at the point where I know enough people on the board where I would feel comfortable reaching out to any of the board and nominate myself to be on the board. A couple years ago, with its size, it was a bit intimidating. I began to become more involved in committees though which has eased me into thinking about serving on the board. (Which is though route i think most should go on if they wish to serve on the board...)

It's difficult to server on the EBoard if you aren't will known or looked within three organization.

I think in order to be on the executive board a member should be involved with the organization, have experience, and a vision for the organization. My involvement in the organization has been limited, so that has infulenced my decision to serve.

It is an easy process, as people can apply to be considered for a position in the organization.

I was able to join the Eboard after just 2 years of attending.

Been there, done that, have the t-shirt!

I feel there are lots of opportunities to be involved with the organization. There are lots of committees, taskforces, etc always looking for engaged professionals. I'm less certain that it would easy to navigate being on the Executive Board. Like many organizaions the E-Board feels somewhat reserved for those who have been in the org for a number of years/friends with one another. I don't necessarily think that is a bad thing. I just don't fit into that group at this time.

If I was interested I think it would be easy to be involved.

You can pay to go to a conference if you want

I am not in a position to serve

It has been difficult to be on the mailing list. I do not receive any NEACUHO communication, though I am a member through my school.

because of travel and time commitment to get to meetings and other events, it narrows the people who are able to participate on the e-board. As a smaller school if I participate in e-board and have to attend an event, I am now limiting someone from my staff from attending an event simply because we can not leave the campus with no staff (or understaffed)

N/A

easy to get involved with a committee and then to an exec role.

I've been very candid about this: NEACUHO E-Board has the perception of being a large clique that benefits those that are within the "in group." In terms of organizational theory and structure, this is not unique at all to have an "in group" and "out group." However, this brings up questions for the sustainability and knowledge transfer of the organization as a whole.

We, myself included, need to show others that we are excited about NEACUHO and want to genuinely recruit folks to NEACUHO.

Depends on the year, feel as though most positions that aren't elected aren't open for public interest.

Due to the size, there is a lot of opportunity to participate.

I don't feel like I'm part of the group/cohort of people who are part of the group. I've tried but been turned away so think it may be time for me to find a professional home with opportunities to move within opportunities a little more.

I am not actively involved with the organization and therefore have not really ever thought about getting involved with it; although I am sure it would be a great leadership experience.

No information is out there, seems very elitist

I think it depends. It has been easy for me because when I first got involved, I had seasoned professionals take me under their wings and guide me into the organization and make me feel welcome. To some degree I think that still exists but we also have a very different generation of professionals that may not know how or why they should get involved, aren't interested, or aren't willing to sacrifice their personal time to get involved. It's all a balance. I think opportunities to get involved are very accessible and I think there has been an increased effort during the past few years in getting more and more new folks on the executive board so I'd say it's definitely easier than it was perceived when I first got involved.

All one has to do is to attend events, be involved in a committee, do good work on the committee, and express leadership interest or self-nominate for an elected position.

Positions are announced and application/nomination process is easy

I think it is easy enough if you are interested in being involved and I imagine executive board members work their way up

I feel it is elitist and not easy to be nominated or to vote for who you want.

It seems exclusive at times. Doing so many meetings in person seems like I can't donate the resources to that.

When I was involved more with NEACUHO, it was very easy to become involved and become a board member. I don't have a real frame of reference now.

It seems like it is a lot of people who are friends.

I did find it easy, as I expressed interest and was given opportunity.

It is the same people involved year after year on the E-Board, there is little outreach to recruit new members

I feel it is easy to get involved in Neacuho as long as you are willing to put in the effort and get yourself out there to interact with other members.

Difficult to get involved due to long travel times

you do with marketing the opportunities to get involved and have a good election process.

If you want to get involved, be it as an officer or simply a volunteer, the opportunities are available and there is plenty of support as well

N/A

easy

I think if you seek out the opportunities it's easy. However I think at times the executive board can be a little unwelcoming or cliquish when altogether

I think it's easy to get involved with NEACUHO but my assumptions of getting on the Executive Board is that it would have to be someone who is well known in the region and that people vote more so on who they know rather than what people write in their statements.

I don't really know. It's not something I'm interested in. Seems like it's always the same people though.

New to the region

Not really super educated on the functions of the committees / leadership roles

You can join a committee, but beyond that it is hard to say

The institution is open and welcoming

Specific job responsibilities and commitments. Not enough time in my schedule.

Having western NY as part of our district makes several of the offerings less geographically appealing- and a deterrent to being on the board knowing meetings will be out there as well

I do find the organization to be a bit intimidating to newer professionals because of such strong relationships that have already been formed. It is easy to present & attend conferences and events. Those on the executive board have put in their time and commitment to the organization and deserve their leadership roles.

email chain makes opportunities accessible if you take initiative

Involvement is simple - there are plenty of opportunities
I feel like there's a lack of communication about happenings
Information and requirements are very accessible
The information for getting involved is readily available.
I don't know the avenue in how one would even go about that or what those responsibilities look like. Additionally, NEACUHO does not highlight opportunities for involvement with the organization outside of attending events.
It was very easy when I got involved many years ago. Not sure about how easy it is or is not now.
In previous years it is openly talked about with positions opening up. It seems fairly easy to run for a position.
NEACUHO seems to be an in-group situation. Those in leadership roles are consistently the same people.
I feel like the executive board is somewhat insular -- folks know each other and it has an insider feel.
I feel as though it is easy once involved, but is intimidating at first. Too many cliques
inclusive, lots of opportunities, encouraging folks on current E-Board
I randomly decided to run for the board and won my election, so in that sense it was easy. I think there is some element of cliquiness on the board, but I'm not sure how to fix it. I did often feel like an outsider on the board to some extent because I didn't come to the board through committee involvement and an appointment.
Emails indicate ways to get involved
Previous work in other regions of the Country had different and more contact with each institution.
I found it difficult early on in my career but found opportunities to get involved and moved up. Anyone can run for a position!
N/A
Being on the board, or being involved is up to the person seeking the opportunity. There are multiple entry points, and various levels of commitment. It is very easy to step into a role and move up within the organization if you are committed.
Early in my career I felt like it was hard, but I was determined to get involved. You have to be motivated and it will happen.
I feel as if there is a click and if you are not part of it you do not get some opportunities.
The board seems cliqueish meaning that you have to know someone or be at the right institution to be involved. It also seems to be time consuming and I don't have the time or institutional support to be away
No- it does not seem accessible.
I have been approached about helping out.
too cliquy. based on who is friends with who
more work in an already stretched environment.
Based on my role at the institution and the size of the staff it is very difficult to travel to events, more online options for professional development would be helpful.
There are always opportunities.
Outreach is consistent and inclusive
Honestly I feel as though the opportunities are present but the time and ability to be involved is not
multiple opportunities for involvement, range of skills needed
It has been seen as cliquy at times over the years
I have been a member of the board several times in several capacities. The first time as a committee chair of a small committee. My boss at the time was a co-chair and invited me to work with her when her other co chair resigned. The second time was when I had been away from NEACUHO. I simply asked the president at the time how I could help. She put me on a sub committee of the Structure and Governance team and I also joined the Program Committee. I shared my interest in leading and went from a committee member to an appointed board member to an elected board member.
they are always looking to get more involvement through conferences and meetings
It is as easy to be involved as one wants to be - volunteering for a committee is easy. If the chair of that committee actually engages the volunteers is an entire different story. Oversight from the President(s) needs to be stronger in this regard, and check-ins need to be more regular.
Lots of opportunities
The organization has not been approachable to outside people.
I feel like you need to be more experienced in the field in order to be on it
The communications that are sent and the information that is provided is something that allows easy access to the group.
There seems to be a good number of opportunities for individuals to get involved.

In my past interactions with this organization, I have found the group to be very clique-y. The leadership is made of the many of the same people year after year. I think this is fine for elected positions if the membership of the organization repeatedly selects the same leaders. However, appointed positions seem to allow for the elected folks to save a spot for their friends on the board. I was involved with the board 6 years ago. When I look at the membership of the board now, nearly half of the individuals who were on the board when I served remain on the board. This seems like a large portion of the board to me.

The instructions are very clear on how to volunteer and sign up for things. However, as a new professional it was very daunting to integrate into a group that appeared to be so close and know each other so well. It took be 5 years of being in the region before I felt comfortable to do so. I am fairly extroverted and still found it intimidating. I have spoken to many new professionals who feel this way.

I think at most institutions I have worked at that were a part of NEACUHO, the most involved we were was the occasional conference and the email list serve. Unless you actively attend conferences or have that mentor-ship with those highly involved, NEACUHO remains a sort of amorphous organization that you get emails from every day.

No strong connection with institution

I had solid mentors who pushed me to get involved with NEACUHO and connect me with others that had higher positions in NEACUHO.

I have been involved with NEACUHO in some way since my first year as a grad student. Anyone can sign up for a committee and be as active as they are able to. Committee involvement can lead to serving on the board as experience is gained. Some elected positions can seem more challenging to obtain for someone new to region of who hasn't been involved in NEACUHO before which isn't inherently bad.

We are regularly communicated with via email by NEACUHO. I think it's a great resource. I am finally in a place within my experience in Higher Education that I'm finding the benefits of being involved with organizations like NEACUHO

There are plenty opportunities where recruitment happens for events and board positions

I think that NEACUHO is open and inclusive in their process of selecting E-Board members.

I feel that it is easy to do, however welcoming is a different term. Everyone who I have interacted with are definitely easy enough to approach and say they want to be approached which is great! however most of the people who hold these positions are also typically very energetic, or "a bit much" to handle for any individuals who may be a type b personality in neacuh.

N/A

No interest

I think the sitting boards works hard to incorporate and encourage all of the affiliated members to engage in their own NEACUHO journey.

I think it is difficult to be involved with NEACUHO and/or to serve on the Executive Board. It seems like it takes a lot of time and I don't have enough time to do my actual job. I also don't think it would be very beneficial to my current job or career path. Lastly, it seems that the people who do get positions all know each other and have their own little club. It seems hard to break into that club.

## Explain how you have been involved with NEACUHO?

### Explain how you have been involved with NEACUHO?

I've been on the executive board for 2 years now.

Served as a chair of a committee previously, presented often and support staff attendance and participation.

Through committees.

Conference attendee

Attending and presenting at conferences

Not involved.

Multiple e-board positions and District Coord

3 P cycle, eboard, committee work.

Committee work, attending annual conference, being asked to present

Serving on several committees co-chairing a drive-in, serving as a mentor for RD2B as well as New Professionals Conference, serving on the executive board.

Attended conferences

moderately at best; I get information about events that are far away from us and job postings. I went to the annual a couple of times; did not feel terribly welcomed by the NEACUHO senior level folks. Do you have to come from here in order to be welcomed here? That's what it felt like-
I used to go every year since grad school before the time of the annual changed. Now I haven't been in two years.
Committee member on multiple committees
Committee chair for several committees, eboard, President.
I've been involved in the annual conference committees for the past couple years.
I've worked on several committees.
Attendee - Local/regional conference, annual conference.
4 Chair positions.
I was an attendee in 2017 and 2018. I was on the ResOps committee in 2017 and chaired it in 2018.
Held many leadership roles and was committee chair; presented sessions at many events
Annual Conference Committee, RD to Be committee.
I have attended meetings and conferences
Been to several conferences. Stopped going a number of years ago based on drinking behaviors
I have asked questions and read responses
member, president cycle, treasurer
variety of roles on the e-board
I've been to a few conferences and webinars
on committee and exec board work.
I've been part of the Residential Education committee for two years and serve as the chair.
Gotten to build relationships which has allowed me to connect even when not always able to get to every conference based upon funding.
annual conference and meeting with Director's in the region
Committees
I read the NEACUHO emails and have been apart of NEACURH as a conference advisor who has interacted with the President in that way.
General member
I have been involved in several committees, 1 task force under the previous strategic plan and am currently in my fifth year on the Executive Board.
I have attended and presented at numerous conferences and drive-in's, I have been a member of various committees, chaired a committee, and have held various appointed and elected positions on E-Board
Past member of new professional committee early in my career, attended RELI and Mid Level Managers conference
i am just someone who is on the list serve and attends conferences when I can
Attended a conference
Elected and appointed officers. Coon committees and task forces
I have been involved as an active member years ago - committee chairperson, exec. board member. Family obligations took me away for many years. Now, my involvement is peripheral - conferences and workshops from time to time.
Conference attendance
I have been a member for close to 10 years, having served as a Risk Management Chair and Western New York District Coordinator.
Member since 2004, past WNY DC, committee membership
I have been a members of NEACUHO committees previously
I have attended many conferences, was a past conference chair, and enjoy getting regular updates. I have contributed to the Navigator in the past and enjoy reading this.
Conference attendee, conference presenter, conference volunteer, committee member
N/A
one drive in conference, participation in surveys and keeping up online
Attending annual conference
Institution is involved.
For a brief time I was on two different committees. I think maybe new pros and pro devo. Not sure. Went to RD2B and helped out once. Lost interest though and moved on to other orgs.
attended their conferences
New to the region
General Member / Conference Attendee

I have not
Presented at and have attended conferences
RD2B Conference, Email Chains, Resource Sharing
Former President and member of the E-Board; Conference Chair/Committee
Nothing formal other than seeing the others
I have presented at conferences
serving on a conference committee for the annual conference, presenting at drive-in conferences
This year - not much. In previous years - several elected and appointed roles
I haven't been
I'm currently on a committee.
Been to conferences, socials, I read the emails that come out
Worked on the ACUHO-I regional affiliation task force and regional presidents leadership team
Attending events.
Served on Training and Development Committee, Served as Secretary years ago
General member, list Servs, annual conferences
N/A
I have attempted to join a committee, to which I was placed, and beyond the initial training, I was never contacted again. The chair of that committee did all work.
Professional development, using the ListServ
Attendance and presenter at annual conferences and drive-ins
Participating in EDI Retreat & EDI book club.
District Coordinator, Drive-In host, conference attendance
many conferences and committees
Attended the EDI conference this year and was interested in the work being done, so I asked to join their committee.
presented
I have been involved on the Annual Conference Committee, the Risk Management & Legal Issues Committee, and the Executive Board
I have attended this past NEACUHO Conference at Mystic, CT.
Attending Events, Hosting Events, Committee work, and multiple Executive Board positions.
Early in my career, I attended several offerings and hosted an event on my campus. I also was part of the Annual Conference in 2009 on my campus. Additionally from there I got involved with the Program Committee and then eventually I served on the Executive Board as a DC, Annual Co-Chair, and Membership Coordinator.
member, annual conference host chair (many years ago)
I've attended conferences and presented at conferences
General Member
Attended a conference
I have been involved in the past, but with a change in position I find that many functions take place during time-critical times of the year such as housing selections, assignments, closings, etc.
I have attended a number of small conferences, operation, RD2B and the annual once, prior to it moving to October (now with its proximity to NASPA I can not attend both conferences).
Conference Attendance, Committees
Hosted RD2B on several occasions; outreach on listserv; have attended Res. Ops before
only as an attendee of events
Attended 2 conferences
Attended annual conference
I haven't been
I regularly attend events. Have presented at events, Have mentored at events. I have been Woman's Issued Committee Co Chair ( I know, I am dating myself). Structure and Governance sub committee member, program committee member, community college liasion, DC, finance committee, President Elect, President.
attend conferences and serve on conference committee
Variety of committee roles, eboard roles and conference committees.
old' training and development committee chair, program committee, secretary, re-ops host, pres-elect, pres, past pres, awards committee
conference attendance

I have presented a few times at various conferences and drive-ins, I serve on a sub-committee, attended the most recent annual, etc
I sat on a committee years ago. We bid to host and were told that we were not involved enough. So I then tried to join a committee and was left off the communication for the committee. When I brought this to the attention of the e-board I was still not added into communication. I decided continued involvement was too frustrating if I was not welcome.
I went to a conference
I have been involved as a passive member- getting the News Letters and email updates/information from my supervisor who is also part of NEACUHO. Minimal involvement. Attended conferences, hosted board members, hosted a drive in on our campus.
I was a committee member, a committee chair, and then a district coordinator.
Annual Conference Committe
I receive the emails on the list serve
Attended a conference
I was a member of many committees and then a member of the executive board.
I have attended drive in and annual conferences. I have served on committees - (New Professionals and Program Committee). I have served on an annual host committee. I have also had the opportunity to serve on the exec board in both an appointed and elected position.
I have not, as much as I should
Conference attendee, conference host committee, sub committee member
I serve on the Finance committee
Working on a committee for the annual conference
I have attended a few conferences.
Navigator and posting on the list serve
None
Attended the last five annual conference, donated to the legacy fund, encouraged attendance and brought students to RD2B.
Executive Board as appointed and elected positions. Served as committee and task force member several times.
I have been a member of a conference committee.

**Explain your understanding of a District Coordinator.**

<b>Explain your understanding of a District Coordinator.</b>
It's the District Coordinator's responsibility to be reaching out to the schools in their district with NEACUHO updates and to assist the membership coordinator in membership enrollment and retention. The District Coordinator has the creative freedom to interact with their district in various means.
Someone who gathers/disseminates info to the schools in their region and organizes events for the area as well.
This is the person who keeps the district connected.
very little understanding
n/a
The manage the district programs, events, and communication.
voting member for your area
the DC is to represent the area of the region to which they are elected. More often, they are sharing information for their district rather than seeking constituent input.
Coordinates events and resources to support their assigned district
They are a liaison between the district and the board. Provides updates on the direction of the organization Ensuring that we continue to grow in membership with NEACUHO.
Who?
advocate for needs of district, hold socials, recruit schools
Our district is CT & RI so this person would be someone in the region who hosts smaller scale events and meet ups for schools in that area
the recruit members from the area, keep area up to date about NEACUHO activities, and provide opportunities for members from that area to get together. Hopefully the are active in the events of the organization too.
DC are the liason for a district to the board and are meant to represent the interests of the district for the Eboard. The advocate for their district through votes and debate. The DC also organizes programs for the district for knowledge sharing or building more connections.
They're supposed to communicate with their district, organize events, increase membership.

The position is intended to develop involvement, connections, and membership in the assigned area. The coordinator is also intended to be point person to NEACUHO related questions and support.

They are to be communicating with the districts providing updates regarding the organization and what they are doing. Additionally they should be working to connect the institutions within their region.

They are the contact person for the district. They should be relaying information from the board (and ACUHO-I) to the district. They should also be relaying concerns from the district to the board. In addition, planning events/socials/prodev for their district.

no idea

It's recycling from past modela

coordinate events within our specific area.

Not sure but I think it is a representative for a specific district, involved with communicating with constituents and to members.

Handles issues in the assigned districts and helps plan events in the district

None

keep district up to date and advocate for the board regarding our district issues.

Communicate events, follow up on membership, receive feedback from district on various issues

No idea what that is

works directly with members of their area / region on advocacy / programming and connections with their membership. Also works on networking members within that region and providing opportunities to connect.

An individual who provides updates from Eboard and opportunities to connect with colleagues in the region.

Sends Updates

to communicate events/professional development opportunities in the district

unclear

District planning, drive ins; etc

They are responsible for the state/district events and communication.

NH does not have one

The District Coordinator's role is recruitment, retention and assisting members of the district in networking amongst each other to develop a familiarity with one another. They are responsible for working to have new schools join NEACUHO and help to encourage current member schools to return to the organization.

A DC is expected to connect the various members of their district through social events, professional developments, communicate with their district, inform their district of any ongoing issues or concerns being discussed in E-Board and get the sense of the body from their constituency, and vote on behalf of their constituency. I don't think I've seen this happen in many years.

Disseminates info to district, updates exec board about issues that are discussed.

I believe they are in charge of things specific to the District. I am unsure what else they are required to do

I don't.

They plan events for the district and serve as a liaison for members institutions

S member who creates opportunities for involvement and networking, communications of activities, events, and actions taken by the board of NEACUHO, and who represents the thoughts of her/his constituents to the Exec. Board.

Plans events to help connections in the area, both social and professional

The districts resource person. Someone who can reach out to check-in, help get others involved and share information. Help with the communication on a more personal level.

Outreach to campuses, should represent the region's interests

Bringing a smaller area of NEACUHO together to help facilitate professional and social opportunities for the area as well as be the voice of the district during executive meetings

Keeps the membership of the district informed on the events and actions of NEACUHO

The communicate with their constituents, keep us apprised of what is happening in the organization and note ways we can get involved. I believe they also follow up on membership if someone has not yet renewed.

This person serves as our liaison to the larger organization and coordinates our efforts re: concerns and ideas

To provide professional development opportunities in the region they serve in.

Not sure

If you compare it to Greek life, NEACUHO would be Nationals, and the District Coordinators would be in charge of running each chapter.

Keeping a portion of the organization informed; creating some additional professional development opportunities

Communication point for region. Puts together smaller scale activities, socials and events for members.

support and create opportunities for professional connections
???
Someone responsible for relaying thoughts and feedback to and from the leadership to the general membership
They send updates every month, but they are things I am already aware of
The district coordinator shares information about NEACUHO and is responsible for recruiting members to NEACUHO
I am not all that familiar with this position
Not sure
Point person for communication to state members
share knowledge from organization & plan events
Communication liaison to the schools within their district/zone.
they coordinate efforts of the colleges in their district, if I have a concern or idea I can bring it to this person.
It's become a liaison between the board and their areas. It is NOT a "representation" position.
They're the liaison between all NEACUHO-affiliated institutions for that district
My understanding is that they are the point of contact for specific states or parts of states depending on the number of institutions around them.
A person who works to connect the members in the region through events and emails. This person shares what's going on in the organization.
Someone that organizes events within the district in the multiple areas of the mission.
Someone who maintains communication within the particular region
I've worked with the District Coordinator in the past about professional development opportunities and questions about conferences. The position gives us a point of contact in our region who can answer questions about the larger scale events.
They send emails to their district. Theoretically they represent us, however I don't hear from that person more than once or twice a year.
point of contact for certain location when in need of guidance or support for NEACUHO events, etc.
I know we have one and I've seen emails from them...
To stay connected with member schools and be a liaison to their district.
The coordinator is responsible for communication/engagement of state NEACUHO members & participants
The DC is supposed to be the direct contact for the institutions in the region regarding what's going on in NEACUHO.
Updates on what is going on
The point person for a state/district, maybe someone who communicates with affiliated schools in that area?
A district coordinator provides information to the area of NEACUHO that they are responsible for, and does some local events for schools that are part of their district.
N/A
The DC is responsible for communicating with the regions. They are also a point person for the Membership Coordinator and assist with retaining current members, and also bringing on new members or members who have not renewed.
They are there to assist me in any questions I have about NEACUHO. They also help to get me connected to colleagues within my region. They also provide me updates regarding NEACUHO and get me involved if there are any large changes occurring. They also represent my voice during votes that occur.
To keep the people in the district up to date with what is going on with NEACUHO and plan district professional development opportunities.
This person coordinates activities for the district they are a part of
I have no understanding.
Resource for regional members
I do not know this position
?
This individual is responsible for organizing event for their district and keeping the interest of that district in mind while at board meeting.
Get those in the district informed, aware, connected, involved
Coordinate messaging and events for each district.
Communicate to District, advocate on behalf of District, champion for District
Brings together professionals from that state/region to build a community/network
The person who organizes events with the District and works with reps within their district to collect information and present to District Coordinators of other Districts to further allow for communication across NEACUHO.

communication with District, event planning, liaison to board
Regionally elected board members assigned to assist the membership coordinator with the annual membership drive. Many DCs also promote the organization by offering regional socials and round tables to increase commitment and collegiality.
they are to keep their district informed about NEACUHO happenings
The DC is there to be a line of communication from the board to the membership in their district. And should be representing their district on the board in voting and issues. The DC should also be helping gain addition member institutions with the membership coordinator.
The person who communicates with, and provides opportunities for learning/networking for a specific area.
person responsible for gathering and disseminating information to the region. Ideally-advocate for the hosting of an event(s) within the region
It seemed to me as if their purpose was to build and strengthen connections within their district for both social and professional development opportunities
communication, networking, getting area people involved in supporting each other.
This person should be reaching out to institutions in their organization, but unsure what they should do.
The district coordinator is someone who represents the institutions in a given district and makes sure to connect with them and keep everyone informed on how that district is doing- updates on news, events, policies, etc.
The liaison for the schools
My understanding of a district coordinator is that their role is to reach out to institutions to promote membership.
bring the area together at events, point of contact
I assume they coordinate the district.
N/A
They connect colleagues in the state(s) to meet and have professional development opportunities.
I believe the role of the DC is to serve as a representative of that region on the exec board and to vote in their best interest on board matters.
A role that supports all institutions within the given area by providing valuable information in a timely fashion to meet the needs of many
To promote, coordinate and attend events within the district and be a liaison between members within the district and the e-board. To maintain constant communication with members within the district
I am not really sure what a District Coordinator does.
The goal of the district coordinator is to try and create functions (in person or virtually) for schools in the district to meet or connect and communicate on things.
Someone who represents NEACUHO for the specific district and is a contact person who works on the E-Board.
N/A
No knowledge
Resources to the member schools within each district, elected representative for district on executive board, informant for the district
Minimal outreach or coordinated events.
To assist with member institution recruitment, communication through out the district.
To plan events and provide information for their designated district.

**What would you like to see from your District Coordinator?**

<b>What would you like to see from your District Coordinator?</b>
I am my District Coordinator
Same as above
He is doing a great job.
not sure what they can provide
More events to meet and greet other professionals
More programs of interest that are locally accessible.
communicate out to district, organize socials and roundtables
According to the position description, there is not a requirement to host a round table or social, but that may be nice. If there are times when institutional input is needed, the DC could do polling; typically, in my experience, things are not set up that way, making it difficult at best for the DC.
More local events, reaching out to content experts - engaging the membership

Continued communication on what is happening, important votes, information about what is coming up at the next business meeting, advertising committee involvement.
Huh?
really haven't seen much this year at all so anything
I dont know that we have any events recently? I'd like more!
Friendliness, active involvement in org, invitations for local social/event.
I like what I see from my DC. He keeps the district updated and has been a good presence.
Communication. I don't even know who my DC is.
We have not heard from our District Coordinator yet this year.
He's Great
Constant communication
more local events. There are so many colleges outside of Boston. Being in Worcester there are a number of engaged professionals here and it would be great to see our city showcased too.
Good and timely information.
N/A
Not certain
more communication from that person
More communication, gathering information on hot topic issues, discussions around current trends for the district
N/A
Organized activities (not just mixers) to connect with folks from my district.
More local events-networking
Presence outside of events at NEACUHO and occasional emails
More communication
Of course
I would say more opportunities to get to know other schools in our district. We have a pretty large district but even if its impromptu socials that are held in various locations, I think it can help some of our newer professionals become more comfortable networking with others and encourage them to get involved more.
All of the above especially because they are elected and voting positions. SIDE NOTE: I chose 'cannot comment/determine' to the effective governance question due to the lack of information/communication from my DC. However, it appears the other elected officers are doing quite well in their roles.
nothing
perhaps more advocacy for conferences or professional development in the area
More Presence
Maybe some virtual meetings every now and then, more consistent communication.
He is great!
More reach out/check-ins and personal communication.
More contact (haven't had contact is years), plan local/regional gatherings/pro dev
Continue to keep us informed.
We have had great coordinators.
This is a tough question. More face-to-face contact would be nice, but with people's jobs and responsibilities this is not really a viable option...
More opportunities/events.
Updates, more regional socials
n/a
I don't think this position should continue
Socials are always great. Or smaller events with a social afterwards. Roundtables and discussions. Smaller events that are "local" meaning enough of them that they are easy to get whether you are in Worcester, Boston or somewhere else.
???
I appreciate a survey like this, I'd say more opportunities for engagement rather than just advertising events
Nothing really
More communication on opportunities for NEACUHO involvement
local events. come to meet with us.
A site visit to each institution to talk about the benefits of NEACUHO. Internal people talking about experiences are great but an external could be helpful to get more engagement from all professionals of an affiliated institution.
More outreach, I didn't know who they were until I looked it up

More online chats/discussions
More communication on professional development opportunities
More connection with the state org (RLAGS).
Happy to get the emails.
More correspondence, opportunities for involvement, events.
I would like to see more information on what other universities are doing in our regions to stay on top of the trends in Residence Life.
Information as to how we can be involved beyond drive in and conference attendance.
A quick digest maybe twice a semester of things happening or highlights from our District.
This is the position that I feel having the most impact on schools I feel like.
N/A
More interaction, but I feel I would have said the same of myself. It is hard when you often do not get responses, or only hear from the same few people.
n/a
I like having the regular emails about what is going on, and the offer for events for us to meet with other schools in the area.
N/A
Our DC is fantastic, he does a great job hosting events and keeping us informed.
More contact, especially for the newer professionals within my department.
more meetings- even informal, more western NY specific conferences
Some interaction.
N/A
N/A
More local events
Our Metro Coordinator is great; would like them to reach out and assess our districts needs
Regional Roundtable for our area to bring together staff to discuss issues.
in Western/Central/Northern NY there is a pendulum that swings between CSPA-NY and NEACUHO. Lately, NEACUHO is on the rise and more of our nearby colleagues seem to choose NEACUHO events and networks over CSPA-NY events. NEACUHO needs to seize on this so that you develop more engaged and long term commitment from member institutions in Central, Northern and Western NY. The District Coordinator can lead the communication efforts on this, but the Executive Board needs to commit to its far-away colleagues and see that we are always in the loop, in the discussion and on the map. CSPA-NY is a great partner organization, but in recent years it has been less active.
More socials/mini conferences
communication
Our district is tough because we have a lot of size but not as many schools. Offering social events is not really assessible to most people due to the large area to be covered. What I do appreciate is information, highlights of what is happening in our district and who is standing out as a shining star. I also like to see things from my district highlighted in the Navigator.
im good
My current DC is fabulous, as was the one before him. This should be the model.
I enjoy the regular updates.
communication
Presence. With the exception of the conference, I don't think I've seen anything. I have been parts of regions where each district coordinator sends out a monthly newsletter, hosts quarterly Zoom video chats, arranges for annual SHO meetings, etc
not sure.
More proactive in organizing get together or advertising regional job openings
I would like to see the district coordinator making sure that all the institutions in a given district have the information and resources that they need in order to progress and be successful housing departments.
I think there is a disconnect between the function of the DC and expectations of the DC. Given our current economic climate, I would love to see DCs partner with folks overseeing programming/pro development to offer hyper-local half day events (round tables, lunch 'n' learns, coffee talks, etc.).
more networking events
Pretty much anything. The most that occurs in my district to my knowledge is RD2Be last year, but I know that also floats around the region. I would love development events or trainings or micro-conferences, but most that I see are regional.
N/A

More communication.
Communication about what is being discussed at board meetings. Ideally opportunities to connect with other institutions in the district which realistically is difficult given how large some districts are.
A visit once a year to talk about the opportunities or benefits of being involved - even if not visits to our institution, a required annual gathering to discuss the upcoming year and its events
Continued information sharing
I would like to see ways that NEACUHO could expand connections among those institutions in my region.
I don't think I need to see more from my district coordinator. I would love to see events, but I understand that there are very few "active" schools in our district, along with the large distance between our schools. It is very hard to get everyone to be free at the same time to be able to meet anywhere AND have buy in to do things.
If anything I would actually like to see them maybe coordinate something small (like a breakfast or dinner) during the next Neacuho annual.
More Events to connect all of us within the district. Perhaps the representative can help sponsor small workshops or socials.
N/A
I don't know
opportunities to connect for the different levels of staff--grads, new professionals, mid-professionals, etc. We are a small state, there should be more opportunity to connect virtually or in person.
Current structure may prevent, but as voting members of the board, would like to see DC seek input from membership regarding business of the organization to help inform vote.
I would like to actual get hear from them, information from them, to have them plan local (in state and in various parts of the state) events, to have them send emails about information that pertains to our state, etc.

**Why do you chose to or not to participate in NEACUHO committees?**

<b>Why do you chose to or not to participate in NEACUHO committees?</b>
I choose to be a part of a committee to understand aspects of the organization that my current position doesn't give me the same experience.
If work time allows, I always love giving back
Too busy with job
This helps my professional development and network in the field.
Not sure if the level of support I can apply to future positions potentially outside of residential life.
Easy access, but difficult to find the additional time with work
time commitment with other life commitments
It is my plans for the next academic cycle.
No interest or time.
I choose to not participate based on a negative interaction with a high ranking executive board member from a couple years ago.
I am not interested in committee work at this time.
Not always accessible
I like to give back to the region. I also find its great professional development
No time
When you don't feel welcomed by your colleagues you don't necessarily feel like getting involved otherwise.
Convenience, ability to be involved, meet people
I have been a part of multiple committees over the last 8 years and all of them seemed very disorganized. I went to a couple things with the committees and it felt so cliquy, like I was an outsider. It really prevented me from wanting to do it again.
It helped me to feel connected to the org, to have a purpose, to learn new skills, to meet others, and to learn more about how the org NEACUHO ran. Great way to learn about NEACUHO and to build skills to lead the org.
I've chosen to participate to create some professional connections and to give back to the field. I also just enjoy being involved.
I wanted to work with other professionals in the field outside my own organization.
I have not heard much communication from NEACUHO seeking help, time conflicts, availability & funding (specifically for conferences)

I enjoy the professional development opportunity.
It's a great way to jump in and get involved. Helped me meet many new people.
don't know what they do/don't know they exist
Provide opportunities for others who want to serve
Travel time
Established relationships count a lot of people out it's hard to get in unless you know someone. Also as mentioned if uncomfortable after conference hours interacting with so many Senior level professional drinking habits
accessibility and timing
committees are a great way to begin involvement as well help develop programs for the region
N/A
I know nothing about it.
professional development
I participate for a couple of reasons: 1) it's different for me to engage with other professionals outside of my home institution. 2) Sense of duty. 3) Being a visible person of color that's on the board.
Professional Development and continued work on tasks that are important to the field
time commitment with current role makes it challenging
not fully aware of the functions and the level of commitment
Good opportunity to build skill set and new work
Outside of just clicking that link above, I was unaware that committees exist. Again, I have not actively searched out these opportunities so I take responsibility there.
To get involved
I love the ability to give back to the organization as well as getting to know colleagues from across the region.
My current job does not really allow me the time to be active on a committee. I am also not directly working in housing.
Professional development. Chance to give back to profession.
I often feel i barely have time for my own job responsibilities in addition to my own personal life (first time mom of a 1 year old). I just cannot commit right now
Not easy to find out how to get involved
Great way to build portfolio and meet people
Although family obligations caused me to draw back on my involvement, I enjoyed being involved on committees. I felt it offered me an opportunity to connect with more people, and to provide service to the organization.
I am not sure if I have time.
Currently my schedule does not allow.
Distance. Less interest as I have advanced in my career. Don't feel the organization meets my needs compared to other organizations now.
I wanted to become more involved with the organization
Travel distance
I was past conference chair, so ran that committee. I think committees are great ways for staff to network, get involved, and gain some good professional development experience.
When I can I like to give back to the organization. It's also a great professional development opportunity.
I didn't know it was an option.
I asked to join a committee but then nothing every happened
To busy with other commitments
Lack of time
I felt like there were way too many cooks in the kitchen and the event I showed up to volunteer for I wasn't needed. This was a number of years ago though.
I plan to get involved in the future
I was too focused on my own institution previously
Based on my understanding of what they do, it does not seem like it will provide much value other than for networking and planning a drive in or annual conference
I have limited time available
Time
Moved out of Housing/Residence Life
Not interested in traveling to NY
Time. Trying to transition out of housing.

In the past, commitment level has not been clear. I don't want to commit to something that I can not give my all to. I am interested though.
Experience, networking and wanting to do my part
Needs of the organization
I'm new to the field in the professional capacity
I love giving back to the field and the professional development experience.
Not a need of mine at the moment
Just got to town. Learning my job
I was not aware of how to get involved until I just saw the link above.
Now I am much more involved in ACUHO-I so not able to attend NEACUHO due to funding limits at my institution.
I haven't been in a position long enough to commit to anything (first full time position, changed institution to complete a masters, in a new position, all within the last 5 years)
I have been in and out of housing throughout my career.
The effort I made last time was not met with any effort on the part of the committee chair. It was a waste of time.
new to NEACUHO this year
For professional development and networking
I already feel stretched with my current responsibilities.
It feels like if you're not already connected in the NEACUHO group, than it's not a group you can get connected with. While it's welcoming, I think it's hard for members who don't know anyone to punch through and get involved.
Looking to in the future -- unsure of my own direction in ResLife as a field.
Time is limited, so committee engagement is a challenge
professional development
The content was something I was interested in
time
lack of understanding how; lack of understanding of the time commitment
Professional interest and supervisor encouragement
I have no interest in being on a committee.
I enjoy networking and connecting with colleagues. Working toward a shared goal for our profession is rewarding.
I chose to get involved with a committee to help give back to a profession and organization that has provided me so much as a professional.
time
see above- time, lack of institutional support
I don't understand the functions of committees.
Not interested in engaging in additional professional work outside of work hours.
Not sure how to get involved
time
time and effectiveness of committees to complete work, I have previously encouraged staff that I supervise to get involved in committees for professional development, unfortunately each of those has been ineffective and unorganized thus not providing the staff with the professional development that either of us were hoping it might be.
Historically, I didn't have time, but would be interested moving forward with serving.
other involments
I have decided to be a part of the communications committee this year because I appreciate their diligence and attention to members' needs
time
don't have time available for involvement in NEACUHO due to other commitments
I did it in previous regions and I just don't feel it is a valuable use of my time. I have a lot of things to do and find the committees to be ineffective or the dynamics are like a group project where I and a couple of others usually do everything for the whole group.
I love working on committees. It is a great opportunity to contribute while meeting new people and having fun.
its easy and great to get involved
I saw the committees as a way to get involved that was less time consuming then being on the eBoard. I wanted to give back to the organization and to the field in general.
Not a solely housing person anymore
I didn't know there were committees before completing this
time

Too many other commitments
already answered above in other question
Don't feel ready to
I am interested in being part of a committee in the future- as a new professional, I felt it was important to learn from those on the current committees before being part of them myself.
I participated in a committee for one year. Due to a vacant chair position for a period of time, we did not do much. I was then appointed as chair of the committee, and would often begin working on a project and then not receive support from the rest of the board, or would get conflicting information about priorities from leadership. I have not served on a committee since then. Mostly, that is because I am no longer in a role with a res life focus, so I am pursuing participation in different professional organizations, but also because it did not seem to be a productive use of my time.
i've been to a few annual conferences- and after being at one that seemed not as good as the previous, I wanted to help with the upcoming one
Mostly I don't have the time, but also there is little information about the committees unless you actively search or are nudged towards it
I applied recently so I hope to be involved to create connections and better my professional development
It was fun to put on conferences for new professionals and it connected me with colleagues that I otherwise would not have interacted with.
I chose to participate in order to network with colleagues outside of my institution. I see it as a form of professional development when I am able to plan and develop opportunities for the region. I have also benefited from the experiences I have had in NEACUHO so I see it as a way for me to give back and to provide that opportunity for other professionals in the region. I have also grown to enjoy my involvement as I have deepened the relationships I have made over the years.
I am involved in too many committees on my campus
Continued involvement and shared experiences with colleagues
I am trying to get involved more regionally.
To help put together professional development for others and grow my network
I'm personally not a social person when it comes to networking, so I wanted to join a committee to be able to hopefully meet other professionals in this venture to build my network.
I would like to be on a committee.
Involved in ACUHOI
No interest
Level of Current Involvement at Institution and other Regional Affiliated Commitments
Like to give back to the organization and assist in the work to move NEACUHO forward.
I don't have the time and there aren't enough benefits.

**If you have been on a committee, what committee(s) have you been involved with?**

<b>If you have been on a committee, what committee(s) have you been involved with?</b>
Finance Committee
New Professionals and Mid Level professionals.
n/a
Program, Res Ops, RMLI,
some of the names and functions have changed through the years: Program Committee, Training and Development Committee, Research & Assessment Committee, Legal Issues Committee.
Conference Planning Committee
Annual conference, EDI, Professional Development, Program committee when it was standalone and as part of the annual conference committee, RMLI when that was around.
new professionals, media and publications
Programming and new professionals
Social Issues, Womens, Programming, Professional Dev, new Professionals, etc.
Annual Conference / Time & Place
EDI
Program, New Professionals, Professional Development, Annual Conference
ResOps
Numerous over 30 years
N/A

programming, res ops
res ops, media and publications
N/A
Professional Development
Residential Education and Risk Management (RIP)
Res. Ops, New Professionals.
Women's issues committee in 2001
New Professionals, Operations, Residential Educatiob
N/A
Programming committee for conference
New Professionals Committee, Media and Publications, Professional Development Committee, Program Committee
Professional Development, New Professionals, Women's Issues
New Professionals
EDI, Res Ed, New Professionals
Women's Issues, Risk Management, Legal Issues
Risk Management
Programming, Res Ops, Pro Dev
New Professionals Committee
Residential Operations
Conference planning.
Operations, corporate and conference
Not sure
n/a
n/a
I think it was new pros and pro devo or something close to that. RD2B was the conference I was supposed to help out with.
New to the region
None
Conference
N/A
N/A
Programming Committee
None this year; New Professionals, Budget, Research, Host and others in the past
N/A
Res Ed, Professional Development and Programming.
Used to be called the training and development committee
N/A
Technology
EDI
N/A
I was on the New Professionals committee technically, but never was contacted by anyone, and just let it phase away. This was the committee that everyone said to start with. I signed up at an annual but never heard anything else.
N/A
Tasks forces
New Professionals
EDI
Annual Conference Committee, Risk Management and Legal Issues, Time and Place, Executive Board
N/A
ResOps, Programming, and Annual Conference Host
Program Committee
annual conference (a long time ago)
N/A
Communications
Program Committee, Structure & Governance Sub Committee, Finance Committee
conference

New Professionals, Professional Development, Strategic Planning Task Force, Programming Committee, Corporate Relations, Structure and Governance, Annual Host Committee.
loooong time ago - training and development and program committee
N/A
Risk Management and Legal Issues
annual conference committee
N/A
New Professionals Committee, Newsletter Committee
New professionals, Program, Professional, and Annual Conference Host Committee
n/a
new Professionals, conference host committee
Finance
New Professionals
currently enrolled on the programming committee.
N/A
N/A
New Pro Devo, Program, Pro Devo, EDI, ResOps
Annual Conference Committee

# NEACUHO Self-Study Survey 2019 – Digital Engagement and Communication Section open-ended questions

## What would you like to see posted on social media?

What would you like to see posted on social media?
Conference Updates, Trends in Higher Ed, Trends in the region.
Job openings, articles of interest, upcoming events/programs
updates from meetings and conferences
Current trends, conference photos, upcoming opportunities, new initiatives
Niche housing trends and experiences with tangible solutions, resources or collaborations
More on getting involved with NEACUHO and how, this may solve some issues there. More advertising of committees, Recognizing folks in the region for various things.
I am not sure - I do not mix my social media life with my professional life; I would prefer more email from the organization (goodness, did I just say that?)
spotlights on schools, articles from the navigator, spotlight on professionals
Hot topics in reslife
Big deadline reminders
Maybe some institutional profiles?
The last Facebook post was November 2018...
More updates regarding what is happening.
Institution/presenter spot lights. Events happening. People submit what they want to share with the region. Open chats
Update of everything
I am not on social media often so this was hard for me to answer. You may post the perfect amount and I may be missing it.
N/A
what institutions are members, updates about events, posts about when the navigator is available. pictures of campuses, fun facts about housing, etc
Opportunities to share updates on the organization. Provide space for idea sharing.
Shoutouts to things being done throughout the region
Professional Development opportunities
I think it could be great to spotlight professionals in the region, institutions/departments that are doing great things or just anything to help develop a sense of shared identity and familiarity amongst all those that follow the page.
Upcoming events. Highlights on field.
I would like to see more consistency of posts, not just an influx before events. Maybe articles of interest once a week.
IDC
Not just events, but opportunities for engagement with other professionals
articles / spotlights
More current event discussions
Member updates; significant current events related to higher education
Professional development opportunities, articles, discussion boards, etc.
More information about regional information.
More stories of people in the region. More webinars and professional engagement
I think this is more of an opportunity to get information out about current trends. I wouldn't mind seeing a university spotlight of what they doing.
Opportunities to get involved, what committees are working on, pictures from events. A platform to discuss current events that impact housing
More research on the field, current articles that professionals should be looking at for self and for others.
Conference updates, upcoming events, registration deadlines.
Programs offered/folks involved with NEACUHO by region
Literally anything at all.
N/A
Trends, contemporary and timely information/articles
Updates from the DC's, Information on upcoming conferences/drive-ins, any updates from the Executive Board, especially the President.
N/A

I do not use social media
Recognition, job-postings, new hires.
NA
Maybe some type of highlighting member institutions, or sharing articles/best practices
Building a brand; more consistency across different platforms
articles, professional development opportunities, opportunities for involvement
This would be a great opportunity for leaders of the organization to promote what they are doing and highlighting individuals who are contributing.
conference reminders, events, news from the region
staff spot lights at different institutions, residence hall spot lights at different institutions, member polls, articles from the Navigator, trends in higher ed, etc.
Important news and updates
member spotlights, innovative programs at different institutions in the region, information about upcoming events
neacuho should get an instagram
Events mostly and conference info, any news updates about the organization
More info about relevant events/conferences
Weekly posts on things going on in the region. More from the Executive Board.
Updates on upcoming conferences, opportunities for members, member highlights, etc.
Current events in higher ed, hot topics in higher ed
Some of the work that others are doing on their campuses, maybe like a weekly/biweekly spotlight.
N/A
I don't know
Monthly Updates and Reminders for NEACUHO Initiatives
Links to articles, networking opportunities for members

### If you have explored the NEACUHO website, what do you like or not like about it?

<b>If you have explored the NEACUHO website, what do you like or not like about it?</b>
I like that it's easy to navigate.
information needs to be more up to date
The minutes have not been posted since 2016.
basic information is available. Dates of upcoming events.
Last time I was on it, it was clunky, organized in a manner that did not make sense to me, and had very little information on it that I found of value.
Some of the history sometimes seems dropped. could have more photos
The website does it's job. It's not very flashy and could use an update with it's look. I also went on recently to look up an upcoming event (Midlevel Institute) and all that was there was the date of the event but no information regarding it, and it is in a couple of weeks away.
The content on the website seems to be adequate, but more can be done to engage and involve members (e.g. more updated content, a greater focus on involvement). The website template seems dated and a redesign of the website should be considered.
its up to date
There is out of date information in various areas. There are so many ways to get to different areas that it can be hard to navigate.
The information is hard to find.
It's a little clunky - probably from the limitations of the service provider.
Not always updated with recent information
Seems like an antiquated infrastructure, does not feel modern or user friendly
It gives me the basic info I need, it's not jazzy but I don't think it needs to be.
I like the ease of being able to register for events and being able to see members of the executive board/their contact information all in one place. I think. The minutes on the page from board meetings haven't been updated since 2016 so in an effort to be transparent about board conversations, it would be good to continually to have these updated once approved. I think it could also be good to see members of the board do a blog of some short to provide regular updates to the membership regarding what they are doing, opportunities for involvement, etc.

It is outdated and some information is inaccurate. Aesthetically not the most pleasing to the eye. There isn't anything that makes me want to "click" on it.
It is not visually appealing. More info about upcoming events should be offered.
I don't find it terribly interesting to look at.
It seems very limited to current information
Seems outdated, but has all the info you need. Sometimes hard to navigate when looking for something specific, but overall good.
Well-laid out, very easy to navigate
The website feels old and needs to be refreshed/updated.
Easy to navigate
It is difficult to use. Information for many things comes too late.
???
It is not always up to date with information and looks old, but otherwise it serves its purpose
Love the "calendar/events" and "about us" section
Good - decent information. Bad - it's unattractive and not consistently updated
The front page is way too busy and the way the scroll-overs animate the drop down boxes is a bit too much.
The formatting is some times awkward.
It's simple, nothing fancy. I like that.
Its fairly older looking. I think an update/refresh might be nice
It is easy to use and things are easy to find.
very easy to use.
easy to navigate
N/A
I feel as though it is not updated at all. If a conference has passed and there isn't new information about the next one (RD2B for example), maybe write something like more info to come! Much better than some organization sites, but could have more to date info.
District pages are blank besides the name of the coordinator.
Its very easy to navigate
It's structure and format is not appealing or particularly accessible. It can definitely be improved.
Logging in as a member to get members prices is a pain, we can't update our member name and it's a previous director here
N/A
It's pretty comprehensive, some material is outdated at times.
It is easy to navigate. However, it can be difficult to figure out how to renew your membership.
It was hard to figure out how to pay membership dues and we still haven't. The website is out of date and not easily accessible.
Easily navigate-able
it is fine. nothing stand out as good or bad
N/A
only explored for conference information
There have been improvements to the site over the years. However there are still things that can be hard to find. For example, membership renewal.
seems outdated at times and it's not visually appealing
ease of navigation
Information is old and often not updated— links at times don't go to anywhere. Info will be sent out saying something like "Apply Now for RELI" and the link on NEACUHO will be dead, without clear indication that the application is actually on MACUHO's site.
I found it difficult to get information from. there seems to be old pages floating around that are not accurate.
I like the way the website is set up- there is a lot of information that is easily accessible and it is simple to navigate.
I like that the menus are clear. I do not find the website very interactive or engaging.
easy to navigate
N/a
It isn't updated much
It needs more updates from the Executive Board, but overall it is good.

I like the look of the site. The information included on the website is not always up to date, i.e. board minutes last updated in 2016. It is not always easy to find the information I am looking for, i.e. conference details and schedule. There isn't a need to see the website unless I am looking for conference dates or to register for a conference.

na

The most up to date information is not always available and a lot of the resources are outdated

It is pretty concise and to the point. I appreciate this

I think the website is confusing to navigate at times and looks a little bit outdated.

N/A

N/A

I would like to see descriptions of organization initiatives so perceptive members and current members can use it as resources when planning professional development

It is not always intuitive to navigate.

It's a bit outdated in format and sometime hard to find what I am looking for.

I find that it doesn't give a lot of information, so I don't go there a lot.

It's sometimes hard to find specifics I'm looking for

## Do you have other ideas for NEACUHO to reach out to membership?

### Do you have other ideas for NEACUHO to reach out to membership?

Nothing that we aren't already doing.

not at this time.

Ask individual members for job functions to determine context experts

no

Resources resources recources. Make the organizational fundamentally useful /without/ requiring people to attend meetings. (i.e. address the extrovert bias in the organization, which is substantial.)

no

District coordinators should physically visit different sites or call them. Host webinars or virtual conferences on different topics for free. Create more opportunities for regional areas to connect.

Leadership could put together a taskforce designed to travel to institutions and host informational meetings and or gatherings for membership.

Use mail merges.

Not at this time.

I really wish there was more emails (via the list serv) about Pro Development in my area

Offer free opportunities

More targeted membership drives from DC and MC

Email, have the DCs reach out to their regions.

email digests would be great; reaching out to school contacts to ensure listservs are up to date as well

???

Just institutional visits

Reach out to all affiliated folks with communications, not just institutional contact people because some don't forward any information to institution employees.

It would be great to see board minutes, maybe some zoom sessions for on going professional development.

None at the moment.

I'd love for someone from exec to reach out over the summer and coordinate a time to webinar into my staff to talk about getting involved

N/A

With direct involvement opportunities and explanations of questions before the membership.

No -- sorry :(

Emails are good.

Personalized communication through point of contact?

N/A

No

Not at this time

Limit listserv output, maybe offer a few forums on website for comments and send one email once a week with info from each current listserv email

EBoard Road Trip to St. Lawrence, Clarkson, NYIT, Oswego, Syracuse, LeMoyne, Cortland, Hobart & Wm Smith, Ithaca, Wells, Cornell, Rochester, RIT, Geneseo, Brockport, Nazareth, St. John Fisher, St. Bonaventure, Alfred, Buffalo, Buff State, Niagara, Fredonia etc etc etc. We are out here in the hundreds!! (and some of us are even Red Sox fans)

N/A

no

Direct mailings to non member schools to highlight what we do and what the value of membership is.

There are too many emails to the listserv. I think the listserv should still exist for job postings and announcements. But for advertising of conferences and things of this nature a mailmerge or different email format should be used. Basically highlighting the important things.

no

Consistency is important and necessary. If I received anything with regularity, I would get in the habit of looking for it. Without the consistency, I can go months without looking for or seeing anything from NEACUHO

it's good to get updated professional staff lists from the departments annually.

I would contact different graduate programs at Universities across the area that are concentrated on Higher Education Administration, CSP, etc.

I would like to see a decreased focus on the annual conference and increase of drive-ins and half day programs with presence from the e-board.

None

The survey is a great start!

None

Shorter email updates about what is being planned/discussed at the board meetings or region.

No

N/A

N/A

None

Have executive board members who don't have full time jobs and/or make this their full-time job, so they can actually put time into their positions.

## NEACUHO Self-Study Survey 2019 – Events and Offerings Section open-ended questions

### Why do you choose to attend conferences? or Why have you not attended any conferences?

Why do you choose to attend conferences? or Why have you not attended any conferences?
Aside from it being an obligation as an E-Board member, I do it to learn and to develop my skillset as I look to move up in the field.
Enjoy reconnecting with colleagues
professional development and networking
I chose not to attend conferences because they are too far from my institution and I cannot afford travel expenses.
Single parenting makes it challenging to navigate attending conferences.
networking opportunities, materials collection from other institutions
Presenting at conferences and re-connecting with other professionals
Relevance to job responsibilities
location, cost, program offerings
Professional development and interested
Many do not apply to me beyond the annual, which I attend regularly.
Professional Development; Networking; To Present/share knowledge
Professional development, opportunities to connect with colleagues in the field.
Networking and professional Development
I used to go to try to make connections and learn something, but I found the regional educational offerings to be modest, and the interpersonal components to be a bit inaccessible.
I don't hear about them, they are far away, they aren't at great times
It's a great way to meet new people, connect with colleagues in the region, and occasionally learn new things. I do wish the offerings were stronger. Often, the sessions sound like they'll be great but they don't always offer up a lot of information or insight. They feel very surface level often.
I used to attend all of them. Now I attend the trainings that happen on my campus. I have attended one a year-social justice or Learning Community type. I am in a student service area so I have limited time to leave campus for housing now. In the past I loved all that I attended! Totally worth it.
I tend to attend the ones that appeal to my level of experience and functions of my job. (Red Ed conference). I'm not a new professional or involved in operations so most of the other options are not appealing. I will say I rarely see much related to Conduct, which I understand isn't a mission of the organization. But with so many housing officers working in conduct, and budgets getting tighter, it would be nice to see NEACUHO offer more focus to conduct. (just a random thought)
My institution only covers conference costs if I present. Financially limited my involvement and attendance at NEACUHO events.
Cost it largely prohibitive. I would love to attend conferences or be able to take our new professionals, but it has become too expensive. Moving the conference date to October also limits how many of our staff can attend.
Professional development and Networking.
Professional development and growth in the field
Networking, location, professional development. Cost, not knowing about them.
Give back; reasonable cost
They are a great value and I like the specific focus that many have (ops, etc). I like to send my staff to these because I know exactly the type of material they will receive and be able to bring back to campus. Often location can be challenging if not able to plan far enough in advance. I would say that is the only barrier.
time away from work, cost
Haven't gone to neacuho specifically for previously mentioned issues with upper level drinking behavior.
I enjoy the connections that can be made and gaining ideas from other institutions.
being out of the field currently
I chose past on subject, cost, distance and timing. Many times I will not attend due to personal reasons, and not being able to arrange my schedule to make it work effectively
Professional Development / Networking / Presentations
Depends on: distance, cost, my schedule
connect with colleagues, idea sharing, learn from one another
location, value, networking opportunities

Opportunity to network and affordability.

I haven't attend recently because it seems presentations are redundant and don't always meet the standards

I will attend NASPA Drive-Ins but typically I have not seen anything from NEACUHO that I find to be accessible in the area I am in (Stamford, CT)

I have a passion for learning so I love being able to bring new ideas, knowledge, and initiatives back to my home institution. I also like being able to network and meet new colleagues and see colleagues/friends that I see during the course of the year at events.

I am not directly working in housing any longer, My current role causes me to attend topic/functionally specific conferences other than housing.

Keep up to date in current trends

it depends on what is offered and where it is

Increased professional development

Great way to reconnect. Great chance to present what you have done.

Lack of funding by the institution

We have not utilized conferences over the last few years, but we do plan on attending at least one in the coming year.

Distance/travel costs

Many times not going to a conference is simply because timing with personal schedule and lack of funding at my institution.

Budget restrants

I attend conferences to network and to get new insights and ideas.

Unfortunately for the last four years we have not had funding to attend conferences

I go because I want to learn more about the field, and to stay motivated.

cost & timing

Too expensive, and it's hard to get away from the office. Work piles up while I'm gone and it's difficult to get caught up. In addition, many times I'll go to conferences and many of the topics are not of interest to me, or if they are, they're all scheduled at the same time.

Primary professional development opportunities

I have many other conference obligations, both national and regional and NEACUHO is not a priority.

location, relevance

Network; resources; assess new practices

Haven't attended a conference since 2015, time has been an issue

I haven't attended a NEACUHO conference because I spend my pro devo money on things that are more tailored to me, such as institutes

To stay current in the field, to re-energize and re-commit to the profession, and to see friends and colleagues

Topic, date, location

cost / time

Cost and Programming Quality for Senior Housing Officers

professional development, providing mentorship and to present

Interest in material presented. If I'm asked to present. Convenience. Connecting with colleagues.

I have not been told about them and was just informed by my institution that we had a membership with NEACUHO, so I didn't know to look online.

I am just getting back to the region since I was an undergraduate student.

Sometimes it just depends on funding

Not been in the region

I wanted to increase my professional toolkit. I have not attended any conferences since because I was disappointed in the toolkit series and was fearful the conferences would be the same.

I do not find the current issues, legal issues and higher level issues at NEACUHO that I am looking for

Great professional development for great value.

I have not been in housing, and I have been cleaning up our policies and procedures at our institution.

I have a hope that I can increase my understanding in topical areas the conferences cover.

collaboration, hearing new ideas, meeting new people/ networking, expanding knowledge

Timing and cost are important. The Regional conference usually falls close to NASPA Region I which the conference I typically attend.

Location, cost play a major factor.
Professional development, personal growth, networking, mentorship, motivation in the field
They're a great value for the level of presentations there.
professional development and networking
If it's something I'm interested in learning about I will go. Dates are a determining factor if I go or not; there are two conferences from May 14-16 that I would attend but because they fall during the week that we are closing and prepping for Senior Week I cannot attend.
Time and money, national conferences are preferred
Used institutional funds to send my younger staff instead
I like the topics that are covered, and in some situations it's an opportunity to mentor and give back to the field.
N/A
Great opportunities to hear from other campuses
Free or low-cost professional
I attend conferences to network with colleagues. It is also an opportunity to see what other schools are doing and bring ideas back to my home institution.
content based decisions
professional development opportunities
based on what new material i will learn
University/Department push
I did not know half of these conferences were available
haven't been able to get away from campus
I'm primarily interested in Res Ops and have been involved in the past, but now that I do operations, it never seems to be a good time to attend of be part of the conference.
Networking and Professional Development
Have not found them to be directly beneficial to my role as director of the department. Have had staff members who have attended and found value.
professional development, recruitment
I enjoy networking with other new professionals, learning best practices, and developing my skill set among like-minded folks
My institution does not cover travel, room or board and only occasionally can cover conference fees so costs are high.
attend other association's conferences and events
I am in housing operations and assessment, and I haven't seen much in my realm offered regionally through NEACUHO.
The value is affordable. I enjoy seeing the NEACUHO folks. I have learned much from attending over the years and in some cases it is an opportunity for me to give back (ie: RD2B)
i like to go to learn, but i don't have money
As mentioned previously as an SHO, it is hard to find value in attending unless I am presenting at the conference. I have targeted my professional opportunities to other professional development opportunities.
Not the housing person...would rather see my younger staff benefit
professional development...time and money
Networking, new information, to get energized
I'm getting a bit higher in my career— at times I feel like I get the most out of it if I have a distinct role or am presenting. As the presentation level is not always geared to folks who have been in the field over 8-10 years or beyond, it is difficult to find newer things to learn or engage in
Funding not there from my institution for professional development conferences
To expand my knowledge in the field as well as network with others on topics that are important to me and the institution that I work for.
Haven't seen anything of specific interest for me.
Primarily, I attend based on the timing of the conference. If it is a time where I can be away from the office, I view this as good opportunities to connect with colleagues. However, from a content perspective, I do not always find that the conference offerings meet my specific professional development needs. I work in a residential life office, but my focus is in another functional area.
i go to most of the events that are within an hour or two of my school
Whether or not I have the funding for it, and my connections to that organization or topic
It allows me to get new ideas and bring them back to my institution
I think they are a great opportunity to connect with my colleagues and learn about new goings on around the region.

I attend the conferences that are of interest to me and that I believe would have value to my work as a professional. There have been times when I have not attended a conference that didn't have session topics that interested me. Distance and the time of year have also been a factor in either attending or not attending.

Professional Development and networking

Shared information, networking, best practice info

Costs as a new professional make it difficult to attend conferences.

Information, Accessibility

we attend the RD2B conferences for our RAs who are interested in the position

No incentive to leave work only to come back to a mountain of work to get through.

Time and location

Attendance at conference is based on my professional development plan each year.

I seek as many opportunities as location, time, and budget allow. The number have decreased in the last few years, but it was helpful when first joining NEACUHO

I appreciate the opportunity to learn and connect with colleagues

Professional Development and Presenting/ Networking

There small conferences are usually at a location that is several hours from me and don't provide enough information that would make it worth the cost.

## Please explain your answer on the quantity of events and offerings by NEACUHO.

### Please explain your answer on the quantity of events and offerings by NEACUHO.

I think the events are spaced out well currently and we are hitting a good range of housing aspects and professional levels.

I feel that the number of offerings allows for high quality of offerings while still coming up in relative frequency

There should be more programs for senior level professionals

They are varied and topical for most in the field.

More local events, more webinars, more niche content

I think what is offered is great.

Just feels bloated and of limited utility,

I'd like to see more local things or workshops targets to institution types. It's great to hear what small private schools are doing, but they just don't transfer over to a large public. I'd love a large public school meet up or drive in!

People need opportunities to gain skills, knowledge, and community. People need to get off their campus and talk to each other to build community. The support system is so important to develop. People need it more than they know. They can not just do contact via the phone.

For the most part, what I have attended has been relevant and timely.

I would like to see more offerings throughout the year. Webinars or social would be nice

I think there are a good number of events, but I would love to see more that are online and more accessible.

I think we provide the right amount of opportunities.

I think there are so many different interests that it helps to have many different offerings.

Regionally I think the offerings are spot on. I would like to see more distric specific events.

I am aware of NEACUHO events and when they happen, doesn't seem to be too many.

It's good amount

Plenty is out there, but you are not overly saturated.

i think they dont compete with other conferences and diverse offerings

NEACUHO times out events so that overall they fit admist other local and national opportunities.

I feel like the group can hold once a month instead of an annual conference. It feels like you are not catering to younger professionals at all and only care about mid levels who do not need these sessions/don't care about them

Might be better to condense to 2-3 big events throughout the year to gather more interest and more cost effective approach.

I would love for there to be smaller Drive-In opportunities in the southern part of the region.

I think that our events cater to the various levels of professionals in our field. I think its more of when the events are held that I would want to explore and talk about more. I think there can be some shuffling on the order of the events and when they are held.

From what I see offered, NEACUHO seems to catch various constituencies/sub-groups

i just wish there were more
Something frequent is fine but is it a good use of our money?
I think NEACUHO tries to touch many different areas of one's professional life by the variety of offered events
I have enjoyed the online options that are offered, and have been encouraging staff to take advantage of. The new book club series is innovative and we will be participating! More online options and or perhaps more Western New York events?
The organization addresses a wide range of issues and focus areas, and from what I see it covers them well. Any more might be obtrusive, unwieldy and water down the impact.
There seem to be a lot of one day drive ins but not a lot of attendance
Good number of events; perhaps what is offered needs to be changed up a little; instead of so many general workshop events, create some "deep dive" offerings; one more in-depth topic at a conference
I don't really know. There wasn't an option for IDK.
From the list it looks like a diverse group of conferences that makes sense.
Perhaps less formal events, but more offerings (e.g. webinars, conference calls, socials, etc.)
There seems to be something for everyone - even though some folks choose the wrong events to attend (the choose far above their current level of work)
I like the idea of having a large diversity of events to attend so I can hand pick the ones I can gain the most from.
more virtual events
NEACUHO provides many events for different levels of leadership
I think they there are several events a semester; more than that might not be manageable for the committee however a summer opportunity would be nice!
A few people complain about us offering too many events, but they are targeted at different audiences - it's fine!!
I'd like more professional development opportunities
Love the offerings. Great variety and opportunities.
It's there if I want it. Not overwhelming.
There aren't enough that follow the amount the mission says NEACUHO should be covering.
there is an event almost every other month which is great, can easily attend plus new information at each
NEACUHO events are timely and offered frequently that I do attend and engage in at least one event per year.
The tool kit series was one of the best offering options I think. Gives people a great deal of flexibility.
Not completely sure of the number of offerings, but seems sufficient!
Its comprehensive and covers all aspects of running a residence life program.
The newsletter makes it appear as though there are many opportunities for different areas of interest.
There is an event basically every month.
N/A
The variety and the timing of events is very well thought out!
NEACUHO does a great job with new professionals. I would like to see improvement with the Mid-Level. The format has been the same for the conference for the past 3 years and I have not learned much. I think the topics need to change and that Director or higher need to present to this group.
not enough innovative conference presentations
Spaced out well and not too much pressure to attend many
I would like to see additional state events offered
Would like to see some more options for senior level staff
I like the range from RD2B to annual conference
N/A
good range of events to meet needs of a variety of professionals
I think you offer a good array of involvement opportunities, I just have limited funding and time for conferences and need to focus more on assessment based ones for my current role.
I like that we have a lot of events. With varying budgets, schedules, etc it gives folks several opporunties to connect and learn.
to many and we get conference fatigue
I think if less was done throughout the year, the few things that are done could be more focused and of higher quality - rather than spreading resources too thin.
I think NEACUHO has always struggled to provide good professional development for more 'seasoned' professionals, particularly CHOs
Meets the needs

I feel that there are a variety of events that are offered
I would appreciate a greater number of 1 day or half day local events.
I think there is focus on larger conferences as opposed to smaller, regional events
I haven't seen many events
We offer great events that touch every area of Residential Life
I feel there is an untapped potential for quality online/webinar type of offerings.
I think there is something that meets the needs of all throughout the year.
I think that they should offer more collaborative events in metropolitan areas. Especially in the Summer when typically speaking work is not as frantic for Residential Life/Housing.
they are spread out enough for people to attend all of them if they wanted to.
It seem fine
I think NEACUHO works hard to meet affiliates where they are at especially in this time where budgets are tight
I would like to see more opportunities that target different populations, especially mid-level and SHO.
Not enough in a variety of locations. There seem to be too many events in MA and CT and not enough in NH and ME.

### Please explain why you have or have not presented at NEACUHO events or offerings.

<b>Please explain why you have or have not presented at NEACUHO events or offerings.</b>
I've presented to go outside of my comfort zone of public speaking. I also think it looks really good to present at a conference from a resume standpoint.
Difficult to prepare on very short notice, call for programs often comes very late
Presented at an operations conference about 8 years ago - it's been a while.
I do not enjoy presenting, but have done so.
I was asked, I applied and was accepted
Its had been a long time since I have presented. Its a matter of me just putting in a proposal
Because I thought I had something to offer that was not getting the attention I thought it deserved.
I have put in many proposals but they are never chosen.
Applied once and was not selected, just never had the desire to present again
i have greeted people as a past president. I have not presented lately because I am learning a new area.
Personally, I like to be behind the scenes organizing conferences then presenting myself.
I've presented at part annual conferences so that I would be able to attend.
Depended on what topics I felt I could provide to the region and additionally how can I support the event or committee.
Not sure what I have an expertise in.
not aware of deadlines
Share knowledge and experience; help others
See above
when Im attending, I would present
I enjoy presenting especially to new pros
It was really cool.
Just haven't found my place regionally
Great opportunity.
I understand this response will come off as pointed, but I'm concerned (in general) with the development of new professionals and the quality of some of the sessions that I've sat in. I feel like I have a responsibility to help train the new crop of new professionals and that while it's important to be as socially just and creative with programs, I think we also need to prepare them to be systematic in their thinking.
I plan to present
Opportunity!!!!
I don't typically attend the events so I would not present although I would like to get more involved here.
I love being able to share knowledge I have obtained during my years working in the field with others and help them to bring back ideas to their campus or offer them advice as part of their career journey to help make it easier for them.
To qualify, I've presented mostly in the past, not in recent years.
I was not selected on some submissions.
I enjoy presenting when I can
Not affordable to attend
Amazing opportunity at a low cost

Encouraged by supervisor
Yes, I have in the past.
It was a good opportunity to become more involved, I enjoy presenting
I feel it was a good area in order for me to grow in the field
to share knowledge and ideas
Looking to give back to the organization and share what did and did not work for us
I don't have an interest in presenting.
I don't attend them.
Time
Not interested.
Time
was not there
I wanted to reconnect in the area and host a roundtable discussion.
Love presenting and connecting with colleagues. We should be supporting and pushing each other for best practices.
I present when asked or when I think I have a topic that is particularly timely.
I'm a new professional and just found out about NEACUHO
Just getting back to the region.
Just got here
I was not aware of the opportunity .
To share information/ideas from our campus
new to NEACUHO
I enjoy presenting at NEACUHO. It's great to meet other professionals doing great work!
No reason why not to. If I attend a conference, I try to present.
I am newly involved with NEACUHO
Nerves.
Not ready to do so yet
Have not attended
Great way to network; meet others; mentor; get research interests out to many
I feel that we should share information from our campus if it could be helpful or relevant to other professionals.
I have no interest.
Sometimes you have info to share, other times you do not!
Not enough time to prepare presentation
I enjoy presenting
was asked by my supervisor
Don't feel ability to add additional knowledge to the membership
Unable to attend recent conferences.
I would love to present at a NEACUHO conference, but the outreach to call for presenters has not been substantial
It was a great PD opportunity!
attend other conferences
I am new to the region, I also don't like to present in general.
I enjoy sharing what I have learned over the years and/or what exciting initiatives I have been a part of on my own campus.
i felt my knowledge was good to pass along
I have presented both because I thought I had an interesting topic to share and also because I have been asked to present/ be a round table moderator.
not the housing person, not enough time
I haven't found the topic that I would truly like to present on just yet.
I have only attended 2 as a newer professional and did not feel I had an expertise to share.
presenting was the first way I got involved with NEACUHO- was easy to submit presentations and most were accepted- great development opportunity and really encouraged by my school
I was asked to share my experiences at RD2B as a young professional
Proposals haven't been selected
I have presented to share information with other institutions that I believe would be useful to other institutions.
I have not had the time to put it together
I think it's important to share the good that we are doing

Have not applied to do so.
I have been asked to present
have not presented because I missed proposal dates.
Not been interested
I enjoy presenting. Depending on role or expectations with the conference I do not always submit to present.
I don't have the time and don't have the funds.

**Why do you, or why do you not choose to attend the Annual Conference?**

Why do you, or why do you not choose to attend the Annual Conference?
The time of year is difficult with my institutional calendar
Presenting at conferences and re-connecting with other professionals
I attend other conferences regionally (NASPA).
Because I care about how the org is run
I enjoy hearing the organizational update and contributing to the experience.
Cost & Location - Professional Development Fund Availability
Important votes occurred. In addition, it was my responsibility as a board member
I feel obligated to go and tend to hope it will be useful, but have not found that to be the case. I typically choose not to go and focus otherwise on nationals or other meetings that yield more utility for me.
It used to be at a great time, I loved it being in residence halls and on campus, for the sessions
Wasn't available during the summers previously
Friendships. to support the organization. (haven't attended lately due to learning new job. It is hard for me to leave in Oct, but I am not the main audience any more).
I tend to be the only rep from my institution attending and I think that it is important to make sure that there is quorum for the business meeting. I also was very involved in SGA in undergrad so I'm bit of a nerd for robert rules...
I always want to attend the conference, but can't if I am not chosen as a presenter.
Cost.
Professional development, committee responsibility and networking.
It's important to know what is happening in the region and which direction our region is going in. A chance to learn from colleagues facing similar issues
missed deadline/didn't know about it
Zzzzzzzx
enjoy listening to what is happening
Size, location, and cost.
Why not? I paid for the conference, I should show up.
To get knowledge of NEACUHO, be aware on what beliefs are for the association
to cast vote for institution and hear updates
didn't seem relevant to me
Not something I thought about before.
Same reasons as above. The ability to learn and bring things back to my home institution, networking and seeing old friends. I have also been actively involved in the Program Committee so I've had work to do as part of the conference to assist the committee.
I have tended to attend ACUHO-I or NASPA with my limited professional development funds.
When it moved to an October date, i just find it harder to attend. I wish they were in the summer (or outside the academic year)
Cost
Out of obligation but the information did not seem I'm operant last two year
It's been difficult to fund and find the time, although I do like the change to the fall.
Colleagues were attending
I attended the ACUHO-I Business Conference these years
I was not in favor of moving off college campuses. The timing in the year is bad for other conferences that I attend. I would rather send an RD that might get more out of it then myself. I used to have 6-8 go in June, but with classes in session I can only send 2-3.
Budget restrants
I did not attend due to a lack of funding, and I wasn't able to get the time off to attend.

Only delegate from institution
Important professional development opportunity for residence life professionals
There are other conferences I am more interested in.
Went with my institution
To be informed of what is of issue and interest to the organization
My institution has not chosen me to attend... yet!
Chose another conference that had a broader scope
Cost
Scheduling
Support the organization; connect with colleagues
Again, I'm new to NEACUHO
New to the region.
I was not aware it was occurring.
Limited funding so most years I just attend ACUHO-I
I have always enjoyed it.
joined NEACUHO after conference in 2018
Timing is too close to NASPA Region I
It's a great chance to get the entire region together.
New Professional
I was the only member from my institution and I was on the board.
It's the best NEACUHO offering of the year. See a lot of colleagues and learn a lot.
N/A
The Annual Conference is a signature event on my calendar and I enjoy attending each year. If it could be moved from Columbus Day weekend that would be great. It's too complicated with the holiday weekend.
I am interested in what is occurring
Department covered cost
I believed it would be a good networking event
The past two years has been due to expense and timing, the June timing of the conference made it easier to attend.
I enjoy connecting with other professionals at similar institutions to gauge what they are doing to improve their operations, curriculums, etc.
was not able to stay at conference for entire time
I am new the region this year, I also need to focus my professional development elsewhere right now.
It is the most robust event offered. The most diversity of sessions and members to connect with.
most time cose
I did not attend last year as the conference conflicted with other job responsibilities.
Limited pro dev funds, always try to get to the Banquet to celebrate with the Past -Presidents!
Attend other events
Chose to attend to get more familiar with the region and because I was presenting. Can it attend this year because it overlaps with ACUHO's Academic Initiatives Conference
comes too fast in the fall - most of the time we just had poor planning in the department.
I wasn't able to attend as there was a different representative from our institution that went this year and I was on call.
When I was previously serving in a primarily res life role, this was an affordable conference opportunity for my institution and it was always nearby enough that it made sense to take advantage of the opportunity.
networking, presenting, getting more involved in neacuho
Generally I try to attend the CSPA conference, which tends to use up my professional development funding through my institution. I am also looking to transition out of housing in the next two years.
It's expensive and my department wanted me to go elsewhere
It is a great conference to learn and connect with members of the region.
I attend the conference as an opportunity to network, to gain new knowledge or perspective to bring back to campus, and to re energize myself professionally.
Hear the current state of the organization
Simply money, my first experience at the Annual conference was great though.
Networking and professional development
I like making connections, getting new information, and seeing old friends.

Not been interested

Institutional representation, Professional Development, Networking

Vote on behalf of institution.

It's nice to network and hear what other campuses are doing.

I chose to attend to get an overall sense of the membership

## NEACUHO Self-Study Survey 2019 – Professional Development Section open-ended questions

Please list all national and regional professional organizations your office/department is a part of.

Please list all national and regional professional organizations your office/department is a part of.
ACUHO-i, NEACUHO
All orgs
NASPA< ACPA, ACUHO-I
ACUHO-I
NASPA, ACUHO-I
N/A
ACUHO/NEACURH
NASPA, NASPA Region I, ACUHO-I
NASPA, ACPA, ACUHO-i
NASPA, ACPA, ACUHO-I, NODA, NECPA, RLAGS, NEACUHO
NASPA; ACPA; ACUHOI
ACUHO-I, NEACUHO
Naspa,
ACPA, NASPA, ACUHO, NABITA, NACADA, ASHE
just NEACUHO
NASPA, ACPA, NEAUCHO, ASCA
Advising/ Womens ACE/
NASPA, BACHA
NEACUHO
NEACUHO, AUCHO-i
ACUHOI/NASPA
ACUHO-I
NEACUHO, BACHA, NASPA
ACPA, NASPA, NEACUHO, ACUHO
NASPA ACUHO-I Neacuho ACPA
NASPA, ACUHO-i
No idea
ACPA, NASPA, ACUHO-I, ACUI, NACA, CSPA-NYS
ACUHO-I, ACPA, NASPA
AACU
ACUHO-I, NASPA
NEACUHO, BACHA, NASPA, ACUHO-I
ACPA, NASPA, ACUHOI
NASPA
NASPA, ACUHO-I, NEACUHO, NEACURH
Naspa, acpa
ACUHO-I, NEACUHO, BACHA, NASPA, NASPA Region 1
NASPA, ASCA, ACUI
ACUHO-I, NASPA, NEACUHO, NASPA region 1
unsure
Naspa
NASPA, ACPA, ACUHOI
NEACUHO, ACUHO-I, NASPA
I am not sure
NEACUHO, ACUHO-I, NASPA, ACPA
ACUHO-I, NASPA, SUNY Residence Life and Housing Administrators
ACUHO-I, NASPA

NEACUHO, NASPA
ACUHO-I, NASPA, NEACUHO
NACAS, APPA, ACPA, NASPA
ACUHO-i
NASPA, ASCA, ACPA, NEACUHO
ACUHO-I; NASPA; ACPA; LICSPA; NEACUHO
BACHA, NEACUHO
NASPA, MA-NASPA, ACUHO-I, BACHA
NASPA, ACUHO-I, ACPA, NEACHO
NASPA, NEACUHO
Other than NEACUHO, I think that is it
NEACUHO, ACUHO-I, NASPA, ACPA, ASCA
N/A (Retired Now)
Naspa, neacuho, asca
NEACUHO
NEACUHO,ACUHO-I, ACPA, NASPA, BACHA
NEACUHO, ASSACU
NEACUHO, ACUHO-I
Unknown
NEACUHO, RLAGS, ACUHO-I
Still learning the ropes.
NASPA, ACPA, ASCA
NEACUHO and ACUHO-I
Neacuho & bacha
NASPA, NEACUHO
NASPA, NACE, NACA, NEACUH, AXITIXA, AAUW, ACE
NASPA, JASPA (Jesuit Student Affairs), CT ACE Women's Network
BACHA, NEACUHO, ACUHO-i, NASPA
ACUHO-I
NEACUHO ACPA NASPA BACHA
NEACUHO, ACUHO-i
ACPA
ACUHO-I
NASPA;
NASPA, NASPA Region 1, ASCA, NEACUHO, BACHA
NEACUHO, ACUHO-I, ACPA, NASPA, ASCA, NaBITA
ACUHO-I, NEACUHO, ACPA
Our department pays for a membership every year for ACUHO-I and NEACUHO. We also provided individual memberships to our staff, but they can only select one (NASPA, ACPA, ASCA)
NASPA, ACPA, ASCA
acuhoi,
Unsure
to many to list
NASPA, ACUHO-I, ACPA
ACUHO-I
NASPA, ACUHO-I, ASCA
ACUHO I, NASPA, NEACUHO
NASPA
ACUHO-I NEACUHO CSPA-NY NASPA
ATIXA, NEACUHO, NACURH
NEACUHO, ACUHOI
ACPA, ACUHO-I, CUPA-HR, APPA, NASPA, NECPA, NEACUHO, NASPA Region I
NASPA, NEACUHO
ACUHO-I
RLAGS, NEACUHO, ACUHO-I

NASPA NEACUHO
NASPA, ACUHO-I, NEACUHO, ACPA, ASCA
BACHA, NEACUHO
ACUHO-I
NASPA, ACPA
NASPA, ACUHO-I, NEACUHO, NASPA Region I, ACPA
N/A
ACUHO-I
ACUHO-I, NEACUHO
ACUHO-I, NEACUHO
unsure
NEACUHO, ACUHO-i
ACPA and NASPA and NODA
ACUHO-I, NASPA, ACPA
ACUHO-I, NEACUHO
Naspa acpa bacha neacuho acuo
ACUHO-I
ACUHO-I
ACUHO-i, NASPA R1
NEACUHO - ACUHOI
ACPA and NASPA`
NASPA, ACPA, NEACUHO, NEACURH, BACHA
NASPA, NEACUHO, NACA, NODA
ACUHOI, NASPA, ACPA, NEACUHO
If your question refers to specific colleagues--rather than an institutional membership--then: NASPA, ACPA

**Please list all national and regional professional organizations you are a part of individually.**

<b>Please list all national and regional professional organizations you are a part of individually.</b>
NASPA, ACUHOI
ACUHO-I
N/A
APPA ACUHO-I
NASPA, ACUHO-I
NASPA, ACUHO-i
NASPA, ACPA, ACUHO-I, NODA, NECPA, RLAGS, NEACUHO
NASPA; ACPA; ACUHOI; ASCA
NEACUHO, ACUHO-I
Naspa, nasfa
ACPA (NECPA), NASPA Region 1, NEACUHO
NODA
ACPA
NASPA/ACPA/ Womens ACE (still finding a new home with new job responsibilities)
NASPA
NEACUHO
NEACUHO only
NASPA, AHEAD
ACUHO-I
NASPA
just institutional membership
NASPA
None
ACPA, NASPA, ACUHO-I, ACUI, NACA, CSPA-NYS
ACUHO-I, ACPA, NASPA

JASPA, NASPA
NEACUHO
BACHA, NEACUHO, MA NASPA
NASPA, NEACUHO
ACUHO-I and BACHA
NASPA, NASPA Region II, ASCA, ACUI
ACUHO-I, NASPA, NEACUHO, NASPA region 1
right now, just NEACUHO
Acuho I
NEACUHO, ACUHO-I, NASPA
NEACUHO, NASPA
CSPA-NYS (occasionally)
NEACUHO, NASPA, ATIXA
NASPA, ACUHO-I, NEACUHO
NACAS, APPA, NASPA
NASPA, American Counseling Association (ACA)
ACPA, NEACUHO
ACUHO-I; NASPA; ACPA; NEACUHO
NASPA
NASPA and BACHA
NASPA, ACUHO-I, ACPA
NASPA, NEACUHO (Institutionally)
NASPA
NEACUHO, ACUHO-I, NASPA, ACPA, SHRM
ACPA
Naspa, acpa
society of human resource management
ACUHO-I
NEACUHO, ASSACU
NEACUHO, ACUHO-I
None
NEACUHO, RLAGS, ACUHO-I
NASPA, ACPA, ASCA
NASPA
NFEC
NASPA, JASPA (Jesuit Student Affairs), CT ACE Women's Network
NEACUHO NASPA
NEACUHO, ACUHO-i
BACHA, ACPA, NEACUHO
ACUHO-I, NASPA, ACPA
ACPA; ACUHO-I; NASPA
NEACUHO
NEACUHO, ACUHO-I, NaBITA
ACUHO-I, NEACUHO, ACPA
ACUHO-I, NEACUHO, ASCA
ACUHOi
NEACUHO
Naspa
NASPA, ACUHO-I, ASCA
ACUHO I, NEACUHO
NASPA, ACPA, ASCA
ACUHO NEACUHO NASPA
ATIXA
NEACUHO
ACUHO-I, ACPA, NASPA

NASPA
ACUHO-I; ASCA; NASPA; NASPA Region I; ASHE;
NASPA
NASPA NEACUHO
Same as above - minus ASCA
NASPA
NASPA
NASPA, ACPA
NASPA, ACUHO-I, NEACUHO, NASPA Region I
ACPA, NECPA, ACCED-I
NASPA
NEACUHO, ATIXA
ACPA
ASCA, CSPA-NYS
neacuho, naspa
CSPA-NYS, ACPA, NASPA
ACUHO-I
NASPA
Naspa
CSPA-NYS
CSPA
ACUHOI
ACPA, NASPA and LICSPA
ACUHOI, NASPA
ACUHOI, ACPA, NEACUHO

**What is your primary source of professional development?**

<b>What is your primary source of professional development?</b>
NEACUHO
ACUHOI
ACUHO-I
Work opportunities
local conferences
Conferences/ Webinars
Webinars and drive-in workshops/training
NASPA
used to be NEACUHO.....
NEACUHO
ACUHOI
NEACUHO
ACPA
used to be NEACUHO, now I don't do much
NEACHO
self reading
My dept, mainly. I sometimes need to pay out of pocket for accommodations.
Online resources
Conferences, webinars
NEACUHO
NEACUHO
webinars/online trainings
NASPA
ACPA
Self directed, reading and webinars
Graduate school

office budget
Legacy
ACUHO-I, ACPA
ACUHO-I
Reading
Self-selected workshops and presentations, reading
In house and NEACUHO
the professional organizations and anything I seek out myself
NEACUHO and ACUHO-I
NASPA
ACUHO-I
webinars (again, wish i could attend more pro-development opportunities
None
On campus opportunities and involvement in NEACUHO
These days, mostly on-line (webinars, etc.)
Department, self
Books, articles, webinars, colleagues
SUNY Residence Life and Housing Administrators
Offerings at my current institution as well as regional conferences
On Line
NASPA or ACUHO-I
College funds
NEACUHO
NEACUHO
on campus opportunities
NASPA
NEACUHO
Hard to say
Internal to institution
Conferences
Articles / Reading
NASPA offerings
University funding
N/A but I do consulting and I continue to read and do research
Naspa
things i seek ok
Institutional Funds
professional organizations
ACUHO-I; reading
Campus HR offerings through our employee assistance program and other divisional opportunities
Volunteering with professional organizations and the ACUHO-I online communities.
webinars
ACUHO-I (hoping neacuho)
Webinars, Research, Conferences
ACUHO-I
Neacuho, bacha
our institution.
Personal
NEACUHO
LinkedIn, NASPA
On site conferences
NASPA
Facebook groups, NEACUHO
Webinars
journals

self and institution
NEACUHO
ACUHO-I and NaBITA
ACPA, ACUHO-I, NEACUHO
NEACUHO
conferenes,
conferences
NACUHO
what my department offers
books, on campus work shops
StarRez user conference
NASPA
ACUHO I & Self
Institution-provided (on-campus)
NASPA
Conference attendance
Opportunities at the University
ACUHO-I
University funds
NEACUHO
online articles or free conferences
ACUHO-I, NASPA
NASPA
Webinars
ACUHO-I
NECPA
Work
Conferences that I find through Chronicles of HigherEd or that are provided by my direct supervisor.
School allowance
CSPA-NYS
conferences
Small conferences, social events
Funding from department
NEACUHO
NEACUHO
Individual work - research and application of information
Naspa
Doctoral Education
NEACUHO and researching and looking at articles on my own
Neacuho, other conferences
NEACUHO
ACUHOI
Department Funds
NEACUHO
webinar-though that is not my preferred source
NEACUHO/ACUHOI
Events on my campus or in my state

**What professional development do you look for from NEACUHO?**

In-person events
SHO events
local conferences
Mid level/ moving up in the field

Interaction with residential life staff of similar experience and responsibility
Colleague connection, information sharing, trends for training, connecting with new professionals so see the varied skills entering the profession.
Niche Content for navigating campus trends and best serving student needs
In-person drive-ins are great. continue to offer that.
Not even sure anymore - used to be networking but not so much any more.
conferneces, writing articles, etc.
opportunities to meet people, learn new things, discuss hot topics, learn how other schools are handling
time to cathc up with collegues
Building connections & learning of new programs that I may take back to my institution.
In person events, webinars, social events.
Depends on what we are working on in the department, and my professional goals for that year.
Conferences, newsletters, opportunities to volunteer and work
NEACUHO has been an excellent resource for providing education and professional development to my entry level staff. I have relied on it less in the past few years for my own development.
Liked attending conferences years ago with less focus on it being a time to party away from our students
Networking
new trends
drive in conferences
Conference (Regional)
As I've transitioned from housing and residence life, the pro devo I look forward to is learning about emerging trends as observed by current housing professionals.
Low Cost Conferences
Opportunities to connect with seasoned staff in the region
Social Justice focused events
A variety of types is always helpful. Anything that can help professionals do the various parts of their jobs better is always important. Whether is operations, conduct, advising, supervision, residential education, etc. I think its important that the organization look at all aspects of the work that we do and find ways to address it in our offerings so that they are diverse and apply to different audiences. Personally, for me, I like hearing from seasoned SHO's about career trajectory experiences and how they got to where they are/how I can prepare myself to move up the ladder. I also like attending presentations as it relates to staff recruitment/selection, supervision, and equity/diversity/and inclusion.
List serve, and drive in conferences for staff
staff development, training, learning, etc.
Opportunities for professional advancement
Networking, chance to present
Not sure
Keeping up with current trends
Nothing now, as a SHO I do not feel that the benefit does not outweigh the costs
Drive Ins, Annual Conference
Opportunities and info in operations
networking, presentations
Relevant topics, collegial interaction
I don't know. Probably more geared towards new folks.
Resources
Housing specific, training for newer staff
webinars / current events/ sounding board
presentation opportunities
Not much, truthfully; it's more for collegial relationships as an SHO
Conferences/presentations/webinars focusing on different aspects of being a housing professional
Not sure yet other than commitee involvement.
Dialogue with colleagues
I would love to see the mission topics covered fully in a more advanced way that is applicable to new professionals but not basic enough to feel insulted
information on new trends and networking.
Res-Ed, mid-level managers institute

operations, logistics, programming, education development
Drive-In conferences that meet my needs
More articles written by local professionals
Mentorship, guidance in the field, opportunities for discussion & trends in RLH
Drive-ins, roundtables.
Webinars, conferences
Anything that's at a higher level as a Mid-Level/Senior housing officer
I look for more specific regional development opportunities
Anything to stay on the forefront of how to best support our students - supporting Gen Z, mental health, etc
Mid-Level guidance
Networking
General knowledge
networking- what are other professionals doing around the region
More housing/operations/business process related stuff
Networking with colleagues
Ways to improve effectiveness; issues occurring affecting region
Best practices; connections with others
Mostly for new- mid- professionals
Best practice presentations
Networking, sharing of knowledge
Connections to colleagues
I don't - I think it's very valuable for more traditional res life roles, like RDs.
NEACUHO provides good to excellent learning opportunities in a drivable distance and connects me with colleagues that I am likely to see around my area.
conferences and inexpensive
See SHO answer.
OPPORTUNITIES for my staff, networking and catching up with colleagues
Training on things that are tangible
Webinars and In Person Events
I like the offerings you provide for new professionals. I think that is a good focus because they tend to have significantly less professional development funding.
Mid-level professional training/how to navigate the political environment as a mid-level professional
conferences and networking
Small conferences, social events
Networking events
Everything you offer.
Opportunities for my next step in Higher Education (outside of Residential Life)
drive Ins, webinars, round tables
Networking events and idea sharing
network growing, information gathering
To gain insight on other areas of Higher Education and Student Affairs and housing.
Current trends and best practices for my area of oversight within Residence Life
Navigator
None
Conferences, networking
Community Development, Supervision, Organizational, Career advancement
The Annual Conference (when my campus is able to pay for it).

## NEACUHO Self-Study Survey 2019 – Additional Comments and Feedback Section open-ended questions

**This section is for you to inform the self-study committee of any additional feedback about NEACUHO that was not asked in the survey.**

This section is for you to inform the self-study committee of any additional feedback about NEACUHO that was not asked in the survey.

this survey is WAY MORE than 5 minutes if thoughtfully filled out. WAY too long. Not a good survey format.

I hope we are not going full circle again looking to eliminate voting rights from the DC. Have we not learned from the past. I think that some of the people who have been around NEACUHO for many years need to step back. There is also a perception that we just give awards to each other. NEACUHO has done much for new professionals but has left mid levels behind especially at the annual conferences. Every year it seems to be the same presentations with different presenters. It is no longer fresh and exciting.

Thank you for the work you all put in. I appreciate everything you do!

Demographic info pretty much ensures you can identify some folks.

I really feel like NEACUHO is so cliquy that it turns me off. I have felt pretty judged and out of place because I wasn't super involved in the organization.

nA

N/A

Thank you for doing this study. I really hope to become connected with NEACUHO again and see the organization develop.

Thank you!

It may be beneficial to offer a guide of "How To" for getting involved with the region and various professional development opportunities. After taking this survey, I realize I could and probably should get more involved with the region.

Overall I love the organization and am so happy to be part of it.

The annual conference issue needs more assessment. I think the DCs have outlived its need or purpose. Just call them what they are, members at large. Finances - what are you doing with all the money in the budget? Overall, I do believe NEACUHO E-Board is doing a good job and NEACUHO is serving its membership well. Just remember, the e-board is never going to please 100% of the membership. I also appreciate the PP emails that keep us in the loop. Good luck to the current and future e-boards!

The board should do more transition at annual. Come up with plans to recruit for committee more.

I think you all are fine. I just haven't ever really been super involved and my staff hasn't either. I don't know enough about how everything works to have much of an opinion.

I have no additional feedback at this time.

I'm excited to join the region!

Thank you for providing me with helpful and go-to resources. I appreciate NEACUHO because it's ACTIVE. I feel like the organization is there for my institutional and professional needs. Keep up the great work! <3

reconsider the timing of the conference (june--not October) and offer college housing to make it again affordable for smaller institutions to send more professionals--both to present and/or attend

You guys are doing a great job! Keep the organization moving forward!!!

N/A

I think the areas we can improve are connecting members to committee work. It seems sometimes that people want to be on the eboard but not serve time in committee where the real work of the organization happens. We can also do better promoting ourselves outside our current membership.

I'm not sure how a long(ish) established fund (the past president fund) was suddenly named for a recent past president, Touchette. To be frank, I'm not sure his title needs to be a part of the fund's name, either.

N/A

I think one of the challenges is trying to be all things to all of us. I would like NEACUHO to focus on new and mid-level professionals. They have less resources and they are still trying to figure out what their professional path will be, so they can more greatly benefit from your resources. Try to bring in CHOs to serve as mentors and faculty (Like you do for some programs). This creates strong relationships throughout the region.

None

N/A

None

The annual conference needs to be on a campus in June. This allows more people to attend and is more affordable (as residence rooms are cheaper than a hotel). There needs to be more incentives to be a part of the organization and a part of committees and executive board positions. The people in the positions are terrible at communicating with members. If you want them to focus on their NEACUHO roles, they have to be paid, so they can put more time and effort into it.