

NEACUHO

Northeast Association of College and University Housing Officers



Expert in Residence Program Annual Conference 2019 Albany, NY Assessment Packet

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Executive Summary – Reported By: Heather Quire-Assessment Coordinator

Program: Expert in Residence Program at the Annual Conference in Albany, NY 2019

Conference Date: October 2 – 4, 2019

Conference Location: The Desmond Hotel in Albany, NY

Learning Outcomes / Competencies Measured:

Outcomes were not measured for this program

What assessment methodology was used?

A feedback survey that had a total of 4 questions to respond to. There were 2 open ended questions as qualitative data.

What were the findings?

- The Expert in Residence Program had 25 mentors paired with 25 mentees, this allowed for a one-on-one match up. There were two individual who were both a mentee who had a mentor and who were also mentors with a mentee each.
- There was a response rate of 41.66%; 20 response to the 48 members who were apart of this program.
- Of the responses: 17 were mentors and 5 were mentees
- The overall satisfaction rate (avg.) of the Expert in Residence Program was: 83% [4.15/5.0].

Key takeaways:

- High degree of satisfaction of the overall program at 83%.
- Take a look at the format of the program, there were positive comments and program critique comments that could help in the planning of next year.
- Some people liked the structure while others seems to want more structure build into the program along with ques on how to mentor.
- One comment was with wrong contact information given, however all information was taken from the registration spreadsheet, so maybe need to verify all information prior to giving contact information out to pairings.
- Almost all of the comments to the question that asked if the Program was relevant to professional development were positive responses. Of the 16 written responses, 15 affirmed this program was relevant to their professional development.

What change (if any) needs to be made to the assessment process?

Add learning outcomes to the Program to be evaluated.

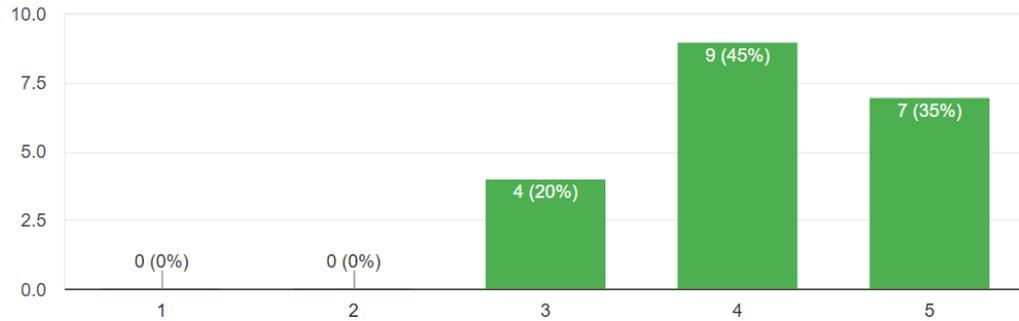
What results do you think should be communicated out to the membership?

Any and all information.

Please rate how satisfied with your experience with the Expert in Residence Program

Overall Expert in Residence experience:

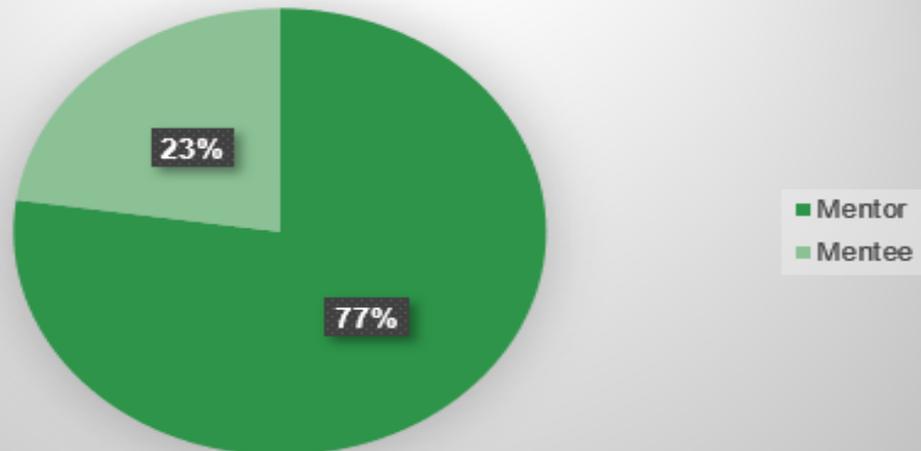
20 responses



Response count of mentors & mentees



Mentee / Mentor Responses



Please give your feedback about your experience with the Expert in Residence Program.

It was difficult to find a time to meet with my mentee due to my board responsibilities and presentation scheduled during that time.

Very good program that connects people in the field in a very calculated way. I can say that the mentors that I have had were both valuable to my position. The only change might be to connect people in the state to one another or in a surrounding state. (I know numbers and area might not allow that to happen)

I had a good conversation with my mentee. The time during the conference was good for this to occur, and I would participate again.

I had a good conversation with my mentee. I wish it would have been more scheduled for us during the conference. I think I personally was spread thin with volunteering and tabling during this time frame. I think it would be great to say that the lunch period would be a time to dedicate to spend time talking with the pairings instead of a period where we're all encouraged to participate in the fair. Otherwise, I'm looking forward to continuing helping my mentee during the year!

Great program, but was given wrong contact information for mentee. Great connection with mentee, and love this program.

I appreciated the pre-carved out time for mentors/mentees to meet during the conference! Has there ever been any thought about having some sort of outline available for conversations? Or tips on continuing the conversation after conference is over? I know some may have done this before or can naturally have this, but not all can. It may be a good resource for the future.

Overall, this is a great idea. Having a 3 hour long block that wasn't mandatory made the connecting a little awkward. We had exchanged emails prior to the conference, but the name Expert in Residence in the program was not something that either of us associated with the mentor/mentee program we had signed up for. Luckily we were still able to connect during this time, but having that session be 30 min and mandatory for all mentors/mentees and doing a brief intro to the program prior to breaking into the pairs would have been less confusing and helpful.

Overall I really appreciated being involved with it. It was a great way to gain new connections and give back to the field. Not sure why everyone doesn't do it. I found it very helpful to be paired with someone who had a lot of experience in the field. I wasn't able to connect with my Mentee so I think it would have been nice to have a expert in residence social before the meeting time so that we could mix and meet one another.

Found it difficult to connect with my mentee, both as a person and logistically. Not something that could have really been avoided through the structure of the program, it's just how it turned out.

It was a good way to connect and feel like I was giving back. One thing that could work is partnering this with the New Professionals Institute in some way?

It was run smoothly. But I find the title a bit odd...why can't this be called a mentor program?

i would like to see it a bit more formalized. my mentee and i just grabbed breakfast. but she had no questions. so we just chatted. it wasn't really an expert in residence program experience at all.

It was very nice, I loved meeting my new mentee. The only area for improvement was figuring out where to meet my mentee and some suggestions for locations that you could pair off in in the app perhaps? We met in the room listed but ending up staying there for no knowing where some of our other options are.

The Expert in Residence Program was a positive experience. My mentor did not shy away from honest feedback and specific advice. I appreciated my mentor's candor and ability to help with complex questions.

My mentor was incredibly helpful. I'm not sure if you placed us together strategically, but it helped so much that they were only a few years ahead of me professionally; they understood my mindset and were able to give me insight on the next steps in my career trajectory. The timing of the session was a little difficult to navigate with the exhibitor fair going on at the same time, but it was still awesome!

Did you find this Expert in Residence offering relevant to your professional development? Please explain.

Yes, I enjoyed having the one conversation that I was able to have with my mentee but it was very difficult to find time together so I feel like I wasn't able to give her the best I could.

Yes! I think it is important to connect people from varying institutions so that we can share successes and tribulations. A small school professional can learn something from a large school and vice versa.

Yes, I appreciate having a mentee who I can help out moving forward.

I would say it was helpful for me making connections with professionals I did not know before going into the conference

This program was extremely helpful! I loved meeting a seasoned professional in the field and getting to communicate with them about their experiences and help me to gain some insight for my own development as a professional.

I always love connecting with new professionals. This is more about giving back than it is a personal growth moment for me. I'd sign up again if offered.

Yes, this is a great offering!!

Yes! Moving to mid-level, I am happy to have the opportunity to talk with those who are in entry-level and new-professional times of their career. And it challenges me if they bring up something I am not immediately sure of an answer on.

Yes - it was great to connect with a new professional and it was really helpful for my introverted self to have an excuse to make a one-on-one connection with another professional.

Yes. It was very helpful to have someone who had never met me before be able to assess my role within student affairs and give me feedback about my experiences.

Yes I did! It made me feel valuable and that my time was utilized well.

Yes. My mentee is someone who I found to be very relatable in terms of feeling stuck in their career. We discussed how to work through this.

No, it was very basic, stuff like what happens at RD2B.

Absolutely! It is always great to expand your network and help others in the field develop into the best professionals that they can be. Also, learning from others, regardless of experience is important.

Yes

Absolutely- I needed affirmation and advice about my next steps and received it.