



NEACUHO

Northeast Association of College and University Housing Officers

THE NAVIGATOR

1	<i>President's Welcome</i>
6	<i>District & Committee Updates</i>
10	<i>Nexus 2009</i>
12	<i>ACUHO-I</i>
14	<i>Onboarding Your New Employees</i>
16	<i>RELI 2009</i>
18	<i>Going Green</i>
20	<i>Annual Conference Review</i>
30	<i>Treasurer's Report</i>
32	<i>Transitions & Recognitions</i>



Learning with an Open Hand

*Jeffrey Horowitz,
Binghamton University*

Jeff's First Speech as NEACUHO President at the 2009 Annual Conference Closing Banquet

I would first like to express how excited I am to be speaking with all of you. It is an honor to be the new president of NEACUHO, an association that means a great deal to me both professionally and personally.

Photo of, and provided, by Jeff Horowitz.

Chuck Lamb gave me my start in NEACUHO 12 years ago when he nominated me as the James Casey New Professional recipient, but more importantly, Chuck introduced me to people within this organization that have helped me get to where I am today. If it were not for Chuck getting me involved with NEACUHO, René Coderre would never have identified my talent for making the exhibitor bingo program as obnoxiously difficult as it is today.

At Binghamton University, I have the opportunity of working closely with a Faculty Master and talking about topics to explore among professionals, such as academic success and understanding the bridge between the faculty and student affairs. Recently my Faculty Master shared with me an understanding of working toward the future by utilizing our past, because, as he says, they work hand in hand.

Many past presidents have left NEACUHO with a message, a symbol or a mark that they remain known for to this day. If you remember anything I say or do I want it to be this, "You've come into this experience with a closed hand full of all the memories, stories and experiences that got you to where you are at this moment. I want you to keep the other hand open as a symbol to allow yourself to capture all the memories, stories and experiences yet to come. With each experience you pass something from your open hand to the closed one, so be sure to always keep one hand open. When the day comes that both hands are closed you will stop learning, growing and experiencing and what is life without those three things? Live each day to the fullest and work hard to reach your goals."

Continued on next page...

*August 2009
Annual Review/
Mid-Levels*



Goals are an integral part of life, are they not? Below are the goals set forth by the executive board and me for the coming year:

1) With the struggling economy we need to address ways to bring professional development to our members. I would like us to find ways to utilize free conference calls or videotape short presentations and post them on the web, and to have roundtable discussions and presentations. I'd like to see District Coordinators increase their use of conference calls to continue discussions on topics in their regions. Committees can also use online resources, such as creating webinars to discuss how campuses are handling the swine flu virus, a how-to video on creating program proposals to present at conferences, or a how-to video on writing an article for *The Navigator* or website. These things along with our conferences and drive-ins can provide a lot of professional development and help those who can't attend still gain insight. I observed the talents of Cindy Long Porter who seems to have a way of connecting with seasoned professionals and more importantly Chief Housing Officers (CHOs). I have asked her to use her talents to help connect CHOs to the needs of the organization and find out what we need to continue doing to assist them and their institutions to develop the best housing professionals we can.

2) I have been working with Stephanie Cave, our technology coordinator, to provide ways to enhance our use of technology within the organization. She will be prioritizing our goals and working to move us forward. Stephanie, along with our Media and Publications chair Joe Murphy, will be working to merge our website and newsletter to market what we do while providing a valuable and constantly evolving resource for our membership and the rest of the field. I have worked with Joe to set up a photo storage account that will preserve our organization through a visual record of our many people and events, and a NEACUHO blog to discuss the important highlights of our organization and field like many admissions offices do to recruit incoming students. I have also tapped into Cathy Raynis

Meeker's strength of writing and her passion for the organization to create a historical perspective of our organization so that everyone can share in the rich history of the organization.

3) We must not lose the momentum of the sustainability initiatives created by our task force this past year, headed by Jen Hapgood, and we need to role model these efforts continuously throughout the year. Jen Golojuch has already met with the ACUHO-I representatives on their sustainable directives, as she will also be exploring the many initiatives that exist and help us integrate these into what we do.

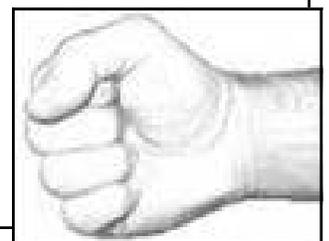
4) As Cathy has moved our organization toward obtaining 501C3 status, I do not want to lose sight of her vision of protecting us as an organization. I have asked Katie Orlando to continue with the 501C3 project to evaluate and define all implications for the organization.

5) As our membership changes and as organizations across the country change, we need to explore how the meaning of an educational institution is evolving as well. Our future president, Jen Hapgood, is set to examine this and other questions of membership and help us work with institutions with better and clearer guidelines.

6) We will be utilizing Steve Prue and his appreciation of research and assessment to provide us feedback from every conference we offer with a consistent evaluation and timely feedback to try to identify what is working well and the mistakes we sometimes make to help avoid repeating them. I have asked that in the first assessment, immediately after the annual conference, we try to identify who is not attending and why. This would include asking some difficult questions which includes examining if we need to move towards a daily

Continued on next page...

“Live each day to the fullest and work hard to reach your goals.”



rate at the annual conference in the future like the national organizations and other more local organizations provide. With this information, we can decide if it is time to offer it during this economic hardship.

“Most importantly, it is you who will be the future of NEACUHO.”

7) We need to continue partnering with our corporate affiliates and look at the past five years. Is it time to review and address any needs of the corporate affiliate plan that would make it work better? I have talked with many of our affiliates this past year, and they are also facing

financial struggles and commitments. We need to find ways to help assist these affiliates in moving forward while at the same time creating a commitment from them that they continue to remain with us. Jana Jacobson will help explore those avenues by determining what is the best of both worlds.

8) And finally, I have talked a lot about the future of the organization and where I hope we can be in a year from now, but for the people who are new to this organization, I want to say Thank You in advance for the work you will do as it is you who will become committee members. It is you who will chair committees. It is you who will mentor next year’s class of new members. Most importantly, it is you who will be the future of NEACUHO and carry on the legacy of all the current and past leaders of this organization, and make NEACUHO a place for future professionals to appreciate the same opportunities we have received.

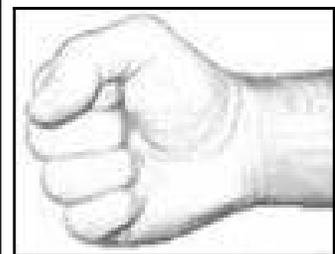
I know these goals sound like a long and intense list but it is really just continuing or enhancing the many things we currently do while incorporating new and exciting ideas. I am blessed to have an amazing and highly talented group of people on the Executive Board to help us all achieve these goals. We need goals, for without them we would not be able to grow and develop.

On a personal note, I had the opportunity to grow and develop in a great household and have been

continuing my growth and development everywhere life takes me. My family has always taught me that it is important to celebrate the good occasions as much as possible, since more times than not, people make more effort during sad times. I am grateful to have in my life my parents, my brother and his fiancée, my mother-in-law and most importantly, the new First Lady of NEACUHO, my wife. I want to thank them for their never-ending love and support, and many thanks to my beautiful daughter, Sonia, who continues to fill my open hand with new memories and experiences every day.

I am fortunate that my family extends into my staff and colleagues and that part of my family is supported at the top with my director, Suzanne Howell, who along with the Binghamton staff, deserve much gratitude from me for their support of my endeavors. Finally I want to thank everyone, and you all know who you are, for your continued motivation and for providing me with different starting points within this organization from which I have been able to grow into your NEACUHO President. Good luck this year and may we all come together for this amazing journey and opportunity as we officially begin the 2009-2010 year. Remember to keep your hand open for new memories, stories and experiences as we move forward.

Jeffrey Horowitz is an Assistant Director of Residential Life at Binghamton University and NEACUHO President. To contact Jeff, please email him at jhorowi@binghamton.edu



“With each experience you pass something from your open hand to the closed.”

Membership Renewal

It's NEACUHO Membership Renewal Time!

Emails for Renewing Members was sent July 25th
Emails for New Members was sent July 31st



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Membership Has Its Privileges:

◆ Member Dates for Conferences

Beyond Free Food, Festivals & Fads: Diversity Training for Your Campus—October 2nd, UMass Amherst
New Professionals Conference—October 30th, Hofstra University
Mid-Level Institute—November 6th, Norwich University
RD2B (Fall)—November 21st, SUNY Cortland & New England College
Residence Operations Drive-In & Trade Show—December 4th, Fitchburg State College
Professionals of Color & Allies Retreat—January 6th, University of Hartford
GLBT & Friends Retreat—January 7th, University of Hartford
Women's Winter Renewal Retreat—January 8th, University of Hartford
RD2B (Spring)—February 6th, Quinnipiac University & Skidmore College
Spring Drive-In—February 26th, Wentworth Institute of Technology
Annual Conference—June 9th to 12th, Roger Williams University
NEXUS NEACUHO—Summer 2010, Pace University



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◆ Subscription to the bi-monthly NEACUHO Navigator

◆ Leadership opportunities

◆ Eligibility for NEACUHO scholarships awards

◆ Access to a network of housing and residence life professionals

◆ Numerous professional development opportunities

Always Affordable!

Membership Dues are based on your institutions designed occupancy:

3501 or more beds:	\$100.00
1501-3500 beds:	\$80.00
< 1500 beds:	\$60.00
Affiliate membership*:	\$30.00

(Affiliate memberships are non-voting and available to individuals at non-member institutions)

Membership in NEACUHO
is open to anyone interested
in housing and residence life.

For More Information Contact:

Kim Schmidle-Gagne
Keene State College
kgagne@keene.edu

Note from the Editor



Photo of,
and
provided,
by Joe
Murphy.

Support...

Support...It is in everything we do as Student Affairs Professionals. It can begin for us as early as moving into that new apartment and becoming situated in a new office environment. Then there is the support from co-workers and supervisors as you complete your daily tasks and projects. Sometimes it can even be that email that comes in right before you are about to shut down the computer that says, "Hey, good job today!" In a way, support encapsulates everything that is important in a job: supervision, motivation, recognition, education, and teamwork. We can not forget the students, students, students! They are our job, and we are here to support them outside of the classroom, in their living environments, and on the road to life. If I could sum our jobs up in one word it would be "Support."

The 2009-2010 year has begun and NEACUHO is off to a running start. With you reading this it means that the Media & Publications Committee is in full force and our first newsletter of the year is hot off the presses! I would like to thank the many people who helped to make this happen beginning with my fabulous committee, colleagues on the executive board, co-workers at Skidmore, and most importantly the past chair of Media & Publications, Briana Sevigny. If not for her support in preparing me for this position it would have been a much more daunting process to help produce this publication and take on the many other projects the committee is tackling...thank you Briana!

Remember, as you transition out of a project or position and hand it over to someone new, always support that person as they begin their new trek. It can make a world of difference.

Feel free to email me with any questions you may have about *The Navigator* or the Media & Publications Committee at jmurphy@skidmore.edu or neacuho_navigator@yahoo.com.

Here's to a great year!

-Joe

NEACUHO Would Like to Thank Our 2008-2009 Corporate Affiliates!

Please visit the websites of our Corporate Partners and Associates!

Corporate Partners:

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Shrader & Shrader Business Systems, Inc. (www.shraderandshrader.com)

Butler Woodcrafters, Inc. (www.butlerwoodcrafters.com)

Corporate Associates:

Exeter Architectural Products - (www.securityshield.net)

*"Helping to
keep you
connected to
the needs of
your students'
world."*

District & Committee Updates

Connecticut & Rhode Island—Megan Houlihan

Welcome CT/RI! I hope everyone is enjoying their summer and taking advantage of this beautiful weather we have been having! I'm extremely excited about this upcoming year as we have several NEACUHO events happening within our CT/RI District. Kicking off the summer Western Connecticut State University hosted the NEACUHO Committee Day, University of Hartford will be the host site for the Social Issues Retreat Series in January, we will be at Quinnipiac University in February for the RD2B conference, and lastly, but most importantly, the Annual Conference will be hosted at Roger Williams University. Having so many fabulous professional development opportunities within our district will surely help make it easier to attend!

During the Annual Conference in June it was really great to meet so many of you, and I was truly inspired by all the fabulous ideas that we have for the upcoming year. I'm currently looking for a host site for a joint NEACUHO/NASPA social in September. If your institution is interested, please let me know!

I would like to also thank Cindy Long-Porter, our past District Coordinator, who has truly inspired me to be more involved with NEACUHO, and I hope that throughout the next two years I will be able to carry on the great work that she did.

I hope you're as excited as I am for this upcoming year. Please don't hesitate to get in contact with me if you have any ideas or questions. Feel free to email me at houlihan@hartford.edu or call my direct office phone at 860-768-7905.

I hope to see you all soon!

P.S. - A HUGE thanks to Dan LaBonte from Roger Williams University for taking these awesome photos of our district at the dessert social! Thanks Dan :)
To contact Megan, please email her at Houlihan@hartford.edu

Eastern New York—Nancy W. Smith

Greetings from Eastern NY and New York City! By the time you get this update from me, your summer will be winding down as you prepare your staffs for training and the beginning of another academic year.

It was wonderful to see many of you at the Annual Conference at Binghamton University in June. Eastern NY and Western NY hosted a joint dessert social, and this proved to very successful. The Annual Conference always rejuvenates me, and I am sure that those of you who attended feel the same way!

As I begin planning events for Eastern New York, I have gotten some wonderful suggestions for Breakfast Discussion topics including tenancy laws, organizational structure and position titles, and faculty involvement outside the classroom. I hope to reach out to some of you to host on your campus and will concentrate in the Mid Hudson Valley/Westchester area, the Capital District and the metro NYC.

I wish you much success as you finish planning for training and the opening of school. Stay tuned and watch for website updates!

To contact Nancy, please email her at smithn@newschool.edu



Photos provided by Dan LaBonte & Megan Houlihan. (Top) CT/RI District Dessert Social at the NEACUHO Annual 2009. (Bottom) Past and present CT/RI District Coordinators.

Maine, New Hampshire & Vermont—Nate Gordon

Greetings ME/NH/VT! I want to take a moment and introduce myself as your new District Coordinator. My name is Nate Gordon, and I am going into my fourth year as a Residence Director at Keene State College in Keene, New Hampshire, and my third year of being involved in NEACUHO. If you attended the Annual Conference at Binghamton University, it was great to meet you, and I hope that you had fun at our dessert social; I know I did!

Speaking of fun, I'm ready to hit the ground running and am in the process of planning three different district roundtables. The first one will be in Maine in mid-September where we will be talking about cost saving professional development opportunities. In October I'm headed to Vermont where we will be discussing recruitment strategies of both professional and paraprofessional staff. Finally, in November I will be in New Hampshire where our topic will be supervision and how to put together an effective winter training schedule for Resident Assistants. I'm still in the process of securing a location for these events and if you have a suggestion, feel free to get in touch with me. Of course, we will have food and snacks available so I hope to see you there!

I look forward to getting to know as many people in our district as possible over the next two years. Feel free to contact me by email ngordon@keene.edu or my office phone 603-358-8995.

On a closing note, I wanted to take a moment to recognize our former DC, Katie Orlando. Katie did a phenomenal job representing ME/NH/VT on the Executive Board, and I know that I have huge shoes to fill. Many thanks go out to Katie for all of her hard work and dedication to our district.

See you soon!

To contact Nate, please email him at ngordon@keene.edu

Massachusetts—Shelly Keniston

Look for information soon about our first event coming up in September/October in Western MA. If anyone is willing to host a roundtable discussion or has suggestions for future discussion topics, please feel free to email me.

To contact Shelly, please email her at skeniston@bridgew.edu

Western New York—Darese Doskal-Scaffido

A big shout-out to Western NY! Hope you are all getting a little time to relax and rejuvenate this summer as you prepare for the upcoming year!

I am very much looking forward to meeting more of you as the year goes on. One of my goals is to host 4-5 issue-related meetings around the Western-NY area. I'm currently working with Chuck Lamb, and the Rochester Area Housing Directors group, on a potential half day workshop on supervision issues, tentatively scheduled for September 18. If you would be interested in participating in this program, please contact Chuck at chlrla@rit.edu. I am very open to ideas for additional opportunities, so please contact me if there is a topic or location you would be interested in! If you have ideas or questions, please contact me at doskald@tc3.edu.

Try to enjoy a few of those lazy, hazy (or rainy here in Western-NY) days of summer while you can!

To contact Darese, please email her at doskald@tc3.edu

Annual Conference—Carol Sacchetti

To contact Carol, please email her at csacchetti@rwu.edu

Corporate Relations—Jana Jacobson

To contact Jana, please email her at jjacobson@keene.edu

Media and Publications—Joe Murphy

The Media & Publications Committee is starting off the year with some great projects.

We've established our new NEACUHO Shutterfly photo website (<http://neacuhoregion.shutterfly.com/>). Photos from the Annual Conference in Binghamton are already up! If you have any photos from different NEACUHO events throughout 2009-2010, please be sure to email them to Joe Murphy.

Another project we're working on is an online discussion board for NEACUHO members. We'll keep you informed as this project comes into fruition.

And finally, here's our first issue of *The Navigator* for the 2009-2010 year!

To contact Joe, please email him at jmurphy@skidmore.edu

New Professionals Development—Ryan Young

The New Professionals Development Committee is already off and running for the year! My name is Ryan Young, and I am the NPDC Chair for 2009-2010. After serving on the NPDC for the last two years, I am thrilled to be in this new role! Though the committee has just started, we are already hard at work planning the year ahead.

The NPDC is excited to continue offering the five conferences we have traditionally hosted. So, be on the look out for the following conferences in 2009-2010:

New Professionals Conference	October 30 th	Hofstra University
RD2B	November 21 st	New England College & SUNY Cortland
RD2B	February 6 th	Skidmore College & Quinnipiac University

This year, our conferences will be chaired by the following committee members:

New Professionals Conference Chair: Bethany Feldman (Binghamton University)

New Professionals Conference Program Coordinator: Michael Guthrie (Mitchell College)

RD2B New England College & Skidmore College: Jared Gabrey (Southern New Hampshire University)

RD2B SUNY Cortland & Quinnipiac University: Sarah Judy (UMass Amherst)

The committee is also working to bring two new initiatives to the new professionals in the region. The first is to design a mentoring program which would connect new professionals with seasoned professionals. I am thrilled to have committee members Katie Orlando (UMaine Farmington) and Eric Rollo (Bay State College) taking the lead on this project. Additionally, the NPDC is hoping to provide another professional development opportunity by utilizing resources and technology to sponsor a teleconference or webinar during the spring.

The NPDC hopes you will continue to encourage participation at our events throughout the year. After all, NEACUHO is only as strong as its membership!

If you have any ideas, suggestions, or comments please feel free to contact me at ryoung@gw.housing.umass.edu. I look forward to seeing you this year!

Best,

Ryan D. Young
NPDC Chair

To contact Ryan, please email him at ryoung@gw.housing.umass.edu

Professional Development—Patricia Birch

The Professional Development committee is thrilled to plan opportunities for NEACUHO members. Our next event will be the Mid-Level Institute in Northfield, VT, at Norwich University Friday, November 6, 2009, get ready for a great time. To better serve our membership, this year the institute will stand alone. We believe this

new direction will prove to be exciting and beneficial for you. We look forward to seeing you at Norwich University. More information coming soon!

To contact Patricia, please email her at burchp@bc.edu

Program—Trixy Palencia

The Program Committee would like to thank the presenters for their contributions to our professional and personal development at this year's Annual Conference at Binghamton University. We look forward to seeing you again at next year's Annual.

To contact Trixy, please email her at t.palencia@snhu.edu

Residential Operations—Julie Hershkowitz

The Residential Operations Committee will be holding its annual Drive-In/Trade Show on December 4th, 2009, at Fitchburg State College. Our call for programs will be coming soon!

To contact Julie, please email her at j.hershkowitz@neu.edu

Risk Management and Legal Issues—Donna M. Rogalski

This year the committee is excited to bring numerous resources to the membership by way of presentations, blogs, articles in *The Navigator*, website additions, and a CHO workshop. We'll also be working on collaborations with other organizations in our region to better utilize our resources. Most recently, we have been looking into any risk or liability related to what is posted on our website. We are looking forward to a great year of contributions.

To contact Donna, please email her at rogalski@bu.edu

Social Issues—Temple Jordan

We are in the final stages of planning the Train the Trainer Diversity Event at UMass Amherst on October 2nd, 2009 from 9am-4pm. Additionally, we are set to begin work on getting the Three Day Retreat Series ready for January 6th-8th of 2010, which will be hosted by the University of Hartford. Lastly we would like to collaborate with other Committees and welcome any opportunity to present at other NEACUHO events throughout the year.

To contact Temple, please email her at t.jordan@neu.edu

SAVE THE DATE: OCTOBER 2, 2009
NEACUHO SOCIAL ISSUES COMMITTEE
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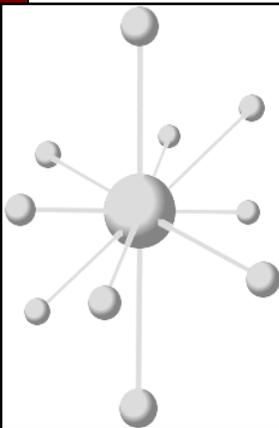
 **NEACUHO**
Northeast Association of College and University Housing Officers

Nexus NEACUHO 2009- An Opportunity for ACUHO-I Interns

Jessica Knox, The New School

On June 18th, twenty interns from throughout the region arrived on the Boston College campus, ready for a weekend of learning and networking at Nexus NEACUHO 2009, an annual two-day event sponsored by the NEACUHO region. This event welcomes ACUHO-I interns to its member institutions in hopes of providing a developmental experience to graduate and undergraduate students interested in pursuing a career in Higher Education.

Registration and meals were provided courtesy of NEACUHO and housing was provided at no cost by Boston College, making Nexus an open opportunity for any intern in the region. Interns came from The New School, Columbia University, Salem State College, Brown University, Northeastern University, The Juilliard School, UMass Amherst, Boston College, and The Pratt Institute. They had the opportunity to attend sessions on Higher Education topics, meet with a mentor to talk about their individual experience, and explore the city of Boston.



The first two sessions of the conference were held on Thursday evening. Katie Orlando from the University of Maine at Farmington presented information and advice on job searching, interviewing, and professionalism throughout the job search during her session, "Advice for the Higher Ed Job Seeker." The next session was presented by Lenny Zeiger from

The New School. "Games that Make Us Go Hmm" pushed the group to break boundaries with each other and begin to address oppression that each one of us faces.

After breakfast and a quick energizer on Friday morning, we attended four more sessions, each adding

more value to our experience. Cathy Raynis Meeker, NEACUHO Past President, started the day with her session, "Professional Orgs/Networking/Getting Involved" where she invited the interns to take time to reflect on their professional paths and gave information about the many different professional organizations that can help each of us achieve our goals. Carol Sacchetti from Roger Williams University then eased many fears about transitioning to the next job through an insightful discussion in her session, "Transitioning to Professional Positions." Shelly Keniston from Bridgewater State University gave many great tips about learning to supervise, making the transition to supervising, and how to handle hard situations with an employee in her session, "Supervision." The last session was "Making the Most of the Internship Experience," presented by Donna Rogalski from Boston University. In her session she challenged the interns to think about what skills they have, what skills and experiences they need to gain, and how they can tailor their internship to those needs.

The next hour was dedicated to the interns' favorite session of the conference: small group mentoring time. During this session, pairs of interns were matched with a professional staff member from the NEACUHO region who answered questions, offered advice, and enhanced our professional experience. This time proved to be a valuable experience for all. On the conference evaluation sheet, many interns noted that they would like to spend more time with the mentors. The mentors who volunteered their time and expertise were Patricia Birch (Boston College), Emily Donahue (Boston College), Steve Prue (Boston College), Cathy Raynis-Meeker (Manhattan School of Music), Donna Rogalski (Boston University), Carol Sacchetti (Roger

Continued on next page...

Williams University), Sabrina Tanbara (The Juilliard School), Patrick Tanner (Roger Williams University), and Lenny Zeiger (The New School).

Mentoring and networking continued during dinner at Red Sky Restaurant, located in the center of Boston. After dinner and closing remarks, the interns had the opportunity to socialize and explore the heart of Boston. The participants chose to split into two groups and explore the city's many historical landmarks. A special thanks to Emily Donahue for spending the evening giving a tour and teaching us some fascinating things about Boston.

When interns were asked their favorite part of the conference, there was an overwhelming response that they most enjoyed getting to know new people and making new friendships. Networking with other interns and professionals was clearly the greatest perceived benefit for attendees. Heather Brent, an intern from Salem State College, commented, "I had a great time at NEXUS networking! There were people from all over the country with a huge breadth of experience, and it was great to connect and learn from, and with, those people."

Nexus NEACUHO 2009 was a resounding success and proved to be a beneficial experience for all ACUHO-I intern participants. Participants agreed that the conference heightened their summer experience by providing opportunities such as networking, professional development, and mentoring, which greatly supplemented their internship. Krysta Hibbard, an intern from The Juilliard School, said, "Nexus allowed me to meet new friends, future colleagues, and irreplaceable mentors. The sessions were pertinent and helped me to evaluate my internship and graduate experience in a whole new light!" The 2010 conference will be hosted by Pace University and is sure to be another valuable experience for next year's group of interns.

Jessica Knox is an ACUHO-I intern at The New School. To contact her, please email her at KNOXJM16@uwgb.edu



Photos provided by Lenny Zeiger. (Top) Group photo from Nexus NEACUHO 2009. (Bottom) Program session at Nexus.



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An ACUHO-I Update

Jacque Bollinger, University of Wisconsin Oshkosh

Dear NEACUHO,

As the ACUHO-I Regional Affiliations Director, it is my job to keep the regions updated on the events and activities of the Association of College and University Housing Officers – International (ACUHO-I). Just as summer is never a time of rest for your housing and residence life offices, ACUHO-I also continues to do the work of the association and our profession. Below are some current highlights:

The 2009 ACUHO-I Annual Conference and Exhibition: From June 27-30, the Inner Harbor of Baltimore, Maryland, was the sight of this year’s annual conference. Highlights of the conference included the Opening Event at Camden Yards, keynote speaker Robert F. Kennedy, Jr., and an array of high quality programs and invited speakers. Despite the economy, the conference attendance was healthy with 961 attendees. Attendees had the opportunity to explore 194 vendor booths and interact with 154 exhibitors throughout the conference. Mark June 26-29, 2010, on your calendars and make plans to attend next year’s ACUHO-I Annual Conference and Exhibition in Austin, Texas. We would love to see ya’all there.

The 2009 October Conference Series: During the month of October, ACUHO-I offers a series of “specialty” conferences that allow its members to focus on specific topic areas of housing and residence life. These conferences will all be held in Columbus, Ohio, and the dates for each conference are outlined below. Please visit the ACUHO-I website to register or to find out more information about each conference.

- Business Operations Conference (*housing assignments, information technology, conference services, marketing and business segments*) – October 4-7
- Living-Learning Conference – October 16-18
- Apartments Conference – October 24-26
- APPA / Housing Facilities Conference – October 27-30

Community College Task Force: ACUHO-I has created a Community College task force to explore the special housing and residence life needs of community colleges. This task force will also examine how ACUHO-I can provide resources to address the unique needs of these campuses. If you have an interest in this topic, contact Abbie Dickinson at adickinson@coloradomtn.edu.

South African Work Exchange: Presently, ACUHO-I is developing a staff exchange program for professionals who would like the opportunity to explore the field of housing and residence life beyond the United States. Be on the look out for more information regarding how you might work in South Africa, share your knowledge, and gain a greater perspective of the international housing profession.

ACUHO-I aims to be the world’s foremost authority on college and university housing by providing access to meaningful knowledge and resources. You can discover more resources by visiting the ACUHO-I website at www.acuho-i.org. If you have ideas and suggestions on how we can further meet this goal, please contact me at the University of Wisconsin Oshkosh at bollinge@mio.uwosh.edu or call me at 920-424-3212.

Best wishes on a successful residence hall opening for the 2009-2010 academic year!

Sincerely,

Jacque Bollinger

ACUHO-I Regional Affiliations Director

Associate Director of Residence Life, University of Wisconsin Oshkosh

My ACUHO-I Experience

Dennis Lue Yat, Quinnipiac University

Photo of,
and
provided,
by Dennis
Lue Yat.



In the beginning of June, I received the Rising Star Award for the NEACUHO Region along with a \$1,000 scholarship to attend the Annual Conference held in Baltimore, MD, from June 27th – 30th. When I received the phone call from Sabrina Tanbara, Chair of the Awards Committee, stating that I was winning this award that is given to new professionals, I was honored that I would be representing the region at a national conference. I would like to thank those people who nominated me for the Rising Star Award for believing in my ability. Ok! Now onto the big stuff! This was my first time attending an ACUHO-I Annual Conference. I must admit that I was a bit nervous, but I was also excited to see who I would meet and what I could learn from other institutions and professionals across the nation about the important issues they are facing on their campuses and how they are being addressed. The number of programs you could choose from during each session was overwhelming. This year a number of sessions were based around technology, pop culture, facilities, and going green efforts. All of these sessions provided great insight and gave me some new ideas to bring back to my institution, Quinnipiac University.

The Keynote Speaker was Mr. Robert F. Kennedy Jr., an attorney by trade who wears many hats when it comes to environmental issues. Mr. Kennedy's speech was an interesting one. In talking to other conference attendees, I picked up the following vibes from people who sat in on his speech: listeners either loved it or did not depending on their political affiliation, attendees gained a lot of information on how energy could be conserved, reused, recycled, and even sold back to make money, and it was interesting to see what other countries are doing to improve their efforts to "Go Green" since the U.S. is still behind, despite having the resources to make a better push. I did learn a lot about ways you can do more to conserve energy and was surprised by the amount of things people can do to contribute to a better environment. However, I wish that Mr. Kennedy had also given specific ways that housing professionals could

utilize his strategies on our campuses.

There were several other highlights of the conference for me:

- A 7th place finish in my first John Johnson/T.O. Allan 5k Fun Run, Walk, and Roll. I must admit I am pretty proud of this.
- The opportunity to network with so many people from other universities.
- Networking and making contacts with the vendors and seeing the new and exciting products they were offering.
- The social event hosted by NEACUHO and MACUHO.
- Participating in the Case Study. This was a last minute decision for me. I showed up at the room the day of, but had missed the information session the day before. Fortunately, there were two young aspiring professionals from the ACUHO-I Star program, Roxie Tucker, DePaul University, and Stephen Trimble, University of Florida, who wanted to do the case study and welcomed me to join their group. This was not your traditional group of full-time professionals - we had known each other for 20 minutes and had 30 minutes to come up with our solution to an intense case study problem. In the end, while we may not have won the case study, our group felt very satisfied by our efforts and the feedback from the judges was both educational and positive. I was very happy to work with these two individuals who are aspiring to join our field in Higher Education.

All-in-all, my first ACUHO-I Annual Conference experience was great. It gave me an opportunity to network outside the region, see challenges my peers are facing, and learn what they are doing on their campuses. It also helped me with my overall professional development. Thank you again NEACUHO for providing me the opportunity to represent you at the 2009 ACUHO-I conference.

Dennis Lue Yat is a Residence Hall Director at Quinnipiac University. To contact him, please email him at dennis.lueyat@quinnipiac.edu

Onboarding Your New Employee

Donna M. Rogalski, Boston University

This article serves as a synopsis of the presentation I did for this year's NEACUHO Annual Conference in Binghamton, New York, where I received the Best of the Northeast Award. I am overjoyed that I will be representing the NEACUHO region at next year's ACUHO-I by doing this presentation for the membership in Austin, Texas. This presentation is a culmination of my research in human resources as well as personal and professional experiences.

“Onboarding” is a term used to explain the process by which we welcome our newest staff members to our organization. Onboarding is stated by Shleeter (2008) to be “the process that organizations use to introduce, train, integrate and coach new hires to the culture and methods of the company during their first year (p. 1).” In my experience and throughout my research, onboarding needs to occur over several phases of the new employee's first year of employment. Below is a mapping of how I believe to best onboard a new staff member in the field of higher education.



Using several sources that offered the most reliable information in today's ever changing workplace, “the first important step in a successful onboarding process actually occurs before we hire the person, in the interview process” and continues throughout the new staff member's first year of employment (Wiedenkeller, 2008, p. 62). When thinking about the importance of onboarding, keep in mind the amount of time and ef-

fort that has gone into recruiting this new staff member, and the amount of time you have invested in the interviewing process. It can take six to eight months to bring in a new staff member in our line of work, so we should do our best to retain them. It should be noted that in an article by Fay Hanson (2008), she references a research project conducted by the Partnership for Public Service and Booz Allen Hamilton where they cite that “90 percent of employees decide within the first six months on the job whether they will stay at an organization or look for a new position” (p. 1). Though we may have staff members who stay with us regardless of how well we onboard them, particularly because of the lengthy process to search for jobs as well as the economic difficulties we currently face, consider the reputation your institution may have after that employee leaves and speaks of their experience. Given all of this information, it may be even more critical for organizations to invest in the numerous stages of onboarding.

“Community...is becoming a greater expectation among millenials.”

There are a set of objectives to be met at each stage in the new employee's hire. It will be up to your department and the managing staff to determine the best fit for each stage. I believe that there are five primary categories that need to be considered for the new employee, which you can see in the next figure. They begin with simpler tasks and grow from the individual, to the department, to the institution, and finish with the greater community in which they'll live.

Logistics: Consists of such items as paperwork for their hire, access to internet, business cards, login names and passwords, parking pass, contracts, and a clean office and apartment. For the most part, this category deals with the logistics to get them started with their position.

Continued on next page...

Personal: Deals with the touchy-feely welcoming part such as taking them to lunch on their first day, tours, a buddy system, welcome baskets, signs, cards, and e-mail communication before they start.

Department: Constitutes specifics to the department such as work hours, expectations, calendar of events, job description, goals, expectations, vision, culture, and performance evaluation. This area focuses on the specific nuances, culture, and expectations of the department.

Organization: This is the institution itself, and encompasses much of the same areas as the department, but we know that there are differences at times. This deals with history, values, strategic goals, how the department fits into the organization, contacts that they work closely with, tours, manuals, directories, and organizational structure.

Community: Orients them to their new home and includes local menus, gyms, grocery stores, public transportation, places to live, things to do, staff socializing, intramurals, and change of address information. This is becoming a greater expectation among millennials, but I think it's good practice for anyone relocating to work for us.



In closing, I'd like to share that I had a revelation in doing this research, and it's that onboarding new employees is quite similar to freshman year experience (FYE) programs in higher education. The reason we have such programs is to help our first year students adjust to a new home, new systems of expectations, and new work loads. This is exactly the purpose for onboarding and therefore we should invest our time

and energy in helping our new staff be successful during their first year with us. As you look to hire your new staff in the coming months, keep in mind this quote that shares, "companies that do not manage organizational dynamics may find themselves dealing with employees who are in the office but not actively engaged, and that can lead to decreased productivity, morale, and business results" (Friedman, 2006, p. 27). I wish you the best!

If you would like further information, such as articles, worksheets, or sample grids, please contact me directly at rogalski@bu.edu and I'd be happy to share them. Happy Onboarding :)

"Onboarding new employees is quite similar to freshman year experience programs."

Friedman, L. (2006, November). Are You Losing Potential New Hires at Hello? *T+D*, Vol. 60 Issue 11, p25-27, 2p, 1 illustration

Hansen, Fay (2008). Onboarding for Greater Engagement. Retrieved December 8, 2008 from <http://www.workforce.com/archivefeature/25/81/61/index.php?ht=>

Shleeter, Lynn. (2008). Onboarding the Next Generation: This is Not Your Father's First Day On the Job. *E-Bim*. Retrieved November 20, 2008 from <http://www.humanresourcesiq.com>

Wiedenkeller, Keith. "Welcome Aboard! Communication is key in retaining new employees. (the PEOPLE factor)." *Film Journal International* 111.6 (June 2008): 62(1). *Academic OneFile*. Gale. Boston Univ, Mugar Memorial Library. 7 Dec. 2008
<<http://find.galegroup.com.ezproxy.bu.edu/itx/start.do?prodId=AONE>>.

Donna M. Rogalski is an Area Director at Boston University. To contact her, please email her at rogalski@bu.edu.

RELI 2009 - A Must Experience Tradition

Tanika Mangum, Boston College

Are you a new professional? Are you passionate about Higher Education/Student Affairs? Do you have a dream career and wonder if you're on the right path or whether it's for you? Would you like some insight and informative answers to those important questions about your professional development and career?

On June 3, 2009, 28 selected new professionals from the Northeast and mid-Atlantic states within the field of Student Affairs (whom said "Yes" to the previous questions) embarked on a journey at Westfield State College to feel the true honor of tradition and explore their individual futures. A tradition that started as an insightful idea from Joanne Goldwater and Tom Ellet, to provide an intentional development of a plan that focuses on preparing entry-level staff for the move to mid-level positions. This was no ordinary conference. The sincerity and importance of this conference was expressed by testimonies of employers whom were one of the 275 graduates of the institute, and JoAnne's sentiments of her "nine month RELI baby" finally being born. After the morning of the first day, it was apparent to all participants that we were a part of something special that we would all recommend at the end of the three days.

"We all gained a friend at this institute..."

Each day was intentionally filled with sessions that would give participants a closer look at different roles within Higher Education, and a chance to identify and reflect on our strengths and areas of improvement. The sessions were taught by presenters Brenda Stanley, Katie Boone, Shana Alston, Lenny Zeiger, Tarome Alford, Maureen Wark and Tom Segar, who directly experienced their specific topics in a variety of arenas. These sessions ranged from topics of Accountability, Managing Multiple Priorities,

Working with Change, Crisis Management, Working with Diverse Students, Campus Politics, and Professional Development. The sessions were interactive, informative and fun. Where else can you get a presentation on Accountability from a pirate? It was the memorable materials and unforgettable quotes that keep participants energized and eager to learn more.

The presenters also served as our faculty mentors for the institute, which was a great honor for participants. Throughout the institute we were able to meet with our mentors in small groups of no more than five, and also had 1-on-1 time. The opportunity to ask questions and connect with a mid-level professional was beyond substantial. Many new professionals struggle with finding or connecting with someone in a mentorship manner, and this was definitely a valued aspect for the institute from all participants.

Another valued component of the institute was the bonding between all of the participants. When we all arrived, we were made aware that we had roommates within our suites. This took many of us down memory lane, and many would say it increased the ability to connect on another level. In addition, RELI shared their traditional game (a secret game that I can not disclose) that allowed us to have fun and really get to know each other. We will always remember the tricks we played, the person we suspected, and the mini-van/car pools. We all gained a friend at this institute and all felt assured that the future of Higher Education/Student Affairs is in great hands.

We ended our journey with an emotional banquet, but also the reminder that this is only the beginning and we will always be connected as the graduating class of RELI 2009. On behalf of all the participants, I would like to say thank you to all of the Mentors and

Continued on next page...

Founders of the Institute for this incredible opportunity. Thank you for carrying out and sharing this tradition; you have developed a strong seed in all of us and we will always be grateful and express its impact to others.

To all the New Professionals of 2010, we say to you if you can do one thing for this upcoming year, apply and attend RELI. In the words of Joseph Pryba, "Get 'er Done!"

"Believe in yourself. Believe in your potential. Believe in your future."

Tanika Mangum is a Resident Director at Boston College. To contact her, please email her at tanika.mangum.1@bc.edu.

Presenting the 28 promising future leaders of RELI 2009:

Jennifer Bonardi- St. John's University
Amber Cardamone- University of Scranton
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Lauren Crisci- Penn State
Krystal Dains- St Mary's College
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Melisa Jaquez- Fairfield University
Megan Julius- Duquesne University
Sabn Littlefield- University of Maryland Baltimore County
Tanika Mangum- Boston College
Leah Mauro- Holy Family University
John McAvoy- Northeastern University
Joseph Pryba- The College of Saint Rose
Rian Rabideau- Keene State College
Tara Rupp- Fairfield University
Courtney Shea- Framingham State College
Daniel Sym- University of Maryland Baltimore County
Michelle Thrasher- Brown University
Jon Todd- University of Massachusetts Amherst
Casey Wall- Binghamton University
William Walsh- Syracuse University



Photos from RELI 2009 provided by Tanika Mangum & Joanne Goldwater. (Left top & bottom) RELI participants. (Bottom) Tarome Alford. (Right) Jon Conlogue.



NEACUHO is Going Green!

Jen Golojuch, Mount Ida College

Going Green?

NEACUHO is this year! In an effort to be more sustainable as an organization, I have been asked to lead the Sustainability Initiatives Task Force this year. I have many goals that I would like to accomplish this year, some of which are listed below. My name is Jen Golojuch and I am a Community Development Coordinator in the Department of Residence Life at Brandeis University. This is my third year on the NEACUHO Executive Board and I am excited to be taking on this new role. I hope to be able to collaborate with many, if not all, of you throughout the year to hear about what you are doing to be more “green” on your campus. It is my hope that in each edition of *The Navigator* the task force will be able to provide you with resources to help us go green, one step at a time.

Sustainability Initiatives Goals for 2009-2010:

- ⇒ Reduce paper at conferences;
- ⇒ Set up online credit card payments for conferences and membership;
- ⇒ Work with a ride share company to set up a NEACUHO ride share board for traveling to conferences and events throughout the year;
- ⇒ Create an online membership directory;
- ⇒ Continue to allow conference program sessions to be available on the NEACUHO website; and
- ⇒ Work with the ACUHO-I Sustainability Director, Lynne Denninger, as well as research what other organizations are doing regarding sustainability.

Those of you who attended the NEACUHO Annual Conference at Binghamton University in early June had the option to attend a “Green Design” session presented by Lynne Denninger, ACUHO-I Sustainability Director. The following is a list of topics you were interested in learning more about even after the session was over:

- ◆ Small scale green ideas - how do we deal with existing buildings taking baby steps?;
- ◆ Program ideas about the pedagogy of green design to share with students;
- ◆ How do we promote sustainability in residence halls after they are opened?;
- ◆ General information on LEED and sustainability - why we should do it?;
- ◆ How do we upgrade existing buildings?;
- ◆ Housing resources from case studies;
- ◆ Tools to make facilities staff be more green; and
- ◆ Specific information on student engagement and sustainable living.

The task force will focus on these topics throughout the year. If you weren't able to attend the conference or this session, I would love to hear your thoughts. What can I/NEACUHO do to help you be more sustainable on your campus? What information are you looking for about going green in your residence halls or on your campus?

Continued on next page...



Photo of, and provided, by Jen Golojuch.

Lastly, I want to provide you with a link to a variety of resources on sustainability that might get your wheels turning about going green. This website comes from the *Association for the Advancement of Sustainability of Higher Education* (<http://www.aashe.org/resources/publications.php>). More educational resources will be available in each edition of *The Navigator*.

The Sustainability Initiatives Task Force meets for the first time in mid-July so you can expect more from us after that time. Please don't hesitate to contact me at any point this year if you want some resources on going green or are curious about anything related to sustainability! I can be reached at jengolojuch@gmail.com.

Here's to NEACUHO going green!

Jen Golojuch has recently transitioned to Mount Ida College as an Assistant Director and is the NEACUHO Sustainability Initiatives Task Force Chair. To contact her, please email her at jengolojuch@gmail.com



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All entries for *The Navigator* come from members just like you. Please feel free to submit articles concerning student affairs and residential life issues, departmental staff updates, recognition of members, committee updates, district updates, and much more. Email all submissions to jmurphy@skidmore.edu or neacuho_navigator@yahoo.com.

Issue Focus	Submission Deadline	Publication Date
New Professionals & Transitions	September 15	October
Chief Housing Officers	November 15	December
Mid-Levels	January 15	February
New Professionals	March 15	April
Chief Housing Officers	May 15	June

To download past issues of *The Navigator*, visit us at www.neacuho.org. Feel free to email Joe Murphy with any questions you may have about submissions for *The Navigator*.

Submit to *The Navigator*



2009 Conference Host Committee

Binghamton University

Members of the 2009 Binghamton University Host Committee:

<i>Conference Chair:</i>	Kristin Calegari
<i>Registration & Housing Committee Chair:</i>	Jeff Horowitz
<i>Programming, Keynote & Binder Committee Chair:</i>	Wendy Nastasi
<i>Dining, Budget & Sponsorship Committee Chair:</i>	Angie Finlayson
<i>Hospitality, Volunteers & Staffing Committee Chair:</i>	Jen Hapgood
<i>Exhibitor Co-Chairs:</i>	Renè Coderre & Scott Schuhert
<i>Special Events Chair:</i>	Becky Vandawalker

Volunteers from Binghamton University: Lucy Friend, Sarah DeEsch, Jenny Rickard, Colin Coleman, Shana Dacon, Alberto Wimer, Bethany Feldman, Colleen Meader, Becky Janes, Meghan Hinkley-Forcier, Raquel Corona, Luci Ziemann, Casey Wall & Tiffany Mansfield

Volunteers from Around the Region: Jenn Durocher (Albertus Magnus College); Jen Golojuch (Brandeis University); Katrina Danby (Colby College); Brian Medina (Franklin Pierce College); Kim Schmidl-Gagne (Keene State College); Julie Rothhaar (Northeastern University); Ryan Ballantine, Tracy Hensley, Rosana Lemus, Joseph Murphy & Ann Marie Przywara (Skidmore College); Jared Gabrey (Southern NH University); Erin Ackerman, Matthew Foster, Matthew Samuelson, Cate Schrum & Frank Tierney (SUNY Fredonia); Angela Kang & Koreen Kerfoot (SUNY Purchase); Megan Houlihan (University of Hartford); Katie Orlando (University of Maine-Farmington)

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Photos provided by the Media and Publications Committee.

A Kaleidoscope of Change

Photos provided by the Media and Publications Committee & Sabrina Tanbara





The NEACUHO Annual Conference- View of a First Time Attendee

Jessica Donovan, Clark University

Earlier this year my interest in NEACUHO was sparked as a possible professional association I could be involved in as a professional in residential life and housing. I have been active in other student affairs professional associations, but wanted to try an organization that is tailored more towards my specific needs and the daily work I do as the Assistant Director of Residential Life and Housing at Clark University. A good friend of mine from graduate school (who now works in the field at a school in the Northeast) would talk incessantly about NEACUHO whenever we would see each other. He talked a lot about the great experience he had at the annual conference last year at Westfield State College and all the fun he had working on his two committees. My friend's enthusiasm about NEACUHO and my interest in making more regional contacts in residential life and housing led me to join NEACUHO and attend the annual conference.

"It is not often that one attends a keynote presentation where people bend steel bars with their necks."

passion for this line of work, and to bring new ideas and useful information back to my office. As soon as I left campus, my colleague was already reading me the conference information, the bio of the keynote speaker, Dr. Maura Cullen, and the program descriptions. I was excited about my upcoming adventure, and I thought about my goals for the conference.

It was with nervous excitement and anticipation that I set off on the Mass Pike from Worcester, MA towards Binghamton, NY on June 10th with a colleague from Clark. I was hoping to reenergize myself after a long and busy academic year, to have fun with new friends who share a

Despite hearing all about the conference details, when I got to Binghamton I still did not know quite what to expect. I felt like a first-year student entering a new campus on move-in day. Would my residence hall room be nice? What would my suitemates be like? Would I make new friends? Would I like the program sessions? My questions were quickly answered as the friendly staff helped me navigate easily through the process. After attending the New Professionals Orientation, I felt like I was already becoming a part of the NEACUHO family. Everyone was willing to lend a helping hand to a first time NEACUHO conference attendee. I started speaking with some of the New Professionals Committee members; they were so friendly, and they encouraged me join the Case Study Competition. Although my group did not end up placing in the Case Study Competition, it was a fantastic experience. I had some great conversations with group members and other conference attendees about the case study, which centered on the timely topic of budget cuts in residential life and housing. Most importantly, it was great to work with, and get to know better, the three talented new professionals who were a part of my group.

The overall tone for the conference was set with an energetic and enthusiastic presentation by Dr. Maura Cullen. It is not often that one attends a keynote presentation where people bend steel bars with their necks. Dr. Cullen has such a wonderful presence and effect on the crowd. I connected with her passion for social justice work, and all her experience in the field was inspiring to this fellow Student Affairs professional. It was also a nice treat to receive a copy of her new book, "35 Dumb Things Well-Intended People Say."

Continued on next page...

The conference program sessions were also a highlight. I decided to attend sessions which would give me tangible ideas and information that I could use in my specific job responsibilities. These sessions included, "Certificate Series: A New Way to Look at Leadership Development" and "The Spreadsheet: Using statistics to create a fair and flexible RA selection process." From these sessions and others, I took away new ideas on how to spice up our RA training, how to run a more efficient RA selection process, and how to better develop student leaders in the residence halls. For the other half of the sessions I attended, I chose programs that I felt would support my personal development. These sessions included "The Four Agreements" and "From Fear to Firewalker: Tools to Transform Your Life." I was able to reflect on my life and things I need to work on to create a more balanced lifestyle.

Attending the NEACUHO conference not only helped me develop both personally and professionally, it also reenergized and motivated me for another academic year. This energy came from networking and making friends with so many open, intelligent, and helpful colleagues who are doing such wonderful work at their respective institutions. These connections happened through impromptu conversations and from the fun social activities that were set-up throughout the conference, such as creating flipbooks, participating in the fun run, and flashbacking at the 80s dance party complete with fake arm bands, tattoos, bright neon hats, and fishnet gloves! Everywhere I turned there was an opportunity to make new connections.

The NEACUHO region has a special down-to-earth feeling that I especially enjoy. The wonderful people who comprise the organization drew me in and have motivated me to stay active and involved. During the four days spent up on the hill at Binghamton University I made a lot of contacts in the field of residential life and housing. Some of these contacts have already become fast friends and are people I have been able to bounce ideas off of for RA

Training and other job-related projects.

After I left the conference, I joined the Media and Publications Committee, and I am excited to participate and stay active in the organization. As a new member to NEACUHO and a first time conference attendee, I have to say this whole conference experience has exceeded my expectations. I am very grateful to my friend who introduced me to this organization and encouraged me to attend the annual conference. I am looking forward to my continued involvement, giving back to NEACUHO, and seeing what else the organization has in store for me!

Jessica Donovan is the Assistant Director of Residential Life and Housing at Clark University. To contact her, please email her at jedonovan@clarku.edu



Photos provided by the Media and Publications Committee & Sabrina Tanbara.

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Annual Awards



Photos provided by the Media & Publications Committee. (Left) Donna Rogalski & Matthew Hollingshead. (Right) Marion Crawford, Matthew Foster, Megan Igoe, & Genevieve Hein.

Awards

Lifetime Service - Renè J. Coderre, Binghamton University

Distinguished Service - Gary Bice Jr., SUNY Fredonia & Nancy W. Smith, The New School

Outstanding Service - Katie Orlando, University of Maine at Farmington

Elizabeth Sinkiewicz Reid New Professionals Award - Tanika Mangum, Boston College

Women's Issues Outstanding Achievement Award - Mary Beth Cooper, Rochester Institute of Technology

Program Awards

Best of the Northeast - Donna Rogalski, Boston University

First Time Presenter - Matthew Hollingshead, Wagner College

New Professionals Case Study - Marion Crawford, SUNY Morrisville; Matthew Foster, SUNY Fredonia; Genevieve Hein, Sarah Lawrence College; & Megan Igoe, Quinnipiac University

Best of the Drive-In - Megan O'Leary-Buda, Quinnipiac University

Award Reimbursements

Rising Star New Professional - Dennis LueYat, Quinnipiac University

James Casey New Professional - Joseph Murphy, Skidmore College

Professional Development - Koreen Kerfoot, Purchase College

RELI Award Reimbursement - Jennifer Bonardi, St. John's University; Brendon Goodridge, Massachusetts College of Liberal Arts; Andrea Herderhorst, St. John's University; Melisa Jaquez, Fairfield University; Tanika Mangum, Boston College; John McAvoy, Northeastern University; Tara Rupp, Fairfield University; Courtney Shea, Framingham State College; Casey Wall, Binghamton University; William Walsh, Syracuse University

NHTI Award Reimbursement - Robert King, University of Hartford & Stacey Phelps, University of New England

Fun Run Awards

Women Under 30:

- 1st place—Michelle Brokaw
- 2nd place—Nicole Bryant
- 3rd place—Jessica Donovan

Women Over 30:

- 1st place—Cathy Raynis-Meeker
- 2nd place—Donna Rogalski
- 3rd place—Grace Hoefner

Men Under 30:

- 1st place—Joseph Murphy
- 2nd place—James Sherman
- 3rd place—Daniel LaBonte

Men Over 30:

- 1st place—Wadner Auguste
- 2nd place—Derek Zuckerman
- 3rd place—Stephen Luber

Walkers:

- Keyne Cahoon
- Suzanne Howell

Congratulations to all of our award winners!

A special note of congratulations to **Renè J. Coderre**, Lifetime Service Award Winner & to **Katie Orlando**, Outstanding Service Award Winner (both pictured below).



Photos provided by the Media & Publications Committee.
(Top) Ed Stigall, Sabrina Tanbara, & Tanika Mangum.
(Below) Gary Bice Jr., Chuck Lamb & Rich Bova.
(Bottom) Katie Orlando & Renè J. Coderre.

Congratulations again to Chuck Lamb for receiving the 2008 ACUHO-I Parthenon Award!

(This honor was recognized by NEACUHO during the Annual Conference Closing Banquet)



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Annual Presenters

Many thanks and a great job to all of our presenters at the Annual Conference!

- Kyle Audette, Director of Housing and Residential Life—Marlboro College
- Gary Bice Jr., Director of Residence Life—SUNY Fredonia
- Keyne Cahoon, Assistant Director of Residence Life—Northeastern University
- Rocco Cappello, Resident Director—Manhattanville College
- Pat Carroll, Assistant Director of Residence Life—Tompkins Cortland Community College
- Dr. Maura Cullen, Keynote Speaker
- Lynne Deninger, Associate Principal—Cannon Design
- Darese Dostal-Scaffido, Director of Residence Life—Tompkins Cortland Community College
- Matt Foster, Residence Director—SUNY Fredonia
- Jared Gabrey, Residence Director—Southern New Hampshire University
- Jennifer Hapgood, Assistant Director of Residential Life—Binghamton University
- Ashley Hartmann, Community Development Educator—New York University
- Tracy Lea Hensley, Residence Hall Director—Skidmore College
- Tricia Herritt, Assistant Director of Residence Life—Alfred State College
- Joshua Hettrick, Assistant Director of Housing—Westfield State College
- Matt Hollingshead, Resident Director—Wagner College
- Jeffrey Horowitz, Assistant Director of Residential Life—Binghamton University
- Kristin Hunger, Assistant Director/Resident Director—Emmanuel College
- Becky Janes, Resident Director—Binghamton University
- Thomas Kelley, Residence Hall Director—Rhode Island College
- Erin Kelley, Residence Director—Bentley University
- Shelly Keniston, Assistant Director of Residence Life and Housing—Bridgewater State College
- Daniel LaBonte, Coordinator of Residence Education—Roger Williams University
- Brian Lalli, Assistant Director of Residential Life and Housing—Rhode Island College
- Kelly Lough, Residence Director—UMass Amherst
- Tony Martin, Residence Director—Bentley University
- Laura McCarthy, Resident Director—Wentworth Institute of Technology
- Joseph Mercado, Resident Director—Manhattanville College



Photo provided by the Media and Publications Committee.



Photos provided by the Media and Publications Committee.

- Christopher Muller, Director of Residential Living Learning Communities—Hofstra University
- Sarah Mumpower, Resident Director—Manhattanville College
- Joseph Murphy, Residence Hall Director—Skidmore College
- Wendy Nastasi, Community Director—Binghamton University
- Sharon O’Neill, Sr. Assistant Director of Residential Life—Binghamton University
- Sabrina Tanbara, Director of Student Affairs—The Juilliard School
- Winnifred Paul, Resident Director—Fordham University
- Carlos Pearce, Assistant Director of Residence Life—Alfred State College
- Ann Marie Przywara, Associate Director of Residential Life—Skidmore College
- Cathy Raynis-Meeker, Director of Student and Residence Life—Manhattan School of Music
- Donna Rogalski, Area Director—Boston University
- Patrick Roger-Gordon, Director of Housing and Residential Life—Pace University
- Carol Sacchetti, Assistant Director of Housing—Roger Williams University
- Cate Schrum, Residence Director—SUNY Fredonia
- brian Seigny, Area Coordinator—Assumption College
- Joanie Simon, Residence Hall Director for Operations—The Juilliard School
- Brian Sirman, Resident Director—Wheelock College
- Sabrina Slater, Resident Director—Wagner College
- Patrick Tanner, Assistant Director of Residence Life—Roger Williams University
- Kimberly Trela, Community Coordinator—The University of Maine
- Elisabeth Turner, Assistant Community Development Educator—New York University
- Casey Wall, Resident Director—Binghamton University
- Marc Webster, Assistant Director of Residence Life—Tompkins Cortland Community College
- Ryan Young, Residence Director—UMass Amherst
- Lenny Zeiger, Assistant Director of Residence Life—The New School

Treasurer's Report

2008-2009 NEACUHO Annual Treasurer's Report Fiscal Year: September 1, 2008 – August 30, 2009

Total Revenue	\$79,411.52	
Total Expenditures	\$48,134.07	
Current Balance in Operating Account	\$31,277.45	June 1, 2009
Current Balance in Reserve Account	\$27,030.01	June 1, 2009
Current Balance in Past Presidents Fund	\$ 1,250.00	June 1, 2009

Major Revenue Summary:

Membership Dues	\$11,275.00
Corporate Affiliate Plan	\$ 9,000.00
2008 Annual Conference	\$ 9,813.46

Major Expenses Summary:

Awards & Scholarships	\$ 6,000.00	(Anticipated Amount)
Executive Board Expenses	\$ 7,237.62	
Conference Subsidy	\$ 8,043.15	(Includes NEXUS)
Conference Subsidy for Annual	\$ 5,000.00	

Highlights:

1.) I would like to thank the Finance Task Force for another exceptional job this past year. This group assembled the 08-09 NEACUHO budget based on requests and previous years' spending. The budget was submitted to the Executive Board and approved in September 2008. As the chair I would like to recognize and thank the following members:

Rich Bova -	Brown University
Shelly Keniston -	Bridgewater State College
Katie Orlando -	University of Maine at Farmington
Chuck Lamb -	RIT
Bryan Hartman -	SUNY Plattsburgh
Lenny Zeiger -	The New School

2.) As of this date, the budget looks good and we should have a surplus carryover into 2009-2010. This will only change if the annual conference does not break even.

3.) There were no major changes this year in the number of conferences or the method of registration. These changes were made last year and continued this year.

4.) Subsidies for the drive-ins were increased to lower the costs for participants. For the annual it was voted that we also not request the seed money be returned and consider this to be a subsidy. It does not look like this will have a negative impact on the budget and should be considered for next year as well.

NEACUHO Audit 08/18/07 to 08/20/08

As requested by Renè Coderre, I conducted an audit of the 2007-2008 NEACUHO accounting records. A financial audit is designed to verify that there are sufficient controls over the financial transactions of the organization and that the organization's policies and procedures are properly followed in the management of the financial accounts. It is not designed to express opinions on the proper use of the funds for one purpose or another, or the efficient use of available funds.

In examining the books, I reviewed the following:

- Reviewed check requests to verify that receipts are complete and match the amount requested.
- Verified that proper signatures are on check requests.
- Verified that bank statements reflect check requests and other expenses.
- Verified that the bank statements reflect all deposits.
- Verified that the Treasurer's accounting statement accurately matches the bank statement for both the checking and the savings account.

Findings:

The accounts are in great condition. The controls appear to be working in that the transactions are being handled properly. All of the established policies and procedures have been followed and the accounting spreadsheets matched the bank accounts. Minor discrepancies and items of note are listed below:

Bank of America Savings Account - The information presented was complete and accurate.

Citizens Bank Savings Account - The information presented was complete and accurate.

Citizens Bank Checking Account

Notes on various transactions

- | | |
|------------|---|
| Check #237 | Request was attached for Check #240 |
| Check #240 | Documentation was attached for Check #237 and there was no back up for this check. Backup is needed. |
| Check #265 | Check for Lenny Zieger only had backup for part of the expenses \$1796.35. His advance was for \$1800.00. A note needs to be attached to account for the remaining \$3.65. |
| 09/24/07 | Deposit for return of seed money. This was probably an 06-07 event. The backup should also be in the 07-08 books. Make a copy for each Fiscal Year. |
| Check #271 | A check was requested in the amount of \$1406.43 and was cashed by the bank for \$1406.43. Unfortunately, if you look at the check it was written improperly and should not have been processed by the bank. The digits on the check say \$1406.43, but it is written out for "one thousand six and 43/100". Please verify all check information before processing. |

Conclusion:

The items noted above do not represent any major errors or problems in the financial systems of NEACUHO. I would only recommend that you continue to pay close attention to the back up and assure that it has been filed. The use of the ATM card and the back up has improved greatly.

The Treasurer's budget worksheets and accounting spreadsheets accurately match the bank statement and all other paperwork. It appears that the treasurer has done a good job in maintaining the books and keeping accurate records.

Respectfully submitted,

Rene Schofield

We feel transparency is important. If you have questions about our budgets and records, please contact:

Renè Coderre—Binghamton University (2008-2009 NEACUHO Treasurer), rcoderre@binghamton.edu
Zach Newswanger—Ithaca College (2009-2010 NEACUHO Treasurer), znewswanger@ithaca.edu

Transitions & Recognitions

Transitions—Welcoming new members to their staffs:

Bryant University

Vincent Ciampolillo, Area Director

Quinnipiac University

Katie Bylenga, Residence Hall Director
John Goepfrich, Residence Hall Director
Erin McDowell, Residence Hall Director
Heather Kessler, Residence Hall Director

Photo of (left to right): Katie Bylenga, John Goepfrich, Erin McDowell & Heather Kessler. Photo provided by Megan Buda.



Southern New Hampshire University

Briony Wilson,
Assistant Residence Director overseeing the Townhouses

Photo of Briony Wilson. Photo provided by Trixy Palencia.



St. John Fisher College

Eric Vaughn, Residence Director

The New School

Kelly Gallagher, Residence Hall Director

Photo of, and provided, by Kristen Eldridge.



Tompkins Cortland Community College

Kristen Eldridge, Residence Director

University of Hartford

Shawn A. McQuillan, Assistant Director for Community Development

Photo of Eric Vaughn. Photo provided by Stephanie Ketterl.



Do you have a new staff member joining your office? Send us their name, position, institution, and photo headshot (optional) and we'll include it in the next *Navigator*. Email submissions to jmurphy@skidmore.edu or neacuho_navigator@yahoo.com.

Recognitions:

- Many thanks to the Media & Publications committee members for their help in producing our first *Navigator* newsletter of the year! -Joe
- At the end of each academic year, as students prepare to move out, residents of the 55th Street Residence Hall at Marymount Manhattan College – just like resident students across the country – throw away an extraordinary amount of items that they can't take home or no longer need. The Drop & Go program, created by Chris Mosier, residence director for residential operations and judicial affairs at Marymount Manhattan College, has provided students an opportunity to donate their gently-used items for swapping and then for charitable donation. This program was created to offset the amount of unnecessary waste produced during move-out time. Now in its fourth year, the Drop & Go program serves as an opportunity for residents to exchange items, furnish new apartments with items they find, and donate items they no longer need to various charities. The program ran from May 10-21, 2009.

This year, the Drop & Go program donated:

- 360 bags of clothing and household items,
- 50 books, and
- Two large bins of food (approximately 900 pounds).

Continued on next page...

(Left) Photo of, and provided, by Chris Mosier. (Right) Photo of all of the donated items.



The Salvation Army picked up 300 bags and boxes of clothing and household items the day after the building closed. The additional 60 bags were hand-delivered by Chris in multiple trips on bicycle (32 blocks each way!) to Goodwill, Salvation Army, and Housing Works.

The 50 books, along with a donation of over 200 additional books that were collected throughout the year, will be donated to New York Public Library; Housing Works Used Books Café, which raises money to provide housing, support, and services to people living with HIV and AIDS; and Prisoners' Reading Encouragement Project (PREP), a program that distributes materials to adult and juvenile prison libraries in New York State.

The food was hand-delivered (pushed in the bins) to the food bank at the Programs for the Homeless and Hungry. Chris personally unloaded the first bin of food onto their shelves, which went from literally empty to full within minutes.

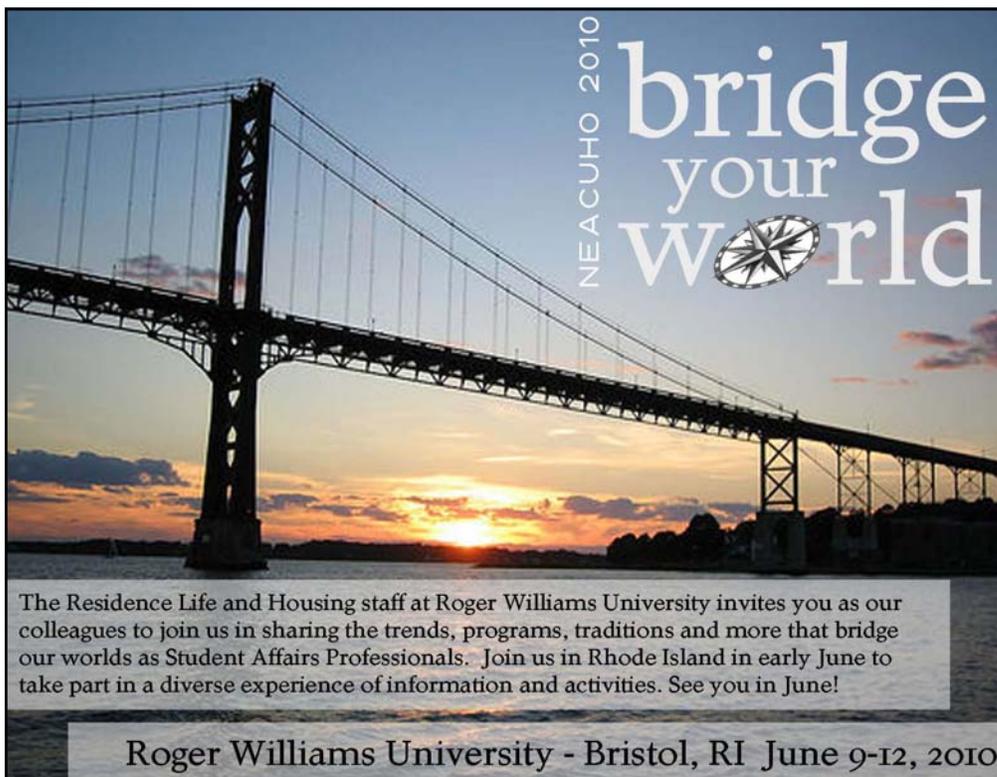
Multiple bags of open food items were delivered on a "midnight run" to a group of homeless individuals outside of St. Peter's Lutheran Church. Pillows, blankets, bedrolls, and toiletries were also delivered to this location.

By Chris's estimation, as many as 150 bags of clothing and other items were swapped through the program. Before the items were donated, residents had the opportunity to "shop" in the Drop & Go area, which was housed in the 32nd floor lounge of 55th Street. Many residents furnished new apartments with appliances and household items, and many others exchanged their wardrobes, allowing all of the items to be reused in some capacity.

Marymount Manhattan College extends a great thank you to our students at 55th Street for their charitable contributions and particularly to Chris Mosier for this great service to the community!

Recognition provided anonymously. To learn more about the Drop and Go program please contact Chris Mosier, Residence Director at Marymount Manhattan College, at cmosier@mmm.edu

Do you have a staff member you would like to recognize for efforts on your campus or in NEACUHO? Send us a brief message to include in the next *Navigator*. Email submissions to jmurphy@skidmore.edu or neacuho_navigator@yahoo.com



NEACUHO 2010
bridge
your
world

The Residence Life and Housing staff at Roger Williams University invites you as our colleagues to join us in sharing the trends, programs, traditions and more that bridge our worlds as Student Affairs Professionals. Join us in Rhode Island in early June to take part in a diverse experience of information and activities. See you in June!

Roger Williams University - Bristol, RI June 9-12, 2010

The advertisement features a background image of a suspension bridge at sunset. The text is overlaid on the image, with 'NEACUHO 2010' written vertically on the left, 'bridge your world' in large white letters in the center, and a compass rose icon. At the bottom, there is a white box with black text providing details about the event.



Ask Katie?

- * Baffled with the behavior of students today?
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Why not "Ask Katie?" If she doesn't have the answer, she'll ask someone who does! Consider submitting your questions for the chance to have them answered in her new column. Two questions will be selected for Katie's response in each issue! Questions can be submitted to jmurphy@skidmore.edu or neacuho_navigator@yahoo.com

NEW DESIGN

Coming Soon

Change is coming to *The Navigator*. Be on the lookout in our October issue for a new layout and design. We promise not to disappoint!



2009 NEW PROFESSIONALS CONFERENCE CALL FOR PROGRAMS



Help **NEW PROFESSIONALS** find their way!

Why not submit a **program proposal** for the New Professionals Conference?

Program proposals will be due September 24, 2009. Please email Mike Guthrie with proposals or questions at guthrie_m@mitchell.edu

Program proposals will be available soon. Check for updates at www.NEACUHO.org



NEACUHO Mission Statement

NEACUHO is an organization of housing, residential life, and student services professionals and paraprofessionals within the Northeast region dedicated to providing opportunities for colleague support, professional development, sharing of information, collaboration, communication, research, and recognition of outstanding contributions to the field.

The association serves member institutions within Connecticut, Maine, Massachusetts, New Hampshire, New York, Rhode Island, and Vermont.

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Feedback & Suggestions...

We'd love to hear from you. Share your comments, feedback, suggestions, questions, etc. with us so we can better serve you!

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jhorowi@binghamton.edu

President-Elect

Jen Hapgood
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Appointed Board Members

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Sustainability Initiative

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Membership of Non-Traditional Housing Facilities

Jen Hapgood
(see information above)

501C3 Taskforce

Katie Orlando
University of Maine at
Farmington
katie.orlando@maine.edu

On-Line History

Cathy Raynis Meeker
(see information above)

